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## Seeking Care, Support and Justice for Survivors of Conflict Related Sexual Violence in BiH

### MPTF OFFICE GENERIC ANNUAL PROGRAMME NARRATIVE PROGRESS REPORT REPORTING PERIOD: 1 JANUARY – 31 DECEMBER 2015

|   |  |                  |                        |                  |                  |                                  |                  |   |                   |  |                    |  |                      |  |                     |   |                         |   |                              |             |                       |  |               |                    |   |
|---|--|------------------|------------------------|------------------|------------------|----------------------------------|------------------|---|-------------------|--|--------------------|--|----------------------|--|---------------------|---|-------------------------|---|------------------------------|-------------|-----------------------|--|---------------|--------------------|---|
| <p><b>Programme Title &amp; Project Number</b></p> <ul style="list-style-type: none"> <li>• <b>Programme Title: Seeking Care, Support and Justice for Survivors of Conflict Related Sexual Violence in BiH</b></li> <li>• Programme Number (if applicable)</li> <li>• <b>MPTF Office Project Reference Number: 00091268</b></li> </ul>  | <p><b>Country, Locality(s), Priority Area(s) / Strategic Results</b></p> <p><i>Country/Region: Bosnia and Herzegovina</i></p>  |                  |                        |                  |                  |                                  |                  |   |                   |  |                    |  |                      |  |                     |   |                         |   |                              |             |                       |  |               |                    |   |
| <p><b>Participating Organization(s)</b></p> <ul style="list-style-type: none"> <li>• IOM</li> <li>• UNDP</li> <li>• UNFPA</li> <li>• UN Women</li> </ul>  | <p><b>Priority area/ strategic results:</b><br/>UNDAF Outcome 1: By 2019, access to justice, non-discrimination and equality under the rule of law is improved.<br/>UNDAF Outcome 13: System of public services and CSOs strengthened to respond better to the rights of survivors of CRSV.</p>  |                  |                        |                  |                  |                                  |                  |   |                   |  |                    |  |                      |  |                     |   |                         |   |                              |             |                       |  |               |                    |   |
| <p><b>Programme/Project Cost (US\$)</b></p> <table border="0"> <tr> <td>Total approved budget as per project document:</td> <td>USD 4,144,441</td> </tr> <tr> <td>MPTF /JP Contribution:</td> <td>USD 862,422</td> </tr> <tr> <td><i>by Agency</i></td> <td></td> </tr> <tr> <td>IOM US\$ 160,070</td> <td></td> </tr> <tr> <td>UNDP US\$ 106,481</td> <td></td> </tr> <tr> <td>UNFPA US\$ 363,734</td> <td></td> </tr> <tr> <td>UNWOMEN US\$ 232,137</td> <td></td> </tr> <tr> <td>Agency Contribution</td> <td>-</td> </tr> <tr> <td>Government Contribution</td> <td>-</td> </tr> <tr> <td>Other Contributions (donors)</td> <td>US\$978,171</td> </tr> <tr> <td><b>United Kingdom</b></td> <td></td> </tr> <tr> <td><b>TOTAL:</b></td> <td><b>USD 978,171</b></td> </tr> </table> | Total approved budget as per project document:   | USD 4,144,441    | MPTF /JP Contribution: | USD 862,422      | <i>by Agency</i> |                                  | IOM US\$ 160,070 |   | UNDP US\$ 106,481 |  | UNFPA US\$ 363,734 |  | UNWOMEN US\$ 232,137 |  | Agency Contribution | - | Government Contribution | - | Other Contributions (donors) | US\$978,171 | <b>United Kingdom</b> |  | <b>TOTAL:</b> | <b>USD 978,171</b> | <p><b>Implementing Partners</b></p> <p>Human Rights Center - Mostar, Association of Citizen “Buducnost” – Modrica, Legal Aid Center for Women – Zenica, and associations to be selected through open Calls for Proposals by UN Women in 2016.</p> |
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| IOM US\$ 160,070  |  |                  |                        |                  |                  |                                  |                  |   |                   |  |                    |  |                      |  |                     |   |                         |   |                              |             |                       |  |               |                    |   |
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| <p><b>Programme Assessment/Review/Mid-Term Eval.</b></p> <p>Assessment/Review - if applicable <i>please attach</i><br/> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Date: <i>dd.mm.yyyy</i><br/>         Mid-Term Evaluation Report – if applicable <i>please attach</i><br/> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Date: <i>dd.mm.yyyy</i></p>   | <p><b>Programme Duration</b></p> <table border="0"> <tr> <td>Overall Duration</td> <td>36 months</td> </tr> <tr> <td><i>(months):</i></td> <td></td> </tr> <tr> <td>Start Date (<i>dd.mm.yyyy</i>)</td> <td>15 Sept. 2014</td> </tr> <tr> <td>Original End Date (<i>dd.mm.yyyy</i>)</td> <td>31 August 2017</td> </tr> <tr> <td>Current End date (<i>dd.mm.yyyy</i>)</td> <td>31 August 2017</td> </tr> </table> | Overall Duration | 36 months              | <i>(months):</i> |                  | Start Date ( <i>dd.mm.yyyy</i> ) | 15 Sept. 2014    | Original End Date ( <i>dd.mm.yyyy</i> ) | 31 August 2017    | Current End date ( <i>dd.mm.yyyy</i> ) | 31 August 2017     |  |                      |  |                     |   |                         |   |                              |             |                       |  |               |                    |   |
| Overall Duration  | 36 months  |                  |                        |                  |                  |                                  |                  |   |                   |  |                    |  |                      |  |                     |   |                         |   |                              |             |                       |  |               |                    |   |
| <i>(months):</i>  |  |                  |                        |                  |                  |                                  |                  |   |                   |  |                    |  |                      |  |                     |   |                         |   |                              |             |                       |  |               |                    |   |
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|   | <p><b>Report Submitted By</b></p> <ul style="list-style-type: none"> <li>○ Name: Amela Cosovic-Medic</li> <li>○ Title: CRSV Programme Manager</li> <li>○ Participating Organization (Lead): UNDP</li> <li>○ Email address: <a href="mailto:amela.cosovic-medic@undp.org">amela.cosovic-medic@undp.org</a></li> </ul>   |                  |                        |                  |                  |                                  |                  |   |                   |  |                    |  |                      |  |                     |   |                         |   |                              |             |                       |  |               |                    |   |

## ACRONYMS

|          |   |
|----------|---|
| BD       | Brcko District  |
| BIH      | Bosnia and Herzegovina  |
| CILA     | Center for Information and Legal Aid Zvornik                    |
| CSOs     | Civil Society Organizations                                     |
| CRSV     | Conflict-related Sexual Violence                                |
| FLA      | Free Legal Aid  |
| FBIH     | Federation of Bosnia and Herzegovina                            |
| GBV      | Gender Based Violence   |
| IOM      | International Organization for Migration                        |
| MHRR     | Ministry of Human Rights and Refugees of Bosnia and Herzegovina |
| NGOs     | Non-Governmental Organizations                                  |
| PSOTC    | Peace Support Operations Training Centre                        |
| RS       | Republika Srpska  |
| SEE      | South East Europe   |
| SGBV     | Sexual and Gender Based Violence                                |
| ToT      | Training of Trainers  |
| UN       | United Nations  |
| UNCT     | United Nations Country Team                                     |
| UNDP     | United Nations Development Programme                            |
| UNFPA    | United Nations Population Fund                                  |
| UN Women | United Nations Women  |
| VWS      | Victim/Witness Support  |

This Consolidated Annual Progress Report under the Seeking Care, Support and Justice for Survivors of Conflict Related Sexual Violence in BiH Joint Programme covers the period from 1 January to 31 December, 2015. This report is in fulfilment of the reporting requirements set out in the Standard Administrative Arrangement (SAA) concluded with the Donor. In line with the Memorandum of Understanding (MOU) signed by Participating UN Organizations, the Annual Progress Report is consolidated based on information, data and financial statements submitted by Participating Organizations. It is neither an evaluation of the Joint Programme nor an assessment of the performance of the Participating Organizations. The report provides the Steering Committee with a comprehensive overview of achievements and challenges associated with the Joint Programme, enabling it to make strategic decisions and take corrective measures, where applicable.

## **EXECUTIVE SUMMARY**

Following the critical conclusions of the UN Special Rapporteur on Sexual Violence in Conflict Ms. Zainab Bangura and the UN Special Rapporteur on Violence against Women, its Causes and Consequences', Mme. Manjoo, the UN Country Team in Bosnia and Herzegovina (BiH) developed a Joint Project to comprehensively address the unresolved legacy of conflict related sexual violence (CRSV) from the 1992-1995 conflict in Bosnia and Herzegovina. The Rapporteurs' reports have highlighted the lack of widespread societal recognition of the harms suffered by women during the war, the stigma and attitudes of society towards survivors of sexual violence, as well as the lack of equal access to appropriate services such as free legal aid and affordable and appropriate health and mental care.

In the course of 2015 the UN has secured political support and participation of key relevant institutions at different levels, thus opening the doors to a change in attitudes of the relevant institutions as well as to an improvement of the existing legislative framework. Furthermore, in order to better understand the specific needs of the CRSV survivors and to base the development of a comprehensive system of support on concrete data and actual information, UN Women, UNDP, UNFPA and IOM have worked to develop a significant new body of knowledge, assessing the capacities of service providers, both institutional and from the civil society sector, mapping the gaps in existing referral mechanisms, researching ways to improve the socio-economic reintegration of survivors, and identifying trends in society that lead to stigmatization and gender-based roots of violence.

These studies have formed the basis for kick starting interventions which in the long term will result in improved quality of services and enhanced and equal access to care and support, including legal aid, medical, psycho-social support and economic reintegration. In particular, capacities of first responders (judges, prosecutors, police representatives, Free Legal Aid (FLA) and Victims/Witnesses Support (VWS) centers representatives) to address CRSV survivors' needs have been improved; FLA providers have been supported to enable access to FLA to survivors living in more remote areas; tools for improving health care providers capacities and response to gender based and conflict-related sexual violence are now available in both Entities and will be used for training of medical personnel; civil society organizations (CSOs) and associations working with survivors are being supported to enhance their services to survivors and schemes for economic empowerment of survivors are being developed. Furthermore, the UN Country Team (UNCT) has prepared tools to engage with the media and improve their reporting on CRSV cases, thus reducing stigmatization and insecurity of victims and witnesses.

Finally, in order to institutionalize and provide stronger legal basis to the work initiated in this field, the UNCT has started a series of consultations and roundtables with all relevant stakeholders at State, Entities, Brcko District level, as well as with civil society organizations, to identify gaps in the existing legal

framework and propose a way forward to guarantee institutionalization of survivors' right to reparations, including financial and non-financial benefits.

The UN advocacy work has already contributed to some initial results: the Ministry of Human Rights and Refugees (MHRR) has re-initiated the discussion on the State Law on Torture and started the creation of a working group to revise the current draft; furthermore, in July 2015, Brcko District Assembly issued a Decision that will ease CRSV survivors' status recognition, abolishing the requirement for a final verdict of the court; finally, in Republika Srpska (RS), where CRSV survivors' conditions are particularly critical, the Ministry of Labour, War Veterans and Disabled Persons' Protection is planning to work on a new draft Law on Victims of Torture/Civilian Victims, with particular attention to CRSV survivors. The item has been included in the Work Plan of the RS Assembly for the last quarter of 2016.

## I. Purpose

**UNDAF Outcome 1:** By 2019, access to justice, non-discrimination and equality under the rule of law is improved.

**UNDAF Outcome 13:** System of public services and CSOs strengthened to respond better to the rights of survivors of CRSV.

**Overall Outcome:** Access to justice, care, empowerment and reparations for the survivors of CRSV, and their families, enhanced in line with UN and European standards.

- **Outcome 1.** Evidence-based targeted intervention facilitates design of CRSV relevant policies and provision of CRSV sensitive practice and service delivery.
- **Outcome 2.** Comprehensive care and support services (in accordance with UN and European standards) are more effective, responsive and accessible.
- **Outcome 3.** Equal access to reparations is advanced at all levels.
- **Outcome 4.** Outreach and advocacy programmes to combat stigmatization and ensure equality of citizens and social reintegration, are developed in co-operation with all relevant stakeholders.

## II. Results

In 2015, IOM, UNDP, UNFPA and UN Women have developed a **significant body of knowledge that constitute the baseline and facilitated the design of targeted interventions and policies to improve the lives of survivors of CRSV in BiH**. The studies that have been carried out include: a thorough assessment of available data and capacities of civil society organizations and public institutions providing services to the CRSV population, a research on socio-economic impediments to reintegration of survivors in the society, a mapping of existing economic schemes for survivors of sexual violence and recommendations for an economic empowerment scheme model, a research on stigmatization of CRSV survivors, a survey on perceptions, attitudes and opinions of medical and social services professionals towards GBV and CRSV and finally the initiation of the first research on masculinities and gender based violence against women in BiH. All the relevant information on service providers, legislation, standards and guidelines, has been compiled in an online compendium that will be accessible by the public and launched in 2016.

The studies have increased UN Organizations' knowledge on the data and services already available in the field, as well as the gaps that still remain in the legislation and in the implementation of existing provisions. Furthermore, they have constituted the basis for the development of plans for enhancing quality and access to CRSV-sensitive services in three target locations selected by the Joint Project Steering Committee, plans which will be fully implemented in 2016 and 2017. Additional activities will be implemented in other locations where research has shown greater needs for specific components.

Activities aiming to **increased accessibility and quality of services for CRSV survivors** have been initiated already in 2015 with presentations of project plans in two of the three selected locations (whereas in the third the presentation is planned for early 2016), as well as with initial interventions in multiple sectors such as access to justice, health, economic empowerment and capacity building of civil society.

With regard to the *justice sector*, capacities of 140 first responders (judges and prosecutors from different jurisdictions, police representatives, FLA and VWS centers representatives) to work on CRSV survivors' cases have been improved through 8 workshops throughout the country. UNDP-led workshops were conceived to increase awareness and improve knowledge of participants about CRSV rights and procedural and non-procedural best practices, as well as to give participants the opportunity to exchange experiences and views on their respective roles during the court cases (e.g. media and prosecutors). In addition, as part of an initiative to increase access to free legal aid in the rural and remote areas lacking these services, a concept for Outreach Clinics has been developed. Consequently, 3 free legal aid providers have received grants to conduct outreach activities in more remote areas and provide legal aid through mobile teams to all victims and vulnerable categories having right to free legal assistance, including CRSV survivors (outreach activities will be continued in 2016). The areas covered by these mobile teams are: Hercegovina – Neretva Canton, Doboј District, Zenica-Doboј and Central-Bosnia Cantons. In addition, a WEB platform which tracks details of the services provided has been extended to include details and data on the services provided to CRSV survivors.

In regard to improvement of *health services*, Resource Packages for health sector response to GBV/CRSV has been developed by UNFPA and endorsed by Republika Srpska (RS) and Federation of BiH (FBiH) Ministries of Health as official guidelines to be used in all health care centers in the two Entities. Resource packages include overall guidelines for health sector professionals in FBiH and RS on how to address and provide adequate services to GBV/CRSV survivors, overall cross institutional (in health sector) and cross sectional referral mechanisms. On the basis of the Resource Packages, training modules were prepared and endorsed by RS and FBiH Ministries of Health as official training programmes for health professionals. Training of trainers and subsequent training of local medical professionals are planned for 2016. In addition, capacity of 4 civil society organizations have been improved to facilitate self-help psycho-social groups with CRSV survivors, reaching 103 beneficiaries.

On the *employment and economic empowerment sector*, a detailed analysis has been made with regards to CRSV survivors rights to priority employment and access to economic empowerment schemes. Based on the findings of the analysis, in the FBiH and Brcko District UN Women will establish partnerships with relevant authorities to support them in ensuring that provisions already existing in the current legislation be implemented; in the RS such provisions are not included, hence UN Women will advocate with relevant authorities that future legislation include this element in the Law which will be developed in the course of 2016. In addition, a mapping of existing schemes has been carried out and preferred models based on survivors' inputs elaborated. A pilot scheme will be launched in a municipality of the RS in February/March 2016 with the assistance of civil society and support from the Municipality Government which has established a Municipal Working Group to support the process of selection of beneficiaries and follow the activities under the established scheme.

In respect to *civil society*, an analysis of associations representing survivors' interests conducted by UN Women showed that their capacities to compete for funding is limited, especially when compared to professional NGOs; therefore, representatives coming from 8 associations of survivors have been trained to develop project proposals, logical matrixes, budgets and submit applications, they have been provided new IT equipment and trained to use it. As part of the capacity building program, in 2016 UN Women will publish a call for proposals which will be the first of a kind limited only to associations which have either been established by or have CRSV survivors as their members. Through this Call, associations could further strengthen their skills in preparing proposals, budgets and relevant documentation. Capacity building of associations will be continued in 2016 through monitoring and evaluation of the implementation of activities

and justifying of expenditures. Furthermore, given the fact that four bigger NGOs, i.e. Vive Zene, Medica Zenica, ACED and Udruzene Zene, have been awarded by the EU a grant to expand the coverage of referral networks of service providers in all jurisdictions of BiH, UN Women has worked with these organizations to identify gaps and opportunities for improving these referral protocols, by setting up some minimum standards to be followed in the development of the networks.

In order to institutionalize and provide stronger legal basis to the work described above, IOM has in parallel started a series of consultations and roundtables with all relevant stakeholders at State, Entities, Brcko District (BD) level, as well as with civil society organizations, to identify gaps in the existing legal framework and propose a way forward to guarantee **institutionalization and harmonization of survivors' right to reparations**, including financial and non-financial benefits. In 2015, 41 representatives of State, Entities, BD and CSOs were trained on reparations models. Entities, State, BD governments appointed their representatives for thematic working groups. The process will continue in 2016, when civil society organizations will also be included in the working groups. The working groups will work on the conceptualization and drafting of reparations program aspects feasible for BiH context. In this regard, it is important to note that some initial results of UN advocacy and lobbying may already be recorded: at the State level, the Ministry of Human Rights and Refugees and the Joint Parliamentary Commission on Human Rights, on the occasion of the event organized by the UN to commemorate the International Day of Victims of Torture on 26 June 2015, have publicly stated that the discussion on the State Law on Torture would be re-initiated. A working group is in the process of being formed under the leadership of the MHRR and request for nominations of representatives have been sent to all levels of government. The working group would revise the draft developed in the past years and try to agree on a common framework, including definitions. Improvements have been recorded also in the autonomous district of Brcko: in July 2015, Brcko District Assembly issued a Decision abolishing the requirement for a final verdict of the court involving charges for CRSV to obtain the status of civilian victim. This proves to be a significant improvement, especially for survivors who decide not to go to court, when perpetrators are dead or when there is not sufficient evidence for a conviction. Brcko District authorities are also considering further amendments to the current legislation; an update on this matter is expected for 2016. Finally, in RS, where the timeframe for registering as civilian victim of war has expired and where CRSV survivors have in large part not been able to register because of the requirement of 60% physical disability, the Ministry of Labour, War Veterans and Disabled Persons' Protection has committed to initiate the drafting of a new Law on Victims of Torture/Civilian Victims. The law would reopen the registration process and be more attentive to the needs and specificities of CRSV cases. The item has been included in the Work Plan of the RS Assembly for the last quarter of 2016 and a first draft is expected by September 2016. Representatives of the Ministry have stated that UN standards and recommendations made by the Programme will be included in the new legislation.

Lastly, with the aim of **combatting stigma and improving public and professionals' awareness and perceptions of CRSV issue and survivors**, the UN Organizations have engaged in a series of activities with the media and universities. Given the essential role of *media* in reporting on CRSV cases and influencing the public opinion, as well as the importance of guarantying journalism standards to protect witnesses and victims, the UN has developed an analysis of all major BiH news outlets' reports and articles related to CRSV and published in 2014; the mapping constituted the baseline for the creation of tools to improve the quality of reporting and will be repeated to assess developments and changes in language and respect of standards. In addition, Principles and Guidelines and a Training of Trainers (ToT) curriculum for media reporting on CRSV cases were developed based on consultative sessions with service providers (40 representatives) from health and social protection institutions and media representatives, together with inputs from legal and human rights experts and media professionals. Trainings for media professionals based on the ToT curriculum are planned for 2016. Furthermore, as part of the advocacy effort to reduce stigma and sensitize the population, as well as future professionals, a module on CRSV for *university* students is being developed and its integration into at least three public universities throughout BiH will be completed in 2016. To conclude, findings of the research conducted by UNFPA on stigma against CRSV

survivors will be used in the following months to develop targeted communication aiming at reducing the stigma among the population and targeted groups, such as service providers.

The project has encountered several **challenges** during the implementation. Closer and more frequent consultations with BiH partners at all levels have caused some delays in the implementation of the activities and required a greater emphasis on research and data collection in the first period. However, this time has proved to be essential in building trust and finding champions for the project goals. Another **lesson learned** is that communication with civil society, and in particular with the associations of survivors, require dedicated spaces and tools and should not be postponed, to avoid raising wrong expectations and misunderstandings. Also, the multiplicity of actors recently involved in addressing CRSV issues has brought confusion among partners, thus requiring better coordination and synergies with other actors.

The multi-sectoral approach of this project, allowed by the different mandates and expertise brought in by the different UN Organizations has proven to be an **added value** of this initiative. The management of the project has also contributed to shed light on some challenges related to **joint programming**, such as complications related to multiple donors, different timeframes for implementation, proposal and reporting templates, etc. Coordination of the project is a task that should not be underestimated and the new guidelines on joint programming may help to improve even further this aspect, especially with clearer responsibilities and reporting lines for each member of the project management team.

## ii) Indicator Based Performance Assessment:

Using the **Programme Results Framework from the Project Document / AWP** - provide an update on the achievement of indicators at both the output and outcome level in the table below. Where it has not been possible to collect data on indicators, clear explanation should be given explaining why, as well as plans on how and when this data will be collected.

|  | <b><u>Achieved</u> Indicator Targets</b>   | <b>Reasons for Variance with Planned Target (if any)</b>   | <b>Source of Verification</b>  |
|--|--|--|--|
| <p><b><u>JP Overall Outcome</u></b><br/> <b>Indicator:</b> 3 locations with fully functioning CRSV Support Network (adapted and tested model of full and comprehensive support network provision to CRSV survivors).<br/> <b>Baseline:</b><br/>                     a) 12 locations where GBV support network model is developed<br/>                     b) 5 locations where Medical Referral Mechanisms are developed.<br/> <b>Planned Target:</b> 3 locations with comprehensive CRSV support network, by the end of 18 months.</p>        | <p>3 locations selected and approved by the Joint Project Steering Committee. Presentation of the project activities to be held in all 3 locations between 2015 and early 2016.</p>  | <p>Delays in implementation of this component were due to late and irregular availability of funds and to delays in holding the Joint Project Steering Committee meeting, which had to endorse the selection of the 3 locations.</p> | <p>Project presentation minutes; Joint Project Steering Board minutes.</p> |
| <p><b><u>Outcome 1<sup>1</sup></u></b><br/> <b>Indicator:</b> Number of capacity needs assessments and review of types of services required for CRSV survivors available<br/> <b>Baseline:</b> Information on number and types of services is scattered and out dated<br/> <b>Planned Target:</b> Information hubs in 3 locations contain information on existing services, and their capacities and are updated on annual basis. Databases are used by authorities for design of CRSV policies in health, employment and justice sectors.</p> | <ol style="list-style-type: none"> <li>1. Assessment of available data and capacities of providers of services for CRSV survivors, including 85 civil society and public institutions (draft);</li> <li>2. Mapping of CSOs and victims' associations capacities and resources;</li> <li>3. Mapping of existing economic schemes for survivors of sexual violence;</li> <li>4. Research on socio-economic impediments to reintegration of CRSV survivors in the society.</li> </ol> | <p>Capacity needs assessments were conducted on the whole territory of BiH instead of in the 3 locations only.</p>   | <p>Assessments and mapping reports (IOM, UN Women and UNFPA).</p>          |
| <p><b><u>Output 1.A</u></b><br/> <b>Indicator 1.1.a:</b> Minimum standards, protocols and action plans are in place in 3 locations and are used appropriately by key stakeholders to plan all needed services to support CRSV.<br/> <b>Baseline:</b> Minimum standards, protocols and action plans exist but are incomplete.<br/> <b>Planned Target:</b> Minimum standards, protocols</p>  | <p>Resource package for health professionals developed for FBiH and RS and endorsed by governments. Trainings of trainers (ToT) and trainings of local personnel in the 3 locations planned for 2016.</p>  | <p>Standards for health professionals' response to CRSV and GBV have been developed for the entire territory of BiH.</p>   | <p>Resource package report, ToT programme.</p>                             |

<sup>1</sup> Note: Outcomes, outputs, indicators and targets should be **as outlined in the Project Document** so that you report on your **actual achievements against planned targets**. Add rows as required for Outcome 2, 3 etc.

|  | <b><u>Achieved</u> Indicator Targets</b>   | <b>Reasons for Variance with Planned Target (if any)</b>  | <b>Source of Verification</b>   |
|--|--|---|---|
| and action plans are used appropriately in all 3 target locations.   |  |   |   |
| <p><b>Indicator 1.1.b:</b> Knowledge products available on CRSV.<br/> <b>Baseline:</b> Knowledge products exist for some sector/thematic areas. (N/A).<br/> <b>Planned Target:</b> Minimum 7 knowledge products available by 2017.</p>   | <ol style="list-style-type: none"> <li>1. Assessment of available data and capacities of providers of services for CRSV survivors (draft);</li> <li>2. Mapping of CSOs and victims' associations capacities and resources;</li> <li>3. Mapping of existing economic schemes for survivors of sexual violence;</li> <li>4. Research on socio-economic impediments to reintegration of CRSV survivors in the society.</li> <li>5. Research on stigma against CRSV survivors;</li> <li>6. Survey on perceptions, attitudes and opinions of medical and social services professionals towards GBV and CRSV issues and survivors;</li> <li>7. Research on masculinities and gender based violence against women in BiH (qualitative phase only);</li> <li>8. Mapping of media reporting on CRSV.</li> </ol> |   | Research and assessments reports  |
| <p><b>Indicator 1.1.c:</b> Reliable data on existent CRSV systems available and data managed.<br/> <b>Baseline:</b> No reliable data available. (N/A).<br/> <b>Planned Target:</b> Reliable data existing in all 3 target locations in accordance with international standards of data management.</p> | Data availability and reliability, as well as data collection and management methodologies mapped on the whole territory of BiH. Results of the research conducted by IOM show that data on CRSV survivors are dispersed among different stakeholders and are of varying reliability because they have not been collected and managed based on common standards and methodologies. Most of the individual data on CRSV survivors are concentrated within the NGOs and victims' associations. Some are held by the judicial institutions and a few with government bodies.  | Assessment of data availability and reliability conducted on the whole territory of BiH instead of in the 3 locations only. The focus of the assessment was rather to see the availability of data for the purpose of developing a future reparations' package. | IOM report  |
| <p><b>Indicator 1.1.d:</b><br/> Capacities and coverage of governmental and civil society capacities, services, infrastructures, and referral mechanisms are enhanced in all 3-targeted locations based on recommendations and</p>   | Baseline studies conducted on the whole territory of BIH (baseline). Work in the 3 selected locations has been kick-started, although it faced some delays. Improvement of service delivery is planned for 2016.   | Delays in implementation of this component were due to late and irregular availability of funds and to delays in holding the Joint Project Steering Committee meeting, which had to endorse   | Research and assessment reports, minutes of meetings in the three target locations. |

|  | <b><u>Achieved</u> Indicator Targets</b>  | <b>Reasons for Variance with Planned Target (if any)</b> | <b>Source of Verification</b>                              |
|--|---|--|--|
| best practices deriving from research interventions.<br><b>Baseline:</b> As determined at the start of activity.<br><b>Planned Target:</b> Gaps are filled in 3 target locations by 2017.  |   | the selection of the 3 locations.                        |  |
| <b><u>Output 1.B</u></b><br><b>Indicator 1.2.a:</b> Compilation of information on CRSV existing practices, standard, stakeholders with harmonized methodology and reliable data.<br><b>Baseline:</b> Pilot compendium in place. Methodology and software developed.<br><b>Planned Target:</b> Reliable data collection methodology revised and updated if necessary and compendium regularly updated and maintained. | Pilot compendium developed and initial data uploaded. Further data to be updated in the course of 2016. The compendium will also be expanded with a data entry module that will enable crowd-sourcing the data.<br>Administration of the Web platform after the end of the project is under negotiation.<br>The compendium is not public yet. |  | <a href="http://compendium.dash.ba">compendium.dash.ba</a> |
| <b>Indicator 1.2.b:</b> Research on masculinities, and violence against women in BiH provides a broad view of masculinities across the BiH and informs the advocacy strategy for UN<br><b>Baseline:</b> No such study is available for BiH/SEE.<br><b>Planned Target:</b> Study on masculinities and community values regarding violence, CRSV and GBV is available by 2016.   | The first phase of the study was concluded in 2015 (research protocol), while the qualitative part of the research will be finalized in March 2016.   |  | Draft qualitative report submitted by the consultant.      |

|  | <b><u>Achieved</u> Indicator Targets</b>  | <b>Reasons for Variance with Planned Target (if any)</b>  | <b>Source of Verification</b>                      |
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| <b><u>Outcome 2</u></b><br><b>Indicator:</b> Comprehensive care and support services facilitated in target locations in line with EU and UN standards.<br><b>Baseline:</b> Support and care are available for CRSV victims in BIH, however currently highly fragmented and not reaching all survivors.<br><b>Planned Target:</b> Comprehensive care models facilitated in 3 target locations and setting the standards for other locations/actors involved in provision of services to CRSV victims. | Work in the 3 selected locations has been kick-started, although it faced some delays. Improvement of service delivery is planned for 2016. | Delays in implementation of this component were due to late and irregular availability of funds and to delays in holding the Joint Project Steering Committee meeting, which had to endorse the selection of the 3 locations. | Minutes of meetings in the three target locations. |
| <b><u>Output 2.A</u></b><br><b>Indicator 2.1.a:</b> Data on socio economic impediments available contributing to policy  | Research on socio-economic impediments to reintegration of CRSV survivors in the society conducted on the whole territory of BIH. Data      |   | Study on socio-economic impediments.               |

|   | <b><u>Achieved</u> Indicator Targets</b>  | <b>Reasons for Variance with Planned Target (if any)</b>  | <b>Source of Verification</b>   |
|---|---|---|---|
| development at the local level.<br><b>Baseline:</b> No data available.<br><b>Target:</b> Accurate, updated data in 3 target locations maintained and updated on annual basis.   | available for Bosnia-Podrinje Canton Gorazde, Banja Luka and Breko District.  |   |   |
| <b>Indicator 2.1.b:</b> Number of users of care and support services in particular of economic empowerment programmes in target locations increased.<br><b>Baseline:</b> As determined by initial Study on socio economic impediment research.<br><b>Target:</b> Increase by 5% by 2017.  | Not available yet, since the scheme in one Municipality in the RS has just been initiated. Baseline established by the mapping of economic empowerment schemes targeted to CRSV survivors: 0 users. The target will be 22 direct users and around 60 indirect beneficiaries (family members).   |   |   |
| <b>Indicator 2.1.c:</b> Quality of services (economic empowerment).<br><b>Baseline:</b> Results of user survey/assessments in 2015.<br><b>Target:</b> An increase in service satisfaction in 3 target locations visible in results of user survey in 2017.  | Baseline developed through the Study on socio-economic impediments and mapping of economic empowerment schemes.   |   | Study on socio-economic impediments.  |
| <b>Indicator 2.1.d:</b> 3 locations implement targeted schemes for the economic empowerment of CRSV survivors.<br><b>Baseline:</b> No baseline is available currently available<br><b>Target:</b> Roll out of targeted economic schemes for CRSV survivors in at least 2 other locations by 2017.   | Baseline established through mapping of existing economic schemes. Economic empowerment scheme being established in a RS Municipality. Implementing partner to be selected and scheme to be implemented in 2016. Sustainability measures being scoped through the establishment of a Municipal Working Group comprised of representatives from Municipality, Center for Social Work and local CSOs. |   | UN Women call for proposals, monitoring visits and reports from implementing partner. |
| <b><u>Output 2.B</u></b><br><b>Indicator 2.2.a:</b> Number of medical and mental health service points offering comprehensive care and support to CRSV survivors.<br><b>Baseline:</b> there is no comprehensive medical and mental health service support offered in targeted locations.<br><b>Target:</b> all medical and mental health services in 3 locations are equipped and offer comprehensive care and support to CRSV survivors. |   | Delays in implementation of this component were due to late and irregular availability of funds and to delays in holding the Joint Project Steering Committee meeting, which had to endorse the selection of the 3 locations. | UNFPA reports   |

|   | <b><u>Achieved</u> Indicator Targets</b>  | <b>Reasons for Variance with Planned Target (if any)</b>  | <b>Source of Verification</b>  |
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| <p><b>Indicator 2.2.b:</b> Number of staff trained in CRSV medical and mental health service provision and for ToT in design of medical protocols for CRSV.<br/> <b>Baseline:</b> no training currently on CRSV and their specific needs.<br/> <b>Target:</b> 10 professional in each entity trained and lead in drafting of medical guidelines.</p>  | <p>ToT programme developed. ToT for RS and FBIH professionals to be delivered in 2016, as well as trainings for local medical staff.</p>  |   | <p>ToT programme, UNFPA training documentation.</p>  |
| <p><b>Indicator 2.2.c:</b> Quality of services.<br/> <b>Baseline:</b> Results of user survey in 2015.<br/> <b>Target:</b> increase in utilization of services and service satisfaction in 3 target locations visible in results of user survey in 2017.</p>   |   | <p>Baseline survey not conducted yet.</p>   | <p>Study on socio-economic impediments.</p>  |
| <p><b>Indicator 2.2.d:</b> Minimum standards, protocols and action plans are used appropriately.<br/> <b>Baseline:</b> Minimum standards, protocols and action plans are incomplete.<br/> <b>Target:</b> Minimum standards, protocols and action plans are designed in cooperation with professionals and relevant institutions and are used appropriately in 3 target locations.</p>                         | <p>Resource package for health professionals developed for FBIH and RS and endorsed by governments. Trainings of trainers (ToT) and trainings of local personnel in the 3 locations planned for 2016.</p> | <p>Standards for health professionals' response to CRSV and GBV have been developed for the entire territory of BIH.</p>                                      | <p>Resource package for FBIH and RS, UNFPA reports</p>   |
| <p><b><u>Output 2.C</u></b></p> <p><b>Indicator 2.3.a:</b> Models on rehabilitation and psychosocial support for CRSV survivors and witnesses before the courts developed.<br/> <b>Baseline:</b> Standardized services and support to survivors of CRSV as determined by Outcome 1 activities.<br/> <b>Target:</b> Introduction of standards applying to CRSV services and support in 3 target locations.</p> |   |   | <p>UNDP reports</p>  |
| <p><b>Indicator 2.3.b:</b> Number of service providers compliant with minimum standards.<br/> <b>Baseline:</b> 0.<br/> <b>Target:</b> 14.</p>   |   |   | <p>UNDP reports</p>  |
| <p><b>Indicator 2.3.c:</b> Local protocols are developed that stipulate cooperation between governmental and non-government institutions and organizations within the CRSV Support Network.</p>   | <p>Center of Legal Assistance for Women Zenica established cooperation with 7 social welfare centers in 7 municipalities of Central Bosnia Canton.</p>  | <p>Protocols among institutions and civil society are being developed by a EU-funded project led by the NGO Viva Zene, in cooperation with Medica Zenica,</p> | <p>Vive Zene, Medica Zenica, ACED and Udruzene Zene reports; Quarterly report by Buducnost Modrica, Center for legal</p> |

|  | <b><u>Achieved</u> Indicator Targets</b>   | <b>Reasons for Variance with Planned Target (if any)</b>  | <b>Source of Verification</b>  |
|--|--|---|--|
| <p><b>Baseline:</b> Protocols exist but they incomplete and need improvement.<br/><b>Target:</b> 3 locations.</p>  | <p>Association of Citizens Buducnost Modrica established cooperation with municipalities and social welfare centers in in 5 municipalities.</p> <p>Human Rights Center (HRC) in Mostar established cooperation with other organizations in three municipalities.</p> <p>In addition, cooperation with judicial institutions, local government, the institution of the Ombudsman and social service providers has been (re)established and continued in order to strenghten referrals for free legal aid beneficiaries.</p> | <p>Association United Women and ACED. These NGOs are establishing support networks for witnesses and victims in 14 locations across BiH, thus covering the whole territory. The UN has therefore modified its activities to complement the NGOs project and fill the gaps where they exist.</p> | <p>Assistance for Women Zenica and HRC Mostar.</p>   |
| <p><b>Indicator 2.3.d:</b> Number of interventions recorded by witness/victim support services and number of users of care and support services.<br/><b>Baseline:</b> As determined by Outcome 1 activities.<br/><b>Target:</b> Increase by 5% by 2017.</p>  | <p>Interventions recorded by victim/witness support services:<br/>Baseline: 2,574 (2014)<br/>Actual: 3,604 (2015) of which 5 are CRSV survivors (recorded only in the last two quarters of 2015)</p> <p>Number of users of free legal aid services to be recorded in 2016 report.</p>  |   | <p>Witness/victim support services quarterly reports;<br/>Quarterly report by Buducnost Modrica, Center for legal Assistance for Women Zenica and HRC Mostar</p> |
| <p><b><u>Output 2.D</u></b><br/><b>Indicator 2.4.a:</b> Capacities developed for targeted stakeholders.<br/><b>Baseline:</b> Available in Transitional Justice Strategy (draft 2012).<br/><b>Target:</b> Capacities developed for approximately fifty relevant decision makers at three distinct levels of governance.</p> | <p>140 first responders (judges, prosecutors, police, Free Legal Aid (FLA) and Victims/Witnesses Support (VWS) centers representatives, media and NGOs) trained, including different levels of governance (State, Entity, Cantons, Brcko District).</p>  |   | <p>UNDP reports from the trainings</p>   |
| <p><b>Indicator 2.4.b:</b> First responders trained on gender sensitivity, with a particular focus on CRSV.<br/><b>Baseline:</b> No training.<br/><b>Target:</b> 4 trainings/year.</p>   | <p>8 training workshops with first responders held in Sarajevo, Doboje, Banja Luka, Mostar, Bihac, Brcko to improve handling of CRSV cases.</p>  |   | <p>UNDP reports from the trainings</p>   |
| <p><b><u>Output 2.E</u></b><br/><b>Indicator 2.5.a:</b> Number of organisations</p>  | <p>Representatives coming from 8 associations of survivors have been trained to develop project</p>  | <p>The call for proposals for associations of survivors was extended to associations of</p>   | <p>Call for proposals, Grantees project proposals and reports, UN Women</p>  |

|   | <b><u>Achieved</u> Indicator Targets</b>  | <b>Reasons for Variance with Planned Target (if any)</b> | <b>Source of Verification</b>                          |
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| <p>capacitated to working with CRSV survivors strengthened to enhance and built upon in cluster areas where gaps have been identified, and whose partnerships with the governmental sector is improved.</p> <p><b>Baseline:</b> As determined by research activities within Outcome 1.</p> <p><b>Target:</b> At least 3 CSOs in target locations fully capacitated to work with CRSV in partnership with governmental institutions.</p> | <p>proposals, logical matrixes, budgets and submit applications, they have been provided new IT equipment and trained to use it. As part of the capacity building program, in 2016 UN Women will publish a call for proposals which will be the first of a kind limited only to associations which have either been established by or have CRSV survivors as their members.</p> | <p>survivors working in whole BiH.</p>                   | <p>selection panel minutes and monitoring reports.</p> |

|  | <b><u>Achieved</u> Indicator Targets</b>   | <b>Reasons for Variance with Planned Target (if any)</b> | <b>Source of Verification</b>       |
|--|--|--|-------------------------------------|
| <p><b><u>Outcome 3</u></b></p> <p><b>Indicator:</b> Number of key stakeholders strengthened and participating in workshop, roundtables, trainings and working groups on designing of the reparation model for BiH.</p> <p><b>Baseline:</b> No working groups on CRSV</p> <p><b>Planned Target:</b> At least 30 key stakeholders participating in 4 working groups (at different levels (CSOs, FBiH, RS, State)).</p>   | <p>41 representatives of State, Entities, BD and CSOs trained on reparations models in Autumn 2015. Thematic working groups established including participants from different levels of government: State, the Entities of RS and FBiH, BD, Cantons; as well as civil society.</p> |  | <p>IOM workshops reports.</p>       |
| <p><b><u>Output 3.A</u></b></p> <p><b>Indicator 3.1.a:</b> Relevant stakeholders' capacities and understanding of linkages between service provision and reparation processes strengthened.</p> <p><b>Baseline:</b> No training programme developed, and no stakeholders trained in reparations.</p> <p><b>Target:</b> Initial 2-day training for each of the 4 groups (State, FBiH, RS, CSO pool), and specific trainings incorporated into workshops as required throughout process.</p> | <p>41 representatives of State, Entities, BD and CSOs trained on reparations models in trainings in Autumn 2015.</p>   |  | <p>IOM Vlastic workshop report.</p> |

|   | <b><u>Achieved</u> Indicator Targets</b>                                     | <b>Reasons for Variance with Planned Target (if any)</b>   | <b>Source of Verification</b> |
|---|--|--|-------------------------------|
| <b><u>Output 3.B</u></b><br><b>Indicator 3.2.a:</b> Relevant stakeholders' participation in consultative roundtables and workshops.<br><b>Baseline:</b> No on-going roundtables.<br><b>Target:</b> 13 at F BiH-level, 13 at RS/BD level, 8 at State-level, 4 CSO feedback meetings. | 22 roundtables at all levels have been organized for the first half of 2016. | The organization of the roundtables has been postponed to 2016 to allow the process go simultaneously in the two Entities (RS and FBiH). | IOM workshops reports.        |
| <b>Indicator 3.2.b:</b> Designed and developed BiH specific reparation model.<br><b>Baseline:</b> No reparation model exists in BiH.<br><b>Target:</b> One BiH specific reparation model designed by 2017.  | To be implemented in 2016.   |  | IOM workshops reports.        |
| <b><u>Output 3.C</u></b><br><b>Indicator 3.3.a:</b> Reparation packages conceptualized at all levels.<br><b>Baseline:</b> No reparation model or operation strategy exists in BiH.<br><b>Target:</b> One BiH specific reparations operational strategy designed by 2017.            | Planned for 2016-17.   |  | IOM reports.                  |

|  | <b><u>Achieved</u> Indicator Targets</b>   | <b>Reasons for Variance with Planned Target (if any)</b> | <b>Source of Verification</b>                 |
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| <b><u>Outcome 4</u></b><br><b>Indicator:</b> Number of public statements and commitments that result from successful advocacy initiatives.<br><b>Baseline:</b> N/A.<br><b>Planned Target:</b> 1 per entity and 1 per target location | State level: the MHRR announced the establishment of a working group to reopen the discussion on the Law on Torture (26 June 2015).<br>RS: the RS Ministry of Labour, War Veterans and Disabled Persons' Protection is planning to work on a new draft Law on Victims of Torture/Civilian Victims, with particular attention to CRSV survivors. The item has been included in the Work Plan of the RS Assembly for the last quarter of 2016 and recommendations from the Programme will be included in the draft (end 2015-beginning 2016).<br>Brcko District - Decision of Brcko District Assembly to ease CRSV survivors' status |  | Media articles, project team meeting minutes. |

|   | <b><u>Achieved</u> Indicator Targets</b>  | <b>Reasons for Variance with Planned Target (if any)</b>  | <b>Source of Verification</b>                       |
|---|---|---|---|
|   | recognition abolishing the need for a final sentence of the Court (July 2015)   |   |   |
| <p><b>Indicator:</b> Increased in proportion of people who are informed about current position and problems CRSV survivors face</p> <p><b>Baseline:</b> As determined by activities under Outcome 1. (Meaning N/A).</p> <p><b>Planned Target:</b> 5% increase</p> | Baseline (established in 2015 with the research on stigma): 51.7% are informed (question #2: To what extent are you informed about the current situation in society and the problems faced by survivors of sexual violence in the war in BiH?) – Lower figures in rural areas, in BD and in RS. Gender breakdown: 55.7% men are informed and 48% women.   |   | Research on stigma against CRSV survivors           |
| <p><b><u>Output 4.A</u></b></p> <p><b>Indicator 4.1.a:</b> Available data on this phenomenon.</p> <p><b>Baseline:</b> No data available.</p> <p><b>Target:</b> Disaggregated data and insights into linkages between gender identities and GBV/CRSV.</p>          | The first phase of the study on masculinities and gender based violence was concluded in 2015 (research protocol), while the qualitative part of the research will be finalized in March 2016.  |   | Inception report submitted by consultant            |
| <p><b><u>Output 4.B</u></b></p> <p><b>Indicator 4.2.a:</b> Inter-agency/inter-governmental outreach events of awareness raising/advocacy initiatives.</p> <p><b>Baseline:</b> 0.</p> <p><b>Target:</b> 3 per year.</p>  | <p>26 June 2015: marking of the United Nations International Day in Support of Victims of Torture held in the Parliament of BiH.</p> <p>UNDP, in collaboration with FLA partners in Zenica and Sarajevo, participated to the 16 days of activism against SGBV raising awareness about the role of FLA providers when it comes to support of GBV as well as CRSV victims.</p> <p>Officers from 6 Victim/Witness Support Offices participated to the Regional Training/Presentation on supporting the Victims of gender-based and sexual violence in conflict in Belgrade.</p> <p>UN Women participation and presentation of CRSV for the Peace Support Operations Training Centre (PSOTC) in Sarajevo.</p> | Due to the sensitivity of the topic the project initially started on a low key vis a vis visibility and public awareness raising. | Media articles, UNDP-supported FLA Network website. |

|   | <b><u>Achieved</u> Indicator Targets</b>   | <b>Reasons for Variance with Planned Target (if any)</b> | <b>Source of Verification</b>   |
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| <p><b>Indicator 4.2.b:</b> Analysis prepared on methodologies and approaches to outreach, data collection.</p> <p><b>Baseline:</b> Inadequate analysis on methodologies and approaches.</p> <p><b>Target:</b> Analysis prepared by month 5 of implementation.</p> | <p>Communication and advocacy plans developed and advocacy briefs completed for health and economic empowerment sectors.</p>   |  | <p>Communication strategy, advocacy plan and briefs (UNFPA, UN Women)</p> |
| <p><b>Indicator 4.2.c:</b> Number of joint advocacy initiatives that address key challenges faced in the development and implementation of CRSV policies.</p> <p><b>Baseline:</b> 0.</p> <p><b>Target:</b> 3 joint initiatives by 2017.</p>                       | <p>April 2015: UN organizations organized a joint meeting with all relevant representatives from the MHRR, Gender Agency, the Joint Parliamentary Commission on Human Rights, RS government and Gender Center, FBIH Government and Gender Center, etc. to raise awareness on the issue of CRSV, present 2015 activities of the Programme and request further feedback from partners.</p> <p>July 2015: a presentation of the project's activities has been held in Brcko at the presence of the Human Rights Commission of the Brcko District Parliamentary Assembly and the Mayor.</p> <p>In all target locations, between 2015 and early 2016, introductory joint meetings have been held to present the Programme and seek partners' support. In addition, other joint meetings and visits were held with several stakeholders in the three target locations, an additional municipality in the RS and in the Capital to advocate for support to the Programme and improvement of legislation/ implementation of existing provisions.</p> |  | <p>Visits minutes, correspondence</p>                                     |
| <p><b>Indicator 4.2.d:</b> Number of institutions reached by advocacy.</p> <p><b>Baseline:</b> 0</p> <p><b>Target:</b> 4 institutions per target location.</p>  | <p><b>Location #1:</b> 4 (Centre for War Crimes Investigation and Search for Missing Persons of RS, Ministry of Labour, War Veterans and Disabled Persons' Protection of RS, Center for Gender Equality of RS, Ministry of Interior of RS)</p> <p><b>Location #2:</b> 6 (Mayor's Cabinet, Health institutions, Employment bureau, Department for Education , Finance Department and Assembly representatives)</p>  |  | <p>Visits minutes, correspondence</p>                                     |

|   | <b><u>Achieved</u> Indicator Targets</b>   | <b>Reasons for Variance with Planned Target (if any)</b> | <b>Source of Verification</b>  |
|---|--|--|--|
| <p><b><u>Output 4.C</u></b><br/> <b>Indicators 4.3.a:</b> Number of media outlets representatives trained in preventing stigmatization of CRSV survivors.<br/> <b>Baseline:</b> 0.<br/> <b>Target:</b> At least 3 representatives from each major media outlets throughout the BIH (BiH state level, FBiH, RS and Brcko District) trained in addressing CRSV stigma in media reporting.</p> | <p>Training module and standards for media reporting developed. Trainings planned for 2016.</p>  |  | <p>Training module and guidelines for media reporting, reports from training sessions (UNFPA).</p> |
| <p><b>Indicator 4.3.b:</b> Number of media outlets reached by advocacy and reporting according developed standards.<br/> <b>Baseline:</b> 0.<br/> <b>Target:</b> 4 media outlets adopt/endorse standards for CRSV media reporting.</p>  | <p>7 media outlets have validated the standards for media reporting. Endorsement and use is expected to start after the trainings.</p> |  | <p>UNFPA reports</p>   |

### iii) A Specific Story

#### Free Legal Aid - Women victims of war torture and sexual violence

Beneficiary N.N contacted the Center for Information and Legal Aid Zvornik/CILA Zvornik through a Mobile legal team, formed within CILA Zvornik. N.N contacted the open info line, requesting information on the rights of women as victims of war torture and war sexual violence, particularly inquiring about the possibilities and ways of filing a complaint against the perpetrator, receiving information from the Prosecutor's Office and the Court during the proceeding related to her legal case.

The attorney who interviewed the user had explained the legal system in these areas of law, pointing out which rights are in existence and in what way they are realized. On that occasion, the beneficiary asked for an appointment with the Mobile legal team in the office of Association of Detainees, in the region of Birač, being a member of the Association. The mobile legal team regularly provided free legal aid to marginalized groups of the society.

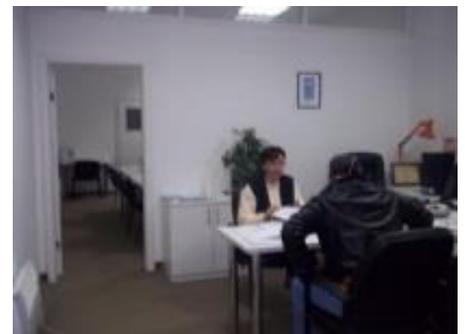


During the appointment, CILA learned that the beneficiary had not contacted anyone up until now, nor had anyone from the police, security or prosecution agencies contacted her. So far, she had only made a statement as a witness before the amenable Court in a proceeding for the compensation of war damages, initiated by another victim of war torture, with whom she was detained at the same time.

The legal team of CILA Zvornik has since taken over the case. Information about the women victims of war torture and war sexual violence has been gathered and was forwarded to the Association of Detainees of region Birač, for the purpose of establishing collective contact and evidence submission to the amenable Prosecutor's Office. Upon the completion of consultation and the presentation of facts related to the necessary upcoming proceedings, the beneficiary has decided to address the Prosecutor's office in this manner. Following this decision, an appointment has been scheduled in the Association of Detainees of region Birač for the end of January 2015, along with the acting prosecutor from the Prosecutor's office, in order to discuss the submitted evidence and information regarding war crimes cases. The meeting was attended by twenty women victims of war torture and war sexual violence from the region of Birač, including this beneficiary.

Due to the suffered torture and war sexual violence, as well as the fact that her underage son has also been subjected to it, the beneficiary has expressed her final determination and will to speak about it. The beneficiary is indigent, therefore not having the opportunity to hire an attorney who would present her case in the proceeding of acquiring her rights and interests.

Thanks to free legal aid, the beneficiary has obtained the opportunity to solve her legal issue, protect her rights and interests as a victim of war torture and war-related sexual violence in the proceeding before the competent Court and Prosecutor's office.



#### Assistance to women victims of conflict-related sexual violence affected by the May 2014 floods

A demonstration of mainstreaming the needs of CRSV survivors by UN Women and partners is the story of five women survivors and their families assisted through the UN Recovery Programme. Namely, during the devastating floods, women who survived CRSV were also affected. Given their vulnerability, the existing stigma and treatment of local authorities, a number of them did not manage to enter programs for reconstruction of their houses and livelihoods. UN Women, in cooperation with UNDP and the UN Flood Recovery Programme treated five women as priority for reconstruction and all of them had their property reconstructed.

### **III. Other Assessments or Evaluations**

In the course of the implementation of the project the following studies were carried out:

1. Assessment of available data and capacities of providers of services for CRSV survivors (draft);
2. Mapping of CSOs and victims' associations capacities and resources;
3. Mapping of existing economic schemes for survivors of sexual violence;
4. Research on socio-economic impediments to reintegration of CRSV survivors in the society.
5. Research on stigma against CRSV survivors;
6. Survey on perceptions, attitudes and opinions of medical and social services professionals towards GBV and CRSV issues and survivors
7. Research on masculinities and gender based violence against women in BiH (qualitative phase only);
8. Mapping of media reporting on CRSV

### **IV. Programmatic Revisions**

A revision of the initial project document was conducted in spring 2015 to include the theory of change and monitoring and evaluation framework, including outcome and output indicators (as used above). In addition, the award of a significant grant by the EU to four associations, Vive Zene, Medica Zenica, Udruzene Zene and ACED, has required UN Organizations to slightly change their activities in order not to overlap with the activities implemented through this new project. This, in particular, relates to the establishment of referral mechanisms or networks across different institutions, which is now carried out by the four associations.

### **V. Resources**

Financially, the project is managed through pass-through modality, with MPTF as Administrative Agent. For the reporting period, funds have been received from the Government of the United Kingdom, the Government of Canada and the UN Action fund.

Regarding management, a Joint Project Steering Board has been established, comprising representatives from the governments of the FBIH, the RS, the State of BiH and BD. The project is coordinated by the Joint Project Manager and implemented by the four participating agencies through dedicated staff.