



[Name of Fund or Joint Programme]

GENERIC ANNUAL PROGRAMME¹ NARRATIVE PROGRESS REPORT

REPORTING PERIOD: 1 JANUARY – 31 DECEMBER 2011

<p>Programme Title & Project Number</p> <ul style="list-style-type: none"> Programme Title: Durable solution for refugees, displaced and domiciled Roma in Montenegro Project; ID 00077014 (Activity 1-Konik study) Programme Number (if applicable) SI 1.3.3 MPTF Office Project Reference Number:³ 76864 	<p>Country, Locality(s), Thematic/Priority Area(s)²</p> <p>(if applicable) Country/Region Montenegro</p> <p>Thematic/Priority: Social Inclusion</p>
<p>Participating Organization(s)</p> <ul style="list-style-type: none"> Organizations that have received direct funding from the MPTF Office under this programme <p>UNDP</p>	<p>Implementing Partners</p> <ul style="list-style-type: none"> National counterparts (government, private, NGOs & others) and other International Organizations UNICEF, Ministry of Labor and Social welfare (MLSW)
<p>Programme/Project Cost (US\$)</p> <p>MPTF/JP Contribution: USD 80,250 (2010 EFW allocations)</p> <p>Agency Contribution N/A</p> <p>Government Contribution (if applicable)</p> <p>Other Contributions (donors) (if applicable)</p> <p>TOTAL: 71,555 USD</p>	<p>Programme Duration</p> <p>Overall Duration(months)24months</p> <p>Start Date⁴ (dd.mm.yyyy)17 Nov 2010</p> <p>End Date (or Revised End Date)⁵ December 2012 (revised date)</p> <p>Operational Closure Date⁶ December 2012</p> <p>Expected Financial Closure Date December 2012</p>
<p>Programme Assessment/Review/Mid-Term Eval.</p> <p>Assessment/Review - if applicable please attach <input type="checkbox"/> Yes <input type="checkbox"/> No Date: dd.mm.yyyy</p> <p>Mid-Term Evaluation Report – if applicable please attach <input type="checkbox"/> Yes <input type="checkbox"/> No Date: dd.mm.yyyy</p>	<p>Report Submitted By</p> <ul style="list-style-type: none"> Name: Miodrag Dragisic Title: Social Inclusion Team Leader Participating Organization (Lead): UNDP

¹ The term “programme” is used for programmes, joint programmes and projects.

² Strategic Results, as formulated in the Performance Management Plan (PMP) for the PBF; Sector for the UNDG ITF.

³ The MPTF Office Project Reference Number is the same number as the one on the Notification message. It is also referred to “Project ID” on the [MPTF Office GATEWAY](#)

⁴ The start date is the date of the first transfer of the funds from the MPTF Office as Administrative Agent. Transfer date is available on the [MPTF Office GATEWAY](#)

⁵ As per approval by the relevant decision-making body/Steering Committee.

⁶ All activities for which a Participating Organization is responsible under an approved MPTF programme have been completed. Agencies to advise the MPTF Office.

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The project directly contributes towards the “Outcome 1.3 of the Integrated UN Programme 2010-2016 – “Montenegro reduces disparities and gaps in access to quality health, education and social services, in line with EU/UN standards” , and in a broader sense towards overall Social Inclusion Pillar’s goal of: “Montenegrin society that is progressively free of social exclusion and enjoys a quality of life that allows all individuals and communities to reach their full potential, in this case durable solution for refugees, displaced and domiciled Roma in Montenegro.

Furthermore, the project is fully in line with national priorities related to addressing the needs of the most vulnerable populations and the Results of the Study will be used in national planning documents, such as National Action Plan for Durable Solutions for Refugees/Displaced and Roma Strategy.

Formatting Instructions:

- The report should not exceed 10-15 pages. Include a list of the main abbreviations and acronyms that are used in the report.
- Number all pages, sections and paragraphs as indicated below.
- Format the entire document using the following font: 12point _ Times New Roman and do not use colours.
- The report should be submitted in one single Word or PDF file.
- Annexes can be added to the report but need to be clearly referenced, using footnotes or endnotes within the body of the narrative.

NARRATIVE REPORT FORMAT

I. Purpose

- Provide the main objectives and expected outcomes of the programme.
- Explain how the Programme relates to the applicable Strategic (UN) Planning Framework guiding the operations of the Fund/JP²

This project's aim was to provide support for refugees, displaced and domicile Roma in Montenegro, through conducting a research study on durable solutions for some 30,000 people residing in Konik (Suburb of Podgorica, Capital of Montenegro). This area of the city faces some key challenges, such as poverty, unemployment, security, infrastructure, public services, respect for basic and human rights. The impact of this study will be seen through the enhanced dialogue among interested parties in identifying and implementing both the specific durable solutions for individuals within population groups living in the Konik area, and the mechanisms to attain the identified durable solutions for each population group, as well as in supporting the development of the entire Konik area. Namely, since refugees, displaced and domicile Roma (being 3-4 times poorer than average) represent by far the most vulnerable category of population in Montenegro, the Study's findings will be critical for identifying the sustainable /durable solutions which would decrease their poverty and social exclusion. In this regard, the project directly contributes towards the "Outcome 1.3 – "Montenegro reduces disparities and gaps in access to quality health, education and social services, in line with EU/UN standards" of the Integrated UN Plan, and in a broader sense towards overall Social inclusion goal of: "Montenegrin society that is progressively free of social exclusion and enjoys a quality of life that allows all individuals and communities to reach their full potential". Furthermore, the project is fully in line with national priorities related to addressing the needs of the most vulnerable populations and the Results of the Study will be used in national planning documents such as national action plan for Durable Solutions for Refugees/displaced and Roma Strategy.

II. Resources

Financial Resources:

Provide information on other funding resources available to the project, if applicable. Please refer to information on the [Annual Reporting Cover Page](#).

- Provide details on any budget revisions approved by the appropriate decision-making body, if applicable.
- Provide information on good practices and constraints related to the management of the financial aspects of implementing the programme, including receipt of transfers, administrative bottlenecks and/or other issues affecting the financial management of the programme.
- The funds for the project became operational in November 2010 due to extensive discussions among the UN and Government partners on the content of the Study.

Human Resources:

- National Staff: Provide details on the number and type (operation/programme).
- International Staff: Provide details on the number and type (operation/programme)

The UN Country Fund resources in the amount of 3,504 USD were used for funding of the Programme Assistant position (out of 6,000 planned). Programme Assistant had provided administrative and financial support in the course of project implementation.

There was no other personnel/human resources costs incurred in relation to this project.

III. Implementation and Monitoring Arrangements

- Summarize the implementation mechanisms primarily utilized and how they are adapted to achieve maximum impact given the operating context.
- Provide details on the procurement procedures utilized and explain variances in standard procedures.
- Provide details on the monitoring system(s) that are being used and how you identify and incorporate lessons learned into the ongoing programme, including corrective actions that may have been taken.
- Report on any assessments, evaluations or studies undertaken.

The procurement of services has been carried out in accordance with UNDP regulations and rules.

In accordance with Delivering as One priorities, the main project's deliverable was the development of Study on Durable Solutions for Konik Residents.

The main aim is to support the Government of Montenegro in finding durable solutions for predominantly Displaced Population (DP), Roma residing in Konik area (Camp 1, Camp 2, Shanty Town, Vrela Ribnicka, German house and surroundings) and to support overall development of the Konik area.

The implementation mechanism included active involvement of all resident UN agencies in Montenegro through Social Inclusion Pillar working group meetings and consultations.

In terms of operationalization of agreed activities in the course of project implementation, UNDP rules and regulations were applied.

In the first two months of 2011, the preparatory activities have taken place; ToR for the Study on Konik residents was developed; consultations with the government and European Union (EU) were carried out and the work plan for the study was prepared.

During the second quarter of 2011, through a competitive tender procedure, the company IPSOS Strategic Marketing has been selected as the Agency who perform data collection, data processing and will produce draft Report focussing on the dimensions of socio-economic status, health and education services, housing and social protection. The value of the contract amounted to 31,608 USD.

Having in mind the specific problems DPs and Roma populations are facing, another entity, NGO Legal Centre (implementing partner of UNHCR) was engaged in conducting additional Study which focussed on issuance and possession of ID documents and other documents such as birth certificates, citizenship certificates, passports, etc.), analyses of existing legal status (DP, IDP, stateless), prospects for durable solutions and Identification of all DP/IDPs without documents. The amount of the contract with NGO Legal Center for the research on legal status is 12,965 USD.

In the course of Study development, the UN agencies had used their own (in-house) expertise for commenting and interpretation of the findings. Thus, originally budgeted \$20,000 that were allotted for engagement of external (national and international) consultants for the assistance in development of the study, remained unspent. In other words, instead of using the external consultants for specific areas such as social, health, education, the expertise of each UN Agency had been used. Due to extensive UN consultancy efforts and engagement, the planned funds (20,000 USD) were saved. Conveners of the Social Inclusion Pillar from the UN and Government suggested that the funds should be used for the most needed next issue within the Social Inclusion Pillar. Social Inclusion Pillar members unanimously agreed that unspent resources (up to unspent/saved resources-\$20,000) should be used for issuance of documentation to (displaced population) IDP population. These resources would also complement 2011 MDTF allocation aiming at resolving status of IDPs. The decision of reallocation of resources had been communicated to the Ministry of Interior, as the main counterpart from the Government side.

Following the SI Pillar's decision, the contract with local NGO Legal Center (an implementing partner of UNHCR) had been signed amount of 17,741 USD was used for supporting the Displaced population) issuance of personal documentation and their legal status resolution.

Monitoring of the activities was mostly performed by UNDP and UNHCR. UNDP was predominantly engaged for the component of Socio-Economic Study development while, UNHCR was engaged in

monitoring of the Legal Status component of the Study and the activities on issuance of personal documentation for displaced.

Note: In UNDP ATLAS system under the project on Durable solutions for refugees/displaced there are two separate activities;

Activity 1 – Konik Study

Activity 2 – Personal documentation for Displaced/refugees.

In this regard two separate progress reports are produced each covering the following:

1. Project ID 00077014 - Durable solutions for refugees/displaced) Activity 1-Konik Study
2. Project ID 00077014 - Durable solutions for refugees/displaced) Activity 2 –Personal documentation for Displaced/refugees.

IV. Results

- Provide a summary of Programme progress in relation to planned outcomes (strategic results with reference to the relevant indicator) and outputs; explain any variance in achieved versus planned outputs during the reporting period.
- Report on the key outputs achieved in the reporting period, including the number and nature of the activities (inputs), outputs and outcomes, with percentages of completion and beneficiaries.
- Explain, if relevant, delays in programme implementation, the nature of the constraints, actions taken to mitigate future delays and lessons learned in the process.
- List the key partnerships and collaborations, and explain how such relationships impact on the achievement of results.
- Other highlights and cross-cutting issues pertinent to the results being reported on.
- Provide an assessment of the programme based on performance indicators as per approved programme document using the template in Section VI, providing clear evidence on the linkages of outputs and outcomes achieved, if applicable.
- Qualitative assessment of overall achievement with reference to the applicable strategic results indicator.

As stated above, the purpose of the Study was to assess the baseline situation of population living in Konik area. In addition, the studies had assessed the problems, challenges and needs of people living there by determining the sectors and specific challenges . Thus, the Study had identified the priority interventions and possible durable solutions: priority actions and recommendations which once implemented could produce maximum effect.

The overall objectives of the study were to:

- i) identify specific durable solutions for individuals within population groups living in the Konik area;
- ii) identify mechanisms to attain the identified durable solutions for each population group

The main target/population groups covered by the study were: (i) displaced persons; (ii) internally displaced persons; (iii) local RAE; and (iv) immediate neighbourhoods to the above mentioned target groups.

The sectors covered by the Study are:

1. Socio economic component:
 - Health – Collected data indicated health risks, main obstacles in accessing health services and degree of satisfaction with health protection services in this area and in general;

- Education – Collected data indicated main obstacles in accessing kindergarten and school, the main challenges children encounter in education and degree of satisfaction with quality of education provided;
- Habitat (housing, environment) –The survey outlined the main challenges related to housing and immediate environment in which residents of Konik area live;
- Child and Social protection – The survey addressed the main child and social protection challenges encountered by residents of Konik area;
- Economy (income generation, employment, entrepreneurial activity) –The survey provided data on the employment and income generation patterns and main obstacles for accessing labour market for residents of Konik area.

Whenever possible, data were be broken down by age, gender, ethnicity, and household type.

2. Legal status component: The data collected indicated the current legal status of Konik residents (Montenegrin citizens, foreigners with permanent residence, displaced persons, internally displaced persons or persons at risk of statelessness) including their need of personal documentation to regulate their stay in the country. In order to address the issue of legal status properly, an additional questionnaire was developed and the interviews were held on individual basis with all DP/IDP Konik residents.

The Study outlined and analyzed problems and proposed the measures, with an ultimate goal of gaining consensus among key stakeholders and partners to support the implementation of identified durable solutions for the residents in Konik and raising awareness among population at large on issues of Konik area.

Both components of the Study were produced already in June 2011. Nevertheless, due to unexpectedly long period of consultations with the Government (partly caused by personnel changes in the Government - Ministry of Labor and Social Welfare) the final draft of the study was not produced by the end of 2011.

However, recommendations of the Study were largely used by UN agencies, EU Delegation to Montenegro and Government partners in identifying the actions to be undertaken for resolving the challenges faced by the population residing in Konik area. Both parts of the Study played particularly important role in devising specific actions targeting Konik population, such as development of two Project fiches for Instrument for Pre-Accession (IPA) Funding (both focusing on Konik area) as well as in the process of development of the Action plan for Durable Solutions for Displaced and Refugees (adopted in December 2011).

V. Future Work Plan (if applicable)

- Summarize the projected activities and expenditures for the following reporting period (1 January-31 December 2011), using the lessons learned during the previous reporting period, including outputs that were not achieved in 2011.
- Indicate any major adjustments in strategies, targets or key outcomes and outputs planned in 2011.

The majority of the planned activities had been completed in this reporting period. The utilization rate is 87%.

The finalization of both components of the Study (legal part and socio-economic part) is planed during the first half of 2012.

The remainder of the resources will be used for the payment of final tranche to the Study development contractor (IPSOS agency), final editing of the text and for the activities related to possible publishing of the Study.

VI. INDICATOR BASED PERFORMANCE ASSESSMENT

	Performance Indicators	Indicator Baselines	Planned Indicator Targets	Achieved Indicator Targets	Reasons for Variance (if any)	Source of Verification	Comments (if any)
Outcome 1⁷ Montenegro reduces disparities and gaps in access to quality health, education and social services, in line with EU/UN standards							
Output 1.1	Indicator 1.1.1	No disaggregated socio-economic data available for Konik area	Conduct study on Konik area: Recommendations for the development of a comprehensive plan for Konik area, provided to the Government	Two draft components of the Study in relation to both Legal status of refugees and Durable Solutions for Konik residents (including recommendations), were developed and submitted to the Government partners for their review.	Due to delays in provision of feedbacks by the Government, the final draft of the Study would be produced in the first half of 2012. Project resources savings ⁷ were used for assisting displaced persons in obtaining identification documents		
	Indicator 1.1.2						
Output 1.2	Indicator 1.2.1						
	Indicator 1.2.2						

⁷ For PBF: Either country relevant or PMP specific.