

**Requesting Organization :** United Nations High Commissioner for Refugees

Allocation Type: 1st Round Standard Allocation

Primary Cluster	Sub Cluster	Percentage
PROTECTION		100.00
		100

Project Title: Support to IDPs in POC sites in Bor, Malakal and Wau through counselling and interventions and strengthening of IDP community capacity for conflict mitigation including search for solutions

Allocation Type Category : Frontline services

## **OPS Details**

Project Code :	SSD-16/P-HR-RL/89240	Fund Project Code :	SSD-16/HSS10/SA1/P/UN/842
Cluster :	Protection	Project Budget in US\$:	199,841.76
Planned project duration :	12 months	Priority:	1
Planned Start Date :	01/01/2016	Planned End Date :	31/12/2016
Actual Start Date:	01/01/2016	Actual End Date:	31/12/2016
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Project Summary:

The project will seek to enhance the protection environment and bolster community participation in conflict mitigation and search for solutions in Bor, Malakal and Wau PoC sites. Interventions will focus

on the enhancement of protection desks in sites in addition to outreach and training for community members, as well as facilitated return.

## Direct beneficiaries:

Men	Women	Boys	Girls	Total
1,595	2,698	1,666	1,525	7,484

## Other Beneficiaries:

Beneficiary name	Men	Women Boys		Girls	Total
Internally Displaced People	1,595	2,698	1,666	1,525	7,484
Pregnant and Lactating Women	0	0	0	0	0

## **Indirect Beneficiaries:**

# **Catchment Population:**

Malakal POC site with 47,991 persons, Wau POC Site with 201 persons and Bor POC site with 2,283 persons (DTM tracking data December 2015)

## Link with allocation strategy:

The project fits into CHF 1st Standard Allocation Strategy Paper through focusing on the first HRP Strategic Objective: saving lives and alleviating suffering through safe access to services with dignity, specifically through protection desks and associated services, while also working towards HRP Strategic Objective two, ensuring communities are capable and prepared to cope with significant threats through community empowerment and conflict mitigation measures as well as protective accompaniment. The project also contributes to all the Protection Cluster Objectives 1to3, by the protection programming and protection mainstreaming (CO1) of the protection interventions including protection desks, by ensuring quality protection response services are available and can be accessed safely and freely (CO2) and through supporting people to achieve solutions and freedom of movement, while enhancing their coping strategies.

## Sub-Grants to Implementing Partners:

Partner Name	Partner Type	Budget in US\$
Other funding secured for the same project (to date):		
Other Funding Source		Other Funding Amount

#### Organization focal point:

Name	Title	Email	Phone
Veton Orana	Senior Protection Officer	orana@unhcr.org	211 922 700 559
Juliette Stevenson	Reporting Officer	stevenso@unhcr.org	211 922 700 550

## **BACKGROUND**

## 1. Humanitarian context analysis

With the signing of the peace agreement for South Sudan in August 2015, conditions are set for the stabilization of the situation and transition of humanitarian action from emergency support and assistance to types of assistance that concurrently look at the immediate needs of the displaced population, as well as focusing on solutions and possibilities to address those needs that are derived from IDPs' intentions. While the peace efforts are ongoing, level of insecurity persists in various parts of the country, and new conflicts have emerged in the areas (Equatorias, green states) that have been largely peaceful during the civil war that broke out in December 2013. In such complex environment, it is of primary importance to adjust humanitarian response to the needs of the IDPs by not only employing life- saving activities that will alleviate the suffering, but also providing necessary assistance that will allow people to achieve longer term solutions through return, integration in areas of displacement and/ or resettlement to other parts of the country where people may choose to establish themselves. Currently, the situation in POC sites throughout the country does not allow for mid to long term solutions. POC sites are congested, with most services below required humanitarian standards; effective and timely identification of most vulnerable segments of beneficiary population remains a priority in order to ensure that vulnerabilities are addressed in adequate manner; The temporary protection provided in POC sites does not cater for meaningful livelihood/ self- reliance activities, thus preventing displaced population to realize their own skills and resources.

#### 2. Needs assessment

Focus of this proposal is intervention in two POC sites where IDP population is faced with extremely limited freedom of movement (Wau and Bor) as well as a large POC site (Malakal in upper Nile State) which is situated in a very close proximity of places of habitual residence of most of IDPs accommodated there. In case of Wau and Bor, there have been continuous efforts to explore possibilities for implementation of transitional solutions that would include facilitation of the relocation of interested population to those areas of their choice where they would feel safer and would have better chances to resume lives in an environment of relative stability. In this regard, there has been a focused effort to look at available possibilities in reaching the most suitable solution to the current problems of these IDPs through such interventions that would allow for establishment of self- reliance and transitional stability through relocation to safe areas of their choice, which for a significant number could also become a durable solution. While IDP population in Wau and Bor POC sites will be attended to at HH level, with the intention of thoroughly explore possibilities for solutions for each HH, activities in Malakal POC site will focus on gathering quality information on intentions of IDPs belonging to various communities that would assist in starting preparations for implementation of solutions as the peace agreement continues to be implemented and the modalities for return of stability in conflict areas progress further.

## 3. Description Of Beneficiaries

This proposal focuses on the mapping at the level of households of IDP population in Wau POC site, as well as maintenance and upgrading of protection desks in POC sites in Bor (Jonglei State) and partly Malakal (Upper Nile State). All three POC sites are established in between December 2013 and early 2014 and have their own specifics. POC site in Wau is smaller in terms of IDP population (234 persons), but due to their profile, the population faces significant constrains on their freedom of movement and therefore requires intervention in alleviating security concerns for this population. The two other POC sites are quite different in terms of population; in both sites, women and children comprise the overwhelming portion of population; Population in POC site in Malakal has significantly increased between May and August 2015 bringing the total number of IDPs to over 47,000 persons. The POC site is divided into various sections, mainly through ethnic lines, with population comprising primarily of Shilluk, followed by Nuer and Dinka, as well smaller number (approx. 400 persons) of foreign nationals, mainly Darfuris; on the other hand. Bor POC site accommodates 2,300 IDPs of Nuer ethnicity, majority of whom used to live within Bor town prior to the conflict. They are faced with a very limited freedom of movement outside of the POC site and prospects for their return to their pre- war homes within Bor town are bleak due to the surrounding environment and issues related to property restitution. Other solutions may therefore be conceivable and more appropriate.

## 4. Grant Request Justification

Thorough individual assessment of IDP HHs in Wau POC site and establishment of protection desks in Bor and Malakal POC sites will aim at gathering and consolidation of necessary information on intention of IDPs in relation to solutions and subsequent implementation of transitional solutions for Wau, and where possible Bor POC site. Planned activities will require strengthened engagement through deployment of additional protection staff and through establishment and maintenance of network of outreach volunteers that will be trained to ensure standardized approach and clear definition of responsibilities in communication with beneficiary communities. It is anticipated that Protection desks will have the high rate of individual counselling sessions through regular weekly schedules; in addition, protection staff will conduct regular outreach activities in selected POC sites aiming at disseminating relevant information to IDPs and work on strengthening of community structures, including capacity building through trainings. Since activities in POC sites will go beyond referrals and responses to immediate needs of vulnerable IDPs, namely engaging in discussions on intentions, addressing individual protection risks through mitigating measures including accompaniment in humanitarian relocation, as well as responding to the needs for solutions and ensuring a protective environment through conflict mitigation, the protection networks established by UNHCR will require additional support to ensure the continuity and capacity to respond to the identified needs. The funding will supplement already identified resources which are insufficient to comprehensively address the needs on the ground.

## 5. Complementarity

This project proposal is geared up within the initiatives that have already been taken in the inter- agencies setting, including the newly formed WG on Solutions that is currently in process of agreeing on the TORs, with participation of a number of UN agencies (including UNHCR), IOM, UNMISS and a number of NGOs. The group is looking at activities by various actors focusing on solutions, either through intentions surveys (REACH surveys in POC sites and in Mingkaman), comprehensive UNFPA survey based on the HCT Strategy, as well as consolidated quality information on intentions (UNHCR Intentions assessment through FGDs in urban Juba). Hence this proposal aims at establishing concrete activities that would further contribute to the efforts to better understand the dynamics among the IDP population related to solutions as a result of the implementation of the peace agreement for South Sudan, while at the same time make concrete steps forward by ensuring that solutions are made available to the displaced population and adequate assistance provided to those IDPs that voluntarily decide to opt for solutions that can be facilitated by humanitarian actors.

## LOGICAL FRAMEWORK

## Overall project objective

Improvement of the protection situation of IDPs in POC sites through provision of counselling services to vulnerable IDPs including provision of information, identification of problems, referral of cases to appropriate agencies/ service providers and direct intervention where deemed appropriate; enhancing conflict mitigation and search for solutions, including facilitation of solutions in accordance with developments in operating environment;

PROTECTION		
Cluster objectives	Strategic Response Plan (SRP) objectives	Percentage of activities
CO1: The safety and dignity of vulnerable individuals is improved through prevention programming and protection mainstreaming to address threats and vulnerabilities	HRP 2016 SO1: Save lives and alleviate suffering through safe access to services and resources with dignity	35
CO2: Quality protection response services are available and can be accessed safely and freely	HRP 2016 SO1: Save lives and alleviate suffering through safe access to services and resources with dignity	25
CO3: Individuals are supported to achieve solutions and freedom of movement; coping strategies and protection capacities of individuals, communities and local actors are strengthened	HRP 2016 SO2: Ensure communities are protected, capable and prepared to cope with significant threats	40

Contribution to Cluster/Sector Objectives: The project fits into CHF 1st Standard Allocation Strategy Paper through focusing on the first HRP Strategic Objective: saving lives and alleviating suffering through safe access to services with dignity, specifically through protection desks and associated services, while also working towards HRP Strategic Objective two, ensuring communities are capable and prepared to cope with significant threats through community empowerment and conflict mitigation measures as well as protective accompaniment. The project also contributes to all the Protection Cluster Objectives 1to3, by the protection programming and protection mainstreaming (CO1) of the protection interventions including protection desks, by ensuring quality protection response services are available and can be accessed safely and freely (CO2) and through supporting people to achieve solutions and freedom of movement, while enhancing their coping strategies.

## Outcome 1

IDPs in POC sites will benefit from support provided through individual counselling and concrete interventions through referrals and response to identified needs, including search and implementation of transitional solutions

### Output 1.1

## Description

UNHCR will ensure the deployment of trained protection staff in POC sites; these dedicated staff will work through and established schedule to receive IDPs for individual counselling sessions, provide responses, submit referrals to other services in the PoCs including medical, child protection, SGBV and shelter assistance, and also provide feedback to beneficiaries through regular focus group discussions and meetings with the representative structures in the PoCs as part of responsibilities within the framework of accountability towards the beneficiaries;

## **Assumptions & Risks**

It is anticipated that establishment of protection desks will improve the overall level of information and awareness among IDPs in POC sites, in addition to being able to address the needs of most vulnerable categories of population;

## Activities

## Activity 1.1.1

Development of standardized SOPs for the functioning of protection desks in POC sites, as well as standardized forms, in addition to incorporation of existing referral forms already established by various agencies;

## Activity 1.1.2

Development of schedule for regular counselling hours for each week in POC sites. Counselling days will be not less than twice each week, while two other days will be dedicated to the outreach to various communities within POC sites; One day per week will be dedicated to compilation of weekly report on activities of protection desks and updating of tracking sheets on status of cases that are being followed up.

## Activity 1.1.3

Identification of particular protection issues of vulnerable IDPs requiring intervention by other service providers will result with referral of those issues to responsible agencies. Referrals will be submitted to respective agencies while information on the process will be communicated to the beneficiaries. Beneficiaries will be advised and assisted in approaching the service provider for follow up action.

## Activity 1.1.4

Identified PSNs will benefit from direct assistance from UNHCR depending on the needs and based on the capacity of UNHCR to respond to those particular needs; Response will be timely and will include the internal referral mechanism that will ensure the immediate delivery following the identification of a particular need;

## Indicators

			End	cycle ber	neficiar	ies	End cycle			
Code	Cluster	Indicator	Men	Women	Boys	Girls	Target			
Indicator 1.1.1	PROTECTION	Frontline services # of protection assessments conducted in the targeted locations					12			
Means of Verif	ication : protection monitoring	g reports								
Indicator 1.1.2	PROTECTION	Frontline services # of protection monitoring visits or safety audits in the targeted locations					75			
Means of Verif	Means of Verification : Protection monitoring reports and statistics									

Page No : 3 of 10

Indicator 1.1.3	PROTECTION	Frontline services # of persons with specific needs (disabled, elderly, chronically ill) who receive targeted support/assistance	50	150	50	50	300
Means of Verif	Means of Verification : Protection reports, statistics, monitoring reports						
Indicator 1.1.4	PROTECTION	Frontline services # of people with specific needs (disabled, elderly, chronically ill) referred to other sectors for assistance/support services	150	250	100	100	600

Means of Verification: Protection and monitoring reports, protection desk statistics

#### Outcome 2

Community capacity to identify protection issues and respond to those issues for which there is an identified capacity within the community; Members of communities will be assisted, including through training, in their search for solutions while most vulnerable members of communities will be facilitated in implementation of identified solutions;

## Output 2.1

## Description

UNHCR will actively work with communities through outreach within POC sites and help in establishment and/ or strengthening of IDP committees through training; Volunteer network in POC sites will be used to keep the communication channels open and ensuring that IDPs will receive information and counselling on timely manner;

#### **Assumptions & Risks**

IDP committees shall be organized at micro- community level (sectors/ sections of POC sites) in addition to already existing committees/ representative bodies at POC site level; these groups will be capacitated to deal with day- to- day issues in terms of identification, referral and response to protection issues and conflict flash points in those communities. Aim of the committees is to improve the life of IDPs by ensuring adequate links with service providers and provision of community support to vulnerable categories of population. Efforts have to be made to increase awareness of communities on their own responsibilities in dealing with those problems that can be managed at that level. Training of community members on conflict resolution and mitigation will aim at defusing potential tensions among community members.

## **Activities**

## Activity 2.1.1

UNHCR will assess the dynamics in various sections of POC sites with assistance of volunteers and community representatives and animate prominent members of those communities to join IDP committees that will receive training and guidance on community based protection;

## Activity 2.1.2

Training sessions will be organized for identified members of committees, to include basic elements of the meaning of protection, roles of communities in addressing the needs of vulnerable members of those communities and in referring cases/ issues to service providers;

## Activity 2.1.3

Provision of direct support through assistance/ facilitation of movement of vulnerable members of communities in context of implementation of transitional or durable solutions;

# Activity 2.1.4

UNHCR will provide regular reports on activities of IDP committees and on number of cases that are addressed by committees (through referrals and direct response);

## **Indicators**

			End	cycle ber	neficiar	ies	End cycle
Code	Cluster	Indicator	Men	Women	Boys	Girls	Target
Indicator 2.1.1	PROTECTION	(Frontline services) # of protection accompaniments conducted in the targeted locations					80
Means of Verif	ication: movement manifests	s, protection reports, intention reports					
Indicator 2.1.2	PROTECTION	Frontline services # of individuals trained in conflict mitigation/ resolution skills	100	100	0	0	200

Means of Verification: reports, assessments, roll call lists

# **Additional Targets:**

## M & R

## Monitoring & Reporting plan

Most indicators are connected to reports from the running PHCC and are part of the standard procedures that SOH staff are performing. Protection Desk personnel will provide feedback to IDPs that are counselled on the outcome of referrals; regular meetings with community representatives will be held to inform beneficiaries on new developments as well as provide updates on categories of protection issues raised more often by IDPs. These meetings will also be used as an opportunity to record inquiries raised by IDPs in order to prepare feedback for subsequent meetings. Systematic collection of information on intentions gathered from individual HHs, and possible solutions are discussed with communities opting for similar options. Reporting is built into the project activities as a specific indicator, and these will be shared at the field and Juba level with the Protection Cluster. IDP Unit staff from Juba will also interact on an ongoing basis with field staff, including undertaking monitoring missions to assess the project implementation, including facilitation of movement of people from Wau to Pagak, as well as implementation of the household survey.

## Workplan

Activitydescription	Year	1	2	3	4	5	6	7	8	9	10	11	12
Activity 1.1.1: Development of standardized SOPs for the functioning of protection desks in POC sites, as well as standardized forms, in addition to incorporation of existing referral forms already established by various agencies;	2016	Х	Х	Х									
Activity 1.1.2: Development of schedule for regular counselling hours for each week in POC sites. Counselling days will be not less than twice each week, while two other days will be dedicated to the outreach to various communities within POC sites; One day per week will be dedicated to compilation of weekly report on activities of protection desks and updating of tracking sheets on status of cases that are being followed up.	2016			X	X	X	X	X	X	X	X	X	X
Activity 1.1.3: Identification of particular protection issues of vulnerable IDPs requiring intervention by other service providers will result with referral of those issues to responsible agencies. Referrals will be submitted to respective agencies while information on the process will be communicated to the beneficiaries. Beneficiaries will be advised and assisted in approaching the service provider for follow up action.	2016	X	X	X	X	X	X	X	X	X	X	X	X
Activity 1.1.4: Identified PSNs will benefit from direct assistance from UNHCR depending on the needs and based on the capacity of UNHCR to respond to those particular needs; Response will be timely and will include the internal referral mechanism that will ensure the immediate delivery following the identification of a particular need;	2016	X	X	X	X	X	X	X	X	X	X	X	X
Activity 2.1.1: UNHCR will assess the dynamics in various sections of POC sites with assistance of volunteers and community representatives and animate prominent members of those communities to join IDP committees that will receive training and guidance on community based protection;	2016	X	X	X	X	X	X	X	X	X	X	X	X
Activity 2.1.2: Training sessions will be organized for identified members of committees, to include basic elements of the meaning of protection, roles of communities in addressing the needs of vulnerable members of those communities and in referring cases/ issues to service providers;	2016				X	X	X	X	X	X	X	X	Х
Activity 2.1.3: Provision of direct support through assistance/ facilitation of movement of vulnerable members of communities in context of implementation of transitional or durable solutions;	2016		X	X	X	X	X	X	Х	X	X	X	X
Activity 2.1.4: UNHCR will provide regular reports on activities of IDP committees and on number of cases that are addressed by committees (through referrals and direct response);	2016			X	X	X	X	X	X	X	X	X	X

# OTHER INFO

# **Accountability to Affected Populations**

Protection Desk personnel will provide feedback to IDPs that are counselled on the outcome of referrals; regular meetings with community representatives will be held to inform beneficiaries on new developments as well as provide updates on categories of protection issues raised more often by IDPs. These meetings will also be used as an opportunity to record inquiries raised by IDPs in order to prepare feedback for subsequent meetings. Systematic collection of information on intentions gathered from individual HHs, and possible solutions are discussed with communities opting for similar options.

# **Implementation Plan**

- Establishment of Protection Desks: Ongoing Conducting HH discussions on solutions in Wau and Bor POC sites; (ongoing);
- Conducting Focus Group Discussions in POC site Malakal on intentions and search for solutions in dialogue with beneficiary communities;
- Hiring and training of Protection staff: February 2016 (in the meantime, the functioning of Protection desks will be ensured by existing UNHCR staff);
- Hiring of Volunteers/ outreach workers- February 2016
   Establishment and consolidation of section/ sector IDP committees in POC sites- Until end of June 2016

# Coordination with other Organizations in project area

Name of the organization	Areas/activities of collaboration and rationale
Environment Marker Of The Project	
A: Neutral Impact on environment with No mitigation	
Gender Marker Of The Project	
2a-The project is designed to contribute significantly to g	ender equality
Justify Chosen Gender Marker Code	

Protection desks and resultant interventions are specifically designed to tailor to the different needs of men, women, boys and girls, in addition to those with specific needs, including pregnant and lactating women, SGBV survivors, those with disabilities and other issues. Similarly training and outreach targeting the community will be undertaken by volunteers which will be both women and men, and the representation of women and minority groups will be an integral part of community networks. UNHCR's protection response takes into account needs analysis for men, women, boys and girls. To the extent possible, this highlights various groups, including separated children, female headed households, single males, elderly, and with disabilities. UNHCR undertakes its planning cycle with an Age, Gender Diversity approach, meaning that at the beginning of the project cycle, participatory assessments and focus groups are undertaken with all age and gender groups. Many of the overall project objectives aim to mainstream gender considerations within the response; the increase of women in decision making/leadership roles within the refugee response, ensuring that the needs of male youth requirements (including alternatives to recruitment into armed groups) are taken into account when putting together livelihoods activities

## **Protection Mainstreaming**

Throughout the implementation of the project UNHCR will work closely with various actors and service providers on the ground. In coordination process, as well as in referral process of individual cases and in working with communities, UNHCR will ensure that the delivery of assistance considers centrality of protection as the starting point, and will capacitate both partners and communities through training and coordination to use protection considerations as basis for devising responsible actions. UNHCR will work in multi- functional teams with others and offer tools that will ensure that delivery of assistance is based on the adequate assessment of vulnerabilities and by proper identification of pertaining protection issues in IDP communities.

#### **Country Specific Information**

## Safety and Security

South Sudan is struggling to come out from the two year civil conflict that has affected millions of people, including displacing over 2 million people from their homes, both within and outside of the territory of the country. While situation in POC sites in terms of safety and security for both IDPs and humanitarian actors is conducive for implementation of activities, there are still numerous limitations in ensuring adequate freedom of movement for the IDPs outside of POC sites, as well as for allowing humanitarians to access areas outside of POCs. Proliferation of arms has created a situation of general insecurity in the country, while poor infrastructure also continues to pose challenges to the movement and transport of staff and assistance in the field. Security situation is still unpredictable in some parts of the country, with frequent reports on incidents including crime, armed conflict and other forms of violence. UNHCR takes all possible measures to address the issues of safety and security by applying security rules as devised by UNDSS and UNMISS security, as well as through other measures that would ensure safety for staff and beneficiaries. Signing and gradual implementation of the peace agreement has had a positive impact in terms of reduction of major scale violence, but situation on the ground is still precarious and at times dangerous, while actions of armed groups continue to cause violation of human rights and displacement.

# <u>Acces</u>s

UNHCR has adequate access to the IDP communities in chosen locations. During the implementation of the project UNHCR will also continue with its focus in hard to reach areas, including areas of origin or preferred resettlement of the displaced population, and will assess the situation in coordination with partner agencies, including the absorption capacity and available services in potential areas of return/integration and/or resettlement within South Sudan.

## **BUDGET**

Code	Budget Line Description	D/S	Quantity	Unit cost	Duration Recurran ce	% charged to CHF	Total Cost					
Staff an	nd Other Personnel Costs											
1.1	Protection Associate (GL6)	D	4	4,256 .00	7	100.00	119,168.00					
	Two staff in Bor and two in Malakal to work on the protection desk and engage with communities including training											
	Section Total		119,168.00									
Contrac	ctual Services											
4.1	Incentives to IDP volunteers	D	10	10.00	12	100.00	1,200.00					
	5 volunteers in Malakal and 5 in Bor at \$10 per month each											
4.2	Training Sessions	D	8	150.0 0	1	100.00	1,200.00					
	3 trainings in Malakal, one in Wau and 4 in Bor											
	Section Total						2,400.00					
Travel												
5.1	Travel of Juba Staff to project locations for monitoring	D	4	400.0 0	6	100.00	9,600.00					
	Two staff once every two months to Bor and Malakal or Wau. II locations to ensure the standardisation of SOPs within the sites needed. They will also travel to support preliminary discussions interactions with local authorities and UNMISS	, and w	ork with Ul	NHCR fi	eld staff and	d partners t	o modify as					
5.2	Facilitation of travel through charter flights from Wau to Pagak	D	4	9,000	1	100.00	36,000.00					

	Section Total		45,600.00						
Genera	al Operating and Other Direct Costs								
7.1	Individual Household Assessment D 700 28.00						19,600.00		
	700 Households covered at \$30 expenses per household								
	Section Total	Section Total							
SubTo		186,768.00							
Direct									
Suppor	t								
PSC C	ost								
PSC Cost Percent									
PSC Amount									
Total Cost									

Project Locations									
Location	Estimated percentage of budget for each location	Estimated number of beneficiaries for each location					Activity Name		
		Men	Women	Boys	Girls	Total			
Jonglei -> Bor South	50	488	591	528	676	2,283	Activity 1.1.1: Development of standardized SOPs for the functioning of protection desks in POC sites, as well as standardized forms, in addition to incorporation of existing referral forms already established by various agencies; Activity 1.1.2: Development of schedule for regular counselling hours for each week in POC sites. Counselling days will be not less than twice each week, while two other days will be dedicated to the outreach to various communities within POC sites; One day per week will be dedicated to compilation of weekly report on activities of protection desks and updating of tracking sheets on status of cases that are being followed up.  Activity 1.1.3: Identification of particular protection issues of vulnerable IDPs requiring intervention by other service providers will result with referral of those issues to responsible agencies. Referrals will be submitted to respective agencies while information on the process will be communicated to the beneficiaries. Beneficiaries will be advised and assisted in approaching the service provider for follow up action.  Activity 1.1.4: Identified PSNs will benefit from direct assistance from UNHCR depending on the needs and based on the capacity of UNHCR to respond to those particular needs; Response will be timely and will include the internal referral mechanism that will ensure the immediate delivery following the identification of a particular need;  Activity 2.1.1: UNHCR will assess the dynamics in various sections of POC sites with assistance of volunteers and community representatives and animate prominent members of those communities to join IDP committees that will receive training and guidance on community based protection;  Activity 2.1.2: Training sessions will be organized for identified members of committees, to include basic elements of the meaning of protection, roles of communities in context of implementation of transitional or durable solutions;  Activity 2.1.4: UNHCR will provide regular reports on activities of IDP committees and on numbe		

Upper Nile -> Malakal	25 1,08	0 2,050	1,100	800	5,000	Activity 1.1.1: Development of standardized SOPs for the functioning of protection desks in POC sites, as well as standardized forms, in addition to incorporation of existing referral forms already established by various agencies; Activity 1.1.2: Development of schedule for regular counselling hours for each week in POC sites. Counselling days will be not less than twice each week, while two other days will be dedicated to the outreach to various communities within POC sites; One day per week will be dedicated to compilation of weekly report on activities of protection desks and updating of tracking sheets on status of cases that are being followed up.  Activity 1.1.3: Identification of particular protection issues of vulnerable IDPs requiring intervention by other service providers will result with referral of those issues to responsible agencies. Referrals will be submitted to respective agencies while information on the process will be communicated to the beneficiaries. Beneficiaries will be advised and assisted in approaching the service provider for follow up action.  Activity 1.1.4: Identified PSNs will benefit from direct assistance from UNHCR depending on the needs and based on the capacity of UNHCR to respond to those particular needs; Response will be timely and will include the internal referral mechanism that will ensure the immediate delivery following the identification of a particular need; Activity 2.1.1: UNHCR will assess the dynamics in various sections of POC sites with assistance of volunteers and community representatives and animate prominent members of those communities to join IDP committees that will receive training and guidance on community based protection; Activity 2.1.2: Training sessions will be organized for identified members of communities, to include basic elements of the meaning of protection, roles of communities in addressing the needs of vulnerable members of those communities and in referring cases/ issues to service providers; Activity 2.1.3: Provision of direct support
						solutions;

Documents	25	57	57	38	49	201	Activity 1.1.1: Development of standardized SOPs for the functioning of protection desks in POC sites, as well as standardized forms, in addition to incorporation of existing referral forms already established by various agencies; Activity 1.1.2: Development of schedule for regular counselling hours for each week in POC sites. Counselling days will be not less than twice each week, while two other days will be dedicated to the outreach to various communities within POC sites; One day per week will be dedicated to compilation of weekly report on activities of protection desks and updating of tracking sheets on status of cases that are being followed up.  Activity 1.1.3: Identification of particular protection issues of vulnerable IDPs requiring intervention by other service providers will result with referral of those issues to responsible agencies. Referrals will be submitted to respective agencies while information on the process will be communicated to the beneficiaries. Beneficiaries will be advised and assisted in approaching the service provider for follow up action.  Activity 1.1.4: Identified PSNs will benefit from direct assistance from UNHCR depending on the needs and based on the capacity of UNHCR to respond to those particular needs; Response will be timely and will include the internal referral mechanism that will ensure the immediate delivery following the identification of a particular need;  Activity 2.1.1: UNHCR will assess the dynamics in various sections of POC sites with assistance of volunteers and community representatives and animate prominent members of those communities to join IDP committees that will receive training and guidance on community based protection;  Activity 2.1.3: Provision of direct support through assistance/ facilitation of movement of vulnerable members of communities in context of implementation of transitional or durable solutions;  Activity 2.1.4: UNHCR will provide regular reports on activities of IDP committees and on number of cases that are addressed by committe	
Category Name				Docum	nent D	oscripti	on	
- January Hamo			Document Description					