



**UN COVID-19 Response and Recovery
Multi-Partner Trust Fund**

**Submission Form for Programme/Budget Revision
COVID-19 Response and Recovery Fund**

| Part A: Programme Summary <i>(To be completed by the RCO)</i> | | | |
|---|--|----------------|--------------------------------------|
| Date of Submission: | 14 July 2022 | | |
| Country/Region: | Kazakhstan | | |
| RCO Contact: | Dina Khassenova, dina.khassenova@un.org | | |
| List of RUNOs: | UNDP, UNESCO, UN Women | | |
| Programme Title: | Acceleration of a Digital Social Services Delivery Model to address the needs of the most vulnerable in Kazakhstan | | |
| Total Approved Budget: (COVID-19 MPTF funds only) | USD 850,000 | | |
| Duration: | Starting Date: | 1 January 2022 | Completion Date: 30 June 2022 |

1. Type of Programme or Budget Revision Requested

- Change of programme scope (*submit revised ProDoc and Budget*)
- Budget revision (*submit revised Budget*)
- Extension of project duration (*submit updated Budget, if different*)

New completion date: 31 July 2022

2. Reason revision is being requested:

The most significant impact on project implementation was the change in leadership of the National Information Technologies (NIT), a key implementing partner - right before signing a Responsible Party Agreement with UNDP for this project. Under the new circumstances, the new leadership was hesitant to enter into a commitment with UNDP - which required us to mobilize alternative partners for the implementation arrangements. This has taken an additional two months off our schedule as this is the time it took to prepare for the RPA that in the end did not happen.

The request for the extension is also due to unforeseen circumstances imposed by a crisis-like situation in the country triggered by two recent occasions. In January 2022, a wave of protests occurred throughout Kazakhstan, leading to violence and disruptions in public service. The protests were followed by significant changes in the governmental positions that affected working relationships with our key partners – Ministry of Labor and Social Protection of Population, and the Ministry of Digital Development, Innovation and Aerospace Industry.

The Family Social Card requires the mobilization of the whole government as the project involves consolidation of the following databases: Ministry of Education and Science, Ministry of Healthcare, Ministry of Justice, Ministry of Internal Affairs, Ministry of Agriculture, Supreme Court, the Committee of Legal Statistics and Special Records of the General Prosecutor's Office, Ministry of Finance. To mobilize and receive a commitment from these government agencies, it was important for the key Ministry to take the lead and ensure a wider government support. As the government was



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preoccupied with the crisis consequences, they were not able to focus on the implementation and cooperation required for the Family Social Card work.

After the crisis unveiled the vulnerability of the social protection system, the Ministry of Digital Development, Innovation and Aerospace Industry, as a future operator of the Family Social Card, presented the case to the Prime Minister of Kazakhstan during the digital council discussions and ensured the government's support at the highest level. This was possible only in March 2022 as in January and February 2022 the government has been occupied with the emergency response to the crisis aftermath.

Having outlined the reasons above, we would like to reaffirm the commitment of UNDP, UN Women and UNESCO Kazakhstan to implement this important project in these turbulent times for Kazakhstan. The most challenging part – receiving a commitment from the highest level of the government – is ensured. Now the agencies know what steps they need to do to implement the project. The extension of the project implementation until 31 July 2022 will allow to have a quality product with solid results, manage partners expectations and preserve UNDP's reputation.

Project progress:

UNDP: Family Social Card methodology has been developed that includes data analysis of families across 80 life situations with social risks and mitigation scenarios. This involved in-depth understanding of current government databases, legal acts, and other relevant legislation to create the methodology for family categorization by risk levels taking into account the indicators. Social risks have been described from various angles, such as health, people with disabilities and special needs, justice, people dependent on psychoactive substances, education, housing). In summary, all the activities for the digital launch of the Family Social Card have been completed and the extension of the project duration is requested to streamline government data and finalize the digital Family Social Card dashboard.

UN WOMEN: UN Women started to strengthen the gender aspects of Family Social Card through the development of the methodology for identifying social risks associated with difficult life situations related to domestic violence, including gender and other types of violence. The methodology covering social risks of domestic violence, including gender and other types of violence, is being developed; gender-sensitive indicators and effective support measures to bring women out of difficult life situations are being developed. Trainings for social workers are not possible to conduct until the end of July as planned because the mobile application has not been developed yet.

UNESCO: education indicators and current system of educational and psycho-social support services have been identified and mapped; online training on organization of learning, psycho-social as well as legal support was organized for 338 parents from 17 regions of Kazakhstan.



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| Agencies | Total amount received | Total to be spent with a No Cost Extension until end of July |
|--------------|-----------------------|--|
| UNDP | USD 508,559 | USD 329,605 |
| UN Women | USD 170,001 | USD 31,554 |
| UNESCO | USD 171,440 | USD 167,816 |
| Total | USD 850,000 | USD 528,975 |
| | Delivery | 62,2% |

3. Documents Attached:

- Revised Budget *(for change in budget)*
- Revised Programme Document *(for change in programme scope)*

| Part B: Signature <i>(To be completed by ALL Recipient UN Organizations)</i> | | | |
|--|------------|-------------|---|
| On behalf of Recipient UN Organizations: | Signature | Date | Name/Title |
| UNDP | [REDACTED] | 14-Jul-2022 | Dana Amanova, Officer-in-Charge |
| UNESCO | [REDACTED] | 14-Jul-2022 | Magnus Magnusson, Officer-in-Charge |
| UN Women | [REDACTED] | 15-Jul-2022 | Enkhtsetseg Miyegombo, Officer-in-Charge |
| On behalf of the UN Resident Coordinator: | | | |
| UN RCO | [REDACTED] | 18-Jul-2022 | Arthur van Diesen UN Resident Coordinator a.i. |

| Part C: Administrative Review <i>(To be completed by the Fund Secretariat)</i> |
|--|
| <input type="checkbox"/> Revision requiring Special Designate' s approval |
| 4. Comments by the Fund Secretariat: |



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5. Recommendation by the Fund Secretariat:



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| Part D: Decision of the Secretary-General's Designate for the COVID19 MPTF <i>(To be completed by the Secretariat)</i> | |
| <input checked="" type="checkbox"/> | Approve |
| <input type="checkbox"/> | Approve with modification/condition |
| <input type="checkbox"/> | Defer |
| Comments (if any): | |
| Secretary-General's Designate for the COVID19 MPTF, Mr. Haoliang Xu | |
| signed digitally | 19 July 2022..... |
| Signature | Date |