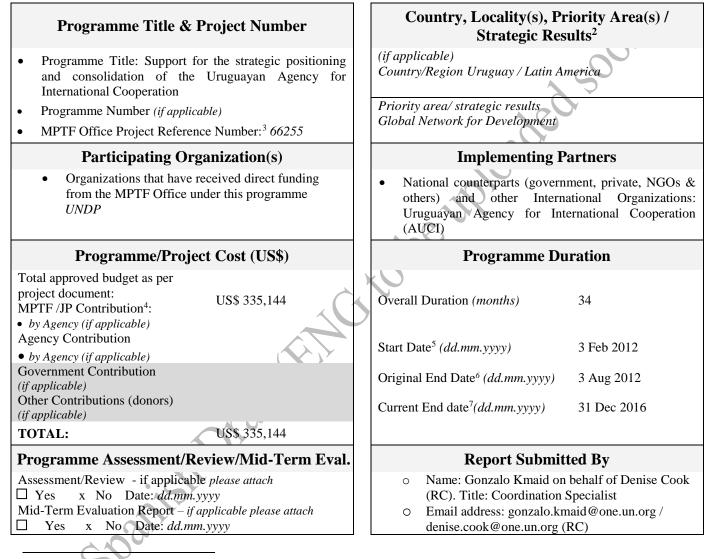






Uruguay One UN Coherence Fund MPTF OFFICE GENERIC FINAL PROGRAMME¹ NARRATIVE PROGRESS REPORT REPORTING PERIOD: 1 JANUARY – 31 DECEMBER 2016



¹ The term "programme" is used for programmes, joint programmes and projects.

² Strategic Results, as formulated in the Strategic UN Planning Framework (e.g. UNDAF) or project document;

³ The MPTF Office Project Reference Number is the same number as the one on the Notification message. It is also referred to as "Project ID" on the project's factsheet page the <u>MPTF Office GATEWAY</u>

⁴ The MPTF or JP Contribution, refers to the amount transferred to the Participating UN Organizations, which is available on the <u>MPTF Office GATEWAY</u>

⁵ The start date is the date of the first transfer of the funds from the MPTF Office as Administrative Agent. Transfer date is available on the <u>MPTF Office GATEWAY</u>

⁶ As per approval of the original project document by the relevant decision-making body/Steering Committee.

⁷ If there has been an extension, then the revised, approved end date should be reflected here. If there has been no extension approved, then the current end date is the same as the original end date. The end date is the same as the operational closure date which is when all activities for which a Participating Organization is responsible under an approved MPTF / JP have been completed. As per the MOU, agencies are to notify the MPTF Office when a programme completes its operational activities.

NARRATIVE REPORT FORMAT

EXECUTIVE SUMMARY

• In ¹/₄ to ¹/₂ a page, summarise the **most important achievements of Programme** during the reporting period and key elements from your detailed report below. Highlight in the summary, the elements of the main report that you consider to be the most critical to be included in the MPTF Office Consolidated Annual Report.

En el marco de la estrategia de fortalecimiento institucional de la Agencia Uruguaya de Cooperación Internacional (AUCI) y de las herramientas de gestión de la cooperación, un elemento sustantivo para asegurar la transparencia, la coherencia, la articulación y el fortalecimiento del Sistema Nacional de Cooperación Internacional (SNCI) hace al desarrollo de sofisticadas herramientas, a través del uso de las tecnologías. En este sentido, el proyecto apoyo el desarrollo del *software de cooperación*, identificado como el Sistema Integrado de Datos en Cooperación Internacional (SICI_Uy). Previo a la implementación de dicha herramienta, el proyecto favoreció la realización de diferentes pruebas de funcionamiento y ajuste, acorde a los requisitos funcionales, técnicos y de seguridad.

El SICI, actualmente en funcionamiento, ha sido presentado a todas las instituciones nacionales que integran el SNCI. Se realizaron seis talleres de capacitación sobre el manejo de iniciativas (programas, proyectos y acciones) de cooperación. De estas instancias de capacitación participaron 85 técnicos de 54 instituciones nacionales (representantes de todos los ministerios, 10 intendencias, siete agencias de la Presidencia, otras 20 instituciones públicas y cuatro universidades privadas).

La creación del software se debe a la necesidad de profesionalizar y automatizar los procesos de trabajo, en línea con el gobierno electrónico, y por otro en fortalecer al Sistema Nacional de Cooperación Internacional.

Actualmente el Sistema Integrado de Cooperación Internacional Uruguay consta de dos módulos: becas e iniciativas, a los que ya se puede ingresar a través de la web de la AUCI, y se encuentra en construcción un tercer módulo que refiere a finanzas.

El módulo de iniciativas de SICI-Uy busca mejorar el Registro Nacional de Cooperación Internacional, establecido en el artículo 37 de la ley 19.149, para ser una herramienta de trabajo que apoye la gestión de todos los actores del Sistema de Cooperación y una vía de intercambio fluido entre las instituciones.

El nuevo software de iniciativas permite tener un panorama general de todas las iniciativas de cooperación internacional, realizar una actualización permanente de las iniciativas en las que participa su institución, realizar un seguimiento de las iniciativas en curso, realizar consultas y reportes de estado de situación y compartir documentos.

El desarrollo e implementación del SICI a través del liderazgo de AUCI ha permitido un mayor conocimiento y mayor eficacia en el monitoreo y evaluación de las acciones de cooperación internacional a nivel local, como así también ha fortalecido al SNCI Frente al ascenso de renovadas dinámicas y modalidades de cooperación, como ser la Cooperación Sur – Sur y Triangular, la sofisticada herramienta permitirá, de mejor manera, realizar una programación estratégica de cooperación internacional en el corto, mediano y largo plazo.

Programme Description:	This programme was developed as one of the objectives of the UNDAP 2011-2015 and will strengthen the Uruguayan Government in the coordination and design of international cooperation programmes in the country. The joint programme will strengthen the Uruguayan Agency for International Cooperation (AUCI). AUCI was created by Law No. 18,719 and has the mandate of planning, designing, supervising, administering, coordinating, executing, evaluating, monitoring, and promoting international coordination activities, projects and programmes that implement the country's development policies.
Development Goal:	UNDAF (2011-2015) Priority Area 4 Strengthen democratic governance at the national and local levels through public involvement, strengthening of State institutions and the comprehensive national human rights protection system, in accordance with the declarations and conventions to which Uruguay is a party.
Outcome:	UNDAF (2011-2015) Direct Outcome 4.3 Government institutions, with the broadest participation of civil society, will have improved the quality, the access, the transparency of information and accountability for the design implementation and public oversight of governance. UNDAP (2011-2015) Output 4.3.2 Public policy planning, analysis and evaluation capacities and decision making management systems and information developed.
Outputs and Key Activities:	 AUCI and Uruguay are strategically positioned in the national and international discussions on development cooperation. AUCI's technological capacities to manage international cooperation and the effective processing of information related to it supported. The visibility of international cooperation actions in Uruguay and AUCI's coordination role are strengthened through a systematic communication strategy toward the public in general as well as national and international institutions.

II. Results

i) Narrative reporting on results:

Outcomes: UNDAF (2011-2015) Direct Outcome 4.3 Government institutions, with the broadest participation of civil society, will have improved the quality, the access, the transparency of information and accountability for the design implementation and public oversight of governance,

Si bien el desafío es permanente para el uso de la nueva herramienta de gestión de la cooperación, SICI, su conocimiento, uso y apropiación de parte de las instituciones que son parte del SNCI, permite a aquellas instituciones acceder y proveer información de calidad para la toma de decisiones, el diseño de políticas e intervenciones en materia de cooperación internacional, favoreciendo la optimización de los recursos, y la coherencia y articulación entre las ofertas y demandas de cooperación que el país recibe en su calidad de país dual en cooperación. En el marco de una estrategia de largo plazo, se prevé su permanente actualización, como así también la formación y capacitación permanente de los Nexos de Cooperación en todas las instituciones que conforman el SNCI.

Output 1: AUCI and Uruguay are strategically positioned in the national and international discussions on development cooperation.

Las diferentes acciones de liderazgo y posicionamiento de la AUCI en el marco de dicho resultado fueron llevadas a cabo durante el período 2011 – 2012.

Output 2: AUCI's technological capacities to manage international cooperation and the effective processing of information related to it supported.

The following activities were carried out during and finished along the year 2013 and 2014 and only activity 2 continued during 2014 (maintenance status):

- 1. Preparation of a bidding document that detailed the technical specifications to be included in a call for quotations to develop and set up an integrated management system for international cooperation.
- 2. Design of AUCI's web site. This activity was accomplished in 2013 with the construction and set up of AUCI's web site: www.auci.gub.uy. The web site shows data on international cooperation in Uruguay, the main programmes which are being developed, news, useful links, AUCI's publications and scholarships announcements.
- 3. A study was carried out to set up a Fees Scale for national consultants who work for International Cooperation Projects, adapted to the reality of the national labour market. This scale includes:
 - A staffing relational structure for consultants who provide services to International Cooperation Projects, including a detailed description of every post, the post's denomination, general data, objectives, responsibilities, general competencies and requisites for the post (experience and training)
 - A proposal for the range of compensation to be used as reference for each post by means of a flexible scale system with a range of values or band that match each defined post.
 - An annual adjustment methodology

Output 3: The visibility of international cooperation actions in Uruguay and AUCI's coordination role are strengthened through a systematic communication strategy toward the public in general as well as national and international institutions.

Activities ended in 2016. A specific set of actions within the framework of the Project were carried out during the period 2011-2012. However, the communication strategy built upon the Projects inputs continued up to date to design and implement communication's activities as part as the routinely life of AUCI.

• Describe any delays in implementation, challenges, lessons learned & best practices: If there were delays, explain the nature of the constraints and challenges, actions taken to mitigate future delays and lessons learned in the process. Provide an updated risk analysis (have any of the risks identified during the project design materialized or changed? Are there any new risks?). Were there any programmatic revisions undertaken during the reporting period? <u>Please also include experiences of failure, which often are the richest source of lessons learned.</u>

The main challenges were: be able to cover in full the Agency needs on the analysis of requirements to develop the SICI system. Lessons learned: that team work (inside the agency and with the chosen Company and them with all institutions which work with these tools) is the fundamental foundation for the Project and activities planned be delivered on time.

A set of good practices noteworthy to mention were: determine milestones and deadlines along with the supplier, according to the availabilities of the team.

Some of the risks the Project confronted were:

- Difficulty to comply with the time schedule for the complexity of functionalities.
- Delay in decision taking
- Problems in the installation and set-up of software
- Acceptance and good practices in the use of software.
- Qualitative assessment: Provide a qualitative assessment of the level of overall achievement of the Programme. Highlight key partnerships and explain how such relationships impacted on the achievement of results. Explain cross-cutting issues pertinent to the results being reported on. For Joint Programmes, highlight how UN coordination has been affected in support of achievement of results.

The level of accomplishment of the targets determined was satisfactory. The work was done in a fully coordinated way with the UNDP office in Montevideo, which helped the attainment of objectives which has made available the technical know-how and the management capacities for the effective implementation.

ii) Indicator Based Performance Assessment:

Using the **Programme Results Framework from the Project Document / AWP** - provide an update on the achievement of indicators at both the output and outcome level in the table below. Where it has not been possible to collect data on indicators, clear explanation should be given explaining why, as well as plans on how and when this data will be collected.

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	Achieved Indicator Targets	Reasons for Variance with	Source of Verification
		Planned Target (if any)	
Outcome 1 ⁸ Government			
institutions, with the broadest			
participation of civil society, will			
have improved the quality, the			
_ _ v /			
access, the transparency of			
information and accountability for			
the design implementation and			
public oversight of governance.			
Baseline:			
Planned Target:			
Output 1 AUCI and Uruguay are	Output 1 was completed in 2012.		
strategically positioned in the			
national and international			
discussions on development			
cooperation.			
cooperation			
Output 2 AUCI's technological	CX V		
capacities to manage international			
cooperation and the effective	Main software interphase implemented. Main set		
processing of information related	of related protocols implemented.		
to it supported.	r ·····		
Baseline:			
Planned Target:			
		1	1
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⁸ Note: Outcomes, outputs, indicators and targets should be **as outlined in the Project Document** so that you report on your **actual achievements against planned targets**. Add rows as required for Outcome 2, 3 etc.

Indicator 2.1 Progress in the development and implementation of a software on project management Baseline: Planned Target:	Done		
Indicator 2.2 Progress in the development and implementation of a software on grant management Baseline: Planned Target:	Done	10102ded 500m	
Indicator 2.3 Progress in the development of a webpage for AUCI Baseline: Planned Target:	Done	103019	
Indicator 2.4 Progress in the development and implementation of a software for monitoring AUCI's workload Baseline: Planned Target:	Main interphase done		
Indicator 2.5 Progress in the development and implementation of a strategic planning software Baseline: Planned Target:	Done		
Output 3: The visibility of international cooperation actions in Uruguay and AUCI's coordination role are strengthened through a systematic communication strategy toward the public in general as well as national and international institutions.	Done Done Done Done Done Done Done Done		

iii) A Specific Story

- This could be a success or human story. <u>It does not have to be a success story often the most interesting and useful lessons learned are from experiences that have not worked</u>. The point is to highlight a concrete example with a story that has been important to your Programme in the reporting period.
- In ¹/₄ to ¹/₂ a page, provide details on a specific achievement or lesson learned of the Programme. Attachment of supporting documents, including photos with captions, news items etc, is strongly encouraged. The MPTF Office will select stories and photos to feature in the Consolidated Annual Report, the GATEWAY and the MPTF Office Newsletter.

Problem / Challenge faced: Describe the specific problem or challenge faced by the subject of your story (this could be a problem experienced by an individual, community or government).

Programme Interventions: How was the problem or challenged addressed through the Programme interventions?

Result (**if applicable**): Describe the observable *change* that occurred so far as a result of the Programme interventions. For example, how did community lives change or how was the government better able to deal with the initial problem?

Lessons Learned: What did you (and/or other partners) learn from this situation that has helped inform and/or improve Programme (or other) interventions?

III. Resources

- *Provide any information on financial management, procurement and human resources.*
- Indicate if the Programme mobilized any additional resources or interventions from other partners.

Participating UN Organization(s)	Approved Joint Programme Budget	Approved Transfers to PUNOs (2014)	Expected Transfers to PUNOs (2015)
UNDP	- ~ 0 '		(*)
Total:			(*)

(*) Additional resources have been asked by the Government to be included within the Project to support additional activities towards the Project goals.

ABBREVIATIONS AND ACRONYMS

AA	Administrative Agent
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AUCI	Uruguayan Agency for International Cooperation
CFCC	Coherence Fund Consultative Committee
CFSC	Coherence Fund Steering Committee
DaO	Delivering as One
DCF	Development Cooperation Forum
MIC	Middle Income Country
MPTF	Multi-Partner Trust Fund
OPP	Office of Planning and Budget
PUNO	Participating United Nations Organization
QCPR	Quadrennial Comprehensive Policy Review

RCO SEGIB SNCI SICI UNDAF UNDAP UNDP UNRC UNS	Resident Coordinator's Office Ibero-american General Secretariat National System of International Cooperation Integrated System of International Cooperation United Nations Development Assistance Framework United Nations Development Assistance Framework Action Plan United Nations Development Programme United Nations Resident Coordinator United Nations System
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