United Nations Development Group Iraq Trust Fund Project # 66901:D2-21

Date and Quarter Updated: 1 July - 30 September 2011 - 3rd Quarter 2011

Participating UN Organization: UNDP Sector: Cluster: D – Health

Government of Iraq – Responsible Line Ministry: Ministry of Health

Title	Support for Construction of Basrah Children Hospital				
Geographic	Basrah Governorate, Basrah City but to provide services to additional areas in the South including				
Location	the Marshlands				
Project Cost	US\$ 21,750,000				
Duration	21 months				
Approval	22/03/2007	Starting	23/03/2007	Completion	23/12/2008 extended to
Date (SC)		Date		Date	30.06.2012
Project	The project addresses	the decline of l	nealth services ove	r more than two	decades in Basrah and lower
Description	South. The Ministry of	f Health Report	t (2004) indicates ti	hat non-commu	nicable diseases are becoming
	the leading cause of o	death. The repo	ort illustrates alarn	ningly high und	ler-five mortality rates as the
	Basrah population lac	ks access to a	dequate child heal	Ithcare facilities	. Basrah Children's Hospital
	(BCH) is designed as	a specialized	child referral car	e centre focusir	ng on paediatric oncology to
	significantly ameliorat	e the deteriora	ted child health con	nditions in Basra	ah Governorate and the entire
	southern region of Ira	q. The overall	BCH project com	prises of packa	ges that involve construction
	and equipping of th	is healthcare	centre of excelle	ence in technol	logy, practice, training and
	administration for pr	rovision of su	ıstainable high-in	npact paediatric	health services, including
	prevention, early diagnosis and treatment employing standard therapies, largely unavailable in Iraq.				
	The BCH complex ha	s been designe	ed to provide for 3	360 cancer, 468	intensive care, 354 neonatal
	intensive care, and 2,230 acute care paediatric patients annually. The Hospital's construction was				
	started in 2005 with US Government funding with other agencies and the contract was halted in				
	2006. UNDP received ITF funding in February 2007 and has worked closely with MoH, WHO, the				
	INGO Project HOPE, the Iraqi NGO Love and Peace (in a community awareness campaign) and US				
	Department of State / US Army Corps of Engineers, which have acted as the UNDP Owner Engineer				
	until 10 May 2009.				

Development Goal and Immediate Objectives

- 1. The development goal for this project is aligned with the targets of Iraq's National Development Strategy (2005), including health strategy, and will contribute towards reducing child mortality rates.
- 2. Improve access to quality tertiary specialized paediatric healthcare services in Basrah and the southern region of Iraq in partnership with all stakeholders, including the community.
- 3. Create employment opportunities for poor and vulnerable segments of the population.

Outputs, Key activities and Procurement				
Outputs	1.1 Improved tertiary child healthcare services and increased number of referred sick children to the			
	hospital in partnership with all stakeholders, including the community.			
	1.2 Extension of the construction of the 94 bed hospital completed.			
	1.3 Medical equipment delivered and installed, and functioned catering of the 94 bed hospital.			
	1.4 Two hundred (200) hospital health professionals and managers (physicians, nurses, technicians,			
	administrators, facility engineers, and biomedical engineers) completed short-term and long-term			
	trainings.			
	2.1 Temporary short-term employment opportunities for unskilled and semi-skilled vulnerable and			
	unemployed people created during the project construction phase.			
	2.2 Permanent long-term employment to professionals including medical professionals, management,			
	technicians created during project operation.			

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Activities	1.1.1 Contribute to the construction of Basrah Children Hospital;				
	1.1.2 Contribute to the equipping of Basrah Children Hospital;				
	1.1.3 Conduct community awareness campaigns and enhance partnership;				
	1.2.1 Technically assist MoH in the process of procurement of spare parts and consumables;				
	1.2.2 Technically assist MOH in the process of contracting Operation and Maintenance Services;				
	1.3.1 Assess training needs, knowledge and skills of physicians, nurses, technicians and administrators;				
	1.3.2 Conduct training programmes, support fellowships for 200 staff, including physicians, nurses technicians and administrators;				
	1.3.3 Support the establishment of a functioning continued Health Professional Education Uni Basrah Hospital;				
	1.4.1 Deliver capacity building and training programme to 200 hospital health professionals and managers including physicians, nurses, technicians and administrators;				
	2.1.1 Recruit skilled and semi-skilled labour to assist in the construction of the building: which will				
	result in some 480,000 man days of short term employment opportunities;				
	2.2.1 Recruit skilled personnel to operate the hospital, which will create approximately 510 long-term				
	employment opportunities for hospital staff and approximately 90 long-term employment				
	opportunities of subsidiary staff for the site, facility plants, kitchen, and laundry.				
Procurement	Tangible: Closed Circuit Security System; back-up diesel generators and auxiliary equipment; Medical				
(major	Waste Treatment Equipment; Oxygen Generation Plant Equipment; General Furniture; Domestic				
items)	Furniture; IT Equipment; Warehouse Shelving; Off Site Internet and Telephone connection; Gap items;				
iccins)	Warehouse; ASSET management ;Stone Cladding; Residential Building; Roads & Parking; Steam				
	Autoclave & Oxygen Generation Plant Buildings and Firefighting & Perimeter wall; Perimeter				
	Drainage & Site Irrigation and Soft Landscaping;				
	Intangible: Capacity Building; Community Awareness Campaign; Consultancy Services.				

Funds Committed	USD 20,123,549.73	% of approved	92.52%
Funds Disbursed	USD 18,023,258.73	% of approved	91.72%
	Note this amount does not include the 2.1 million USD		
	transferred to WHO for deliverables identified in a Letter of		
	Agreement for the capacity building work package that looks at		
	assessment of staffing needs and training to respond to those		
	needs. All current UNDP work packages are substantially		
	completed and within the liability period. It is noted that		
	retention monies will be released upon the expiry of the Defects		
	& Liability twelve-month period.		
Forecast final date	June 2012	Delay (months)	42

Direct Beneficiaries	Number of Beneficiaries	% of planned (current status)	
Men			
Women			
Children	938,605 (potential)		
IDPs	Unknown at this time		
Others			
Indirect beneficiaries	200 hospital staff		
Employment generation (men/women)	480,000 work days		
	510 long-term opportunities for hospital		
	staff 90 for subsidiary staff		

The Basrah Children's Hospital was opened 22 October 2010 in phase 1 as a specialist pediatric hospital for the children in Basrah and other locations in southern Iraq.

Quantitative Achievements against Objectives and Results				% of planned	
1	Stone Cladding.		Work completed.	Work completed.	
2	Residential Building.		Works completed.		100
3	Roads and Parking.		Works completed. (the contractor is working to repair the defects which appeared during the defects liability period)		100
4	Closed Circuit Securi	ty System.	Works completed.		100
5	Steam autoclave and oxygen generation plant, fire fighting facility and perimeter wall.		Works completed.		100
6	Perimeter Drainage, Site Irrigation, Well and Soft Landscaping.		Irrigation: Works completed. Soft Landscaping: Works completed.		100
7	Provision of back-up diesel generators and auxiliary equipment for firm supply of electricity.		Works completed.		100
8	Medical Waste Treatment Equipment.		Works completed. Under Operations and Maintenance period.		100
9	Oxygen Generation Plant Equipment.		Works completed.		100
10	Gap Items.		Works completed.		100
11	Warehouse.		Works completed.		100
12	General Furniture.		Installation completed.		100
13	Domestic Furniture.		Installation completed.		100
14	Offsite Internet Connection.		Works completed.		100
15	IT Equipment.		Equipment handed over to MoH.		100
16	Warehouse Shelving.		Works completed.		100
17	Off Site Telephone.		Work Completed.		100
18	ASSET Management.		Equipment delivered.		100
19	Community Awareness.		School campaign completed. Exhibition in schools completed. Broadcasting of media spots completed.		100
20	Capacity Building.	A Letter of Agreement was signed with World Health Organization on 21 January 2009. WHO is responsible for this package and work is progressing with an eighteen-month extension requested to complete the capacity development component. Advanced payment of US\$2.1M has been paid to WHO for the capacity building activities according to the Letter Of Agreement between UNDP and WHO.		Work is ongoing by WHO. The one-year extension was approved by Steering Committee on 21 June 2010 for WHO to complete the capacity building activities. Additional 12 months extension requested by WHO (to 30 June 2012) due to inability to complete the capacity building as scheduled	

Qualitative achievements against objectives and results

- Familiarization meeting held between Iraq Reconstruction Management Office (IRMO), US Army Corps of Engineers (USACE), Project Hope and UNDP in February 2007;
- On 26-27 February 2007 a Project Kick-Off Meeting was held in Basrah between Iraq Reconstruction Management
 Office (IRMO), US Army Corps of Engineers (USACE) and UNDP where remaining project works were finalized and
 agreement reached on work packages for UNDP action. The expansion of the Project Steering Committee to include
 UNDP and other partners was agreed. UNDP set up a project management and administrative structures and started
 processes for defining and bidding on work packages, in accordance with UNDP procurement rules;
- Project meeting held in Amman 14-15 May 2007, gathering MoH, Department of State (DoS), Gulf Region Division (GRD), US Army Corps of Engineers (USACE), Project HOPE and UNDP;
- During this meeting it was agreed on HOPE's Capacity Building Plans, Management training System and Funding. It was also agreed on the Project SC and Focal Points and the teleconference meeting schedule. Coordination Meeting held 2-4 October 2007, including US Army Corps of Engineers (USACE), MoH UHS (Universal Hospital Services), Hospital Designers and Planners (HDP), MIDcon (the Jordanian contractor employed by Gulf Division South), Cummins (for generator discussions), and MoE to coordinate events and future plans, clarify and discuss technical issues related to UNDP's work packages and to ensure the project timeline. The meeting allowed for MoH to participate and play a part in the decision making;

- During the mission to Basrah 26-28 November 2007, a Kick-Off Meeting was held with the contractor responsible for stone cladding. Additionally a coordination meeting was held on 27–28 November, which included the USACE and Department of State. The purpose of this meeting was to coordinate events and future plans, discuss technical issues related to UNDP's work packages, and clarify those packages and to ensure the project timeline. Site coordination and cooperation were also discussed;
- Processing of all work packages, including receiving the offers, opening of the contractors' offers, technical evaluation, financial evaluation preparing for Contracts, Assets and Procurement (CAP) and ACAP meetings, signing of the contracts with the contractor for seven (7) work packages totaling USD 8.5m;
- On 10-14 February 2008 capacity building and coordination meeting was held in Baghdad, including Iraq Transition Assistance Office (ITAO), US Army Corps of Engineers (USACE) team, MoH, WHO and Project Hope, to discuss the handover of the physical building, equipment installation and training of the staff together with site coordination of the three (3) organizations;
- On 13-17 May 2008, a coordination meeting was held in Amman to discuss the progress of the construction works, delivery and installation of the equipment, training of the staff and financial status and financial needs, including representation from UNDP Iraq, Recovery Crisis Prevention (RCP), ITAO, GRD, US Army Corps of Engineers (USACE), MoH and Project Hope;
- Mission to Basrah 19-23 July 2008 was key to attend a project working group meeting involving MoH, UNDP, WHO,
 DoS, US Army Corps of Engineers (USACE) and Project Hope. A Red Zone site visit to the Basrah Children's Hospital
 was conducted. During this visit, coordination meetings were organized and held with the UNDP project contractors and
 project engineers.
- A new agreement was signed in October 2008 on the stone cladding due to a mismatch between stone and design. The issue was resolved and completion of primary works is completed.
- Mission to Basrah 25-31 January and March-April 2009 to attend meetings with the UNDP project contractors and project engineers with the participation of UNDP implementing partners: US Army Corps of Engineers (USACE). The mission collected and received information first hand and probed into reasons for delays in implementation, took note of contractor's grievances and resolved outstanding issues. Contractors were urged to put the needed resources in place to meet the respective packages completed by their contract closing dates. The project master schedule was revised and one contract was cancelled.
- During 2nd Ouarter 2009 three new contracts were awarded and two preconstruction meetings held in June 2009.
- Mission to Basrah May 2009 was a key to coordinate the new structure of project implementation after receiving
 information that the US Army Corps of Engineers (USACE) would no longer be involved in any activities on the site
 connected to UNDP's contract.
- A coordination meeting was organized in Erbil during September 2009 for all the hospital projects, including the Basrah Children's Hospital. This three-day meeting was extremely helpful as difficult issues were resolved and new practices implemented. This meeting was attended by the Ministry of Health (MoH), UNDP and representatives of all contractors working on all sub-projects of the BCH project.
- In January 2010 a second coordination meeting was organized in Erbil for all the hospital projects, including Basrah Children's Hospital. This meeting was extremely helpful as difficult issues were resolved. This meeting was attended by the Ministry of Health (MoH), UNDP and representatives of all contractors working on all sub-projects of the BCH project.
- On 14 April 2010, a meeting was organized in Amman to discuss ways forward and prepare the capacity-building activities. This meeting was attended by the Ministry of Health Iraq, UNDP and WHO.
- On 19-20 May 2010, a capacity-building meeting was organized in Beirut to finalize the Capacity Building Plan. This meeting was attended by the Ministry of Health (MoH), Basrah Children Hospital (BCH), UNDP and WHO.
- The one-year extension request was approved by Steering Committee on 21 June 2010 for operational completion of the hospital packages, including the capacity development until June 2011 and closure of the project by December 2011. WHO has requested an extension of duration till June 2012.
- On 5-6 August 2010, a Capacity Building and Coordination Technical Meeting was held in Istanbul. This meeting was

attended by the Ministry of Health (MoH), Basrah Children Hospital (BCH), UNDP and WHO.

- At the end of 3rd Quarter 2010 sixteen (16) of the 19 packages/contracts had been completed by UNDP, with the remaining three (3) contracts reaching a completion rate of over 95percent.
- During 4th Quarter 2010 the Basrah Children's Hospital Phase I was opened to provide pediatric services by the Ministry of Health.
- At the end of 4th Quarter 2010 18 of the 19 UNDP packages/contracts had been completed with the only outstanding being medical waste at 99%. The remaining outstanding package is WHO training which is through a LOA with cash advanced.
- At the end of 1st Quarter 2011 all (19 of the 19) UNDP packages/contracts had been completed and the process of releasing the performance guarantees and/or retention money is in progress.
- At the end of 2nd Quarter 2011, all UNDP packages/contracts had been completed and most of the performance Guarantees and/or retention money have been released except for the Roads & Parking contract due to the defects appeared during the defects liability period.
- The remaining outstanding package for completion of this project is the WHO Capacity Building component which is through a Letter Of Agreement with cash advanced to WHO in the amount of USD 2.1M.
- The Roads and Parking Package contractor has failed to satisfactorily finish the work due to major defects which appeared after heavy rainfall. The contract and liability period is for this type of quality control and the assessment identified physical damage to the roads surface, imperfections, shrinkages or other faults. The performance guarantee for the roads and parking package has been extended till 17/02/2012 in order to cover the defects period. Several meetings were held 3rd Quarter to agree on the methodology of repairing the defects appeared in the Roads and Parking package during the defects liability period.

Main implementation constraints and challenges

- The US Army Corps of Engineer (USACE) informed UNDP on 11 May 2009 that USACE will no longer be involved in any activities on the site connected to UNDP's contract. Of note is the Project Document signed stipulating that Department of State will provide the Owner's Engineer US Army Corps of Engineers (USACE) services as an in-kind contribution. The MoU between UNDP and Department of State was signed in November 2007. As a remedial action, UNDP has signed a contract to the amount of approximately 160,000 USD with an Iraqi Company to provide the site engineering supervision. This arrangement does not adequately fill the gap, which included nine international engineers and seven national site supervisors. Therefore, UNDP has been forced to increase allocation of its existing staff to Basrah Children's Hospital, which has been raised to include four part-time and one full-time staff.
- It was identified that the supply of electricity of 11 KV by other partners will not be an adequate load for the hospital requirements. Therefore, there is a need to identify funds for another project to bring in 33 KV. This could prove a challenge if funding is not identified for this separate project. A project concept note was prepared and approved within the UNDP Peer Review Process. UNDP took this issue to the Local Government and established the importance of the case, which has now been approved by the Local Government.
- The Basrah Children's Hospital was due to open in July 2010, but did not due to the lack of power until October 2010.
- The Basrah Children's Hospital is a red zone movement. The drawdown has affected movement/
- Roads and Parking package contractor has failed to satisfactorily finish the work due to major defects appeared after heavy rainfall. UNDP resolved the red zone movement problems through a third party consultant to inspect the BCH roads construction. This action was taken for quality control and assessment of the physical damage to the roads surface, imperfections, shrinkages or other faults and to recommend repairs for the contractor to attend to, under the supervision of the third party consultant. The performance guarantee for the roads and parking package has been extended till 17/02/2012 in order to cover the defects period.