

**THIS TEMPLATE PROVIDES AN OVERVIEW OF QUESTIONS IN THE ONLINE REPORTING FORM: IT IS INTENDED TO GUIDE YOU THROUGH THE REPORTING QUESTIONS**



United Nations  
Peacebuilding

**PBF PROJECT PROGRESS REPORT**

*Updated May 2025*

**COUNTRY:** Bosnia and Herzegovina

**TYPE OF REPORT:** SEMI-ANNUAL, ANNUAL OR FINAL: semi-annual

**YEAR OF REPORT:** 2025

**PROJECT OVERVIEW**

**Project Title:** Sustaining peace and social cohesion in Bosnia and Herzegovina through enhanced inter-municipal and inter-entity cooperation on local services (SPSC)

**Project Number from MPTF-O Gateway:** 00134115

**If funding is disbursed into a national or regional trust fund:**

- Country Trust Fund  
 Regional Trust Fund

**Type and name of recipient organizations:**

**RUNO IOM (Convening Agency)**  
**RUNO UNDP**

**Name of Recipient Fund:**

**Date of first transfer:** 16 December 2022

**Project end date:** 15 June 2025

**Has this project received a cost or no cost extension?** Yes

**Will this project be requesting a cost or no-cost extension?** No

**Will this project be submitting a Fund Transfer Request (FTR) in the next six months?** N/A

**If so, around which month do you expect to submit the request?** NA

**Is the current project end date within 6 months?** Yes

**Check if the project falls under one or more PBF priority windows:**

- Gender promotion initiative  
 Youth promotion initiative  
 Transition from UN or regional peacekeeping or special political missions  
 Cross-border or regional project

None (as indicated in previous progress reports)

**Total PBF approved project budget (by recipient organization):**

- *Please enter the total amounts in full US dollars allocated to each recipient organization*
- *Please enter the original budget amount, amount transferred to date and estimated expenditure by recipient.*
- *For cross-border projects, group the amounts by agency, even where transfers are made to different country offices. You can provide the detail in the attached budget.*

Recipient organization	Budget Allocated (in full USD)	Amount Transferred to date (in full USD)	Amount spent / committed to date (in full USD)

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<b>IOM</b>	<b>1,753,053.00</b>	<b>1,753,053.00</b>	<b>1,700,345.21</b>
<b>UNDP</b>	<b>1,746,947.00</b>	<b>1,746,947.00</b>	<b>1,377,817.29</b>
<b>TOTAL</b>	<b>3,500,000.00</b>	<b>3,500,000.00</b>	<b>3,078,162.50</b>

Approximate implementation rate as percentage of total project budget: 88%

\*ATTACH PROJECT EXCEL BUDGET SHOWING CURRENT APPROXIMATE EXPENDITURE\*

The budget templates are available [here](#)

**Implementing partners**

To how many implementing partners has the project transferred money **since the project's start?** 23

To how many implementing partners has the project transferred money **during this calendar period** (for June reports: January-June; for November reports: January-December (anticipated); for final reports: full project duration)? 14

Please list all of the project's implementing partners and the amounts (in USD) transferred to each, both since the project's start, and specifically during this calendar period:

**Note: All amounts in USD are calculated using the official UN exchange rate for BAM to USD as of 15 May 2025.**

<i>Name of Implementing Partner</i>	<i>Type of Organization (ex. Govt, civil society, etc.)</i>	<i>What is the planned total amount (in USD) for the overall duration of the project to be disbursed to this implementing partner?</i>	<i>What is the total amount (in USD) disbursed to the implementing partner since the project's start?</i>	<i>What is the total amount (in USD) disbursed to the implementing partner during this calendar period?</i>	<i>Briefly describe the main activities carried out by the Implementing Partner during this calendar period (1500 characters)</i>
Centre for Educational Initiatives Step by Step <b>Error! Bookmark not defined.</b>	Other National CSO <b>Error! Bookmark not defined.</b>	396,783.72 USD	396,783.57 USD	43,531.67 USD	The Implementing Partner focused on completing the final narrative and financial reports and undertaking the administrative

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					closure of the project.
Citizens Association “PSIHOLUMINIS”	Other National CSO	135,598.85 USD	138,249.08 USD		No activities were implemented during this reporting period, as the grantee had successfully completed all planned activities in the previous phase, as outlined in the prior report.
Citizens Association “PRAVIPOŽAR” Derventa	Other National CSO	34,911.68 USD	29,378.41 USD		No activities were implemented during this reporting period, as the grantee had successfully completed all planned activities in the previous phase, as outlined in the prior report.
Youth council Bosanski Petrovac	National youth CSO	15,356.12 USD	14,026.81 USD	5,097.75 USD	The grantee organized a final event to inaugurate the Youth Centre and Youth Club, which serve as a shared space for future youth-led activities in Bosanski Petrovac. In parallel, the grantee focused on completing the final narrative and financial reports and carrying out the administrative closure of the project.
PRONI Center for youth development Breko	National youth CSO	65,012.62 USD	58,065.19 USD	30,222.28 USD	As part of the “Youth Activism Focus” initiative—designed to strengthen youth capacities and promote sustainable activism

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					<p>in Ribnik and Bosansko Grahovo—the grantee successfully completed several key activities. These included the registration of two new local youth organizations, training sessions on youth activism and civic participation, and mentorship support to help youth groups develop and implement their own initiatives within the newly established organizations. The initiative also aimed to ensure continued youth engagement beyond the project cycle.</p> <p>Despite these achievements, the implementation faced notable challenges, primarily due to delays in the registration and administrative procedures, as well as complex procurement processes.</p> <p>Two new local youth organizations were successfully registered, marking a critical step toward</p>
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					<p>institutionalizing youth participation. With guidance from mentors and the project coordinator, young participants prepared and submitted all required documentation, and consultations with relevant ministries were completed. The Youth Clubs in both municipalities have now been formally opened.</p> <p>In the area of capacity building, four three-day training sessions were conducted, engaging 24 youth participants and equipping them with essential skills in youth activism and civic participation.</p> <p>Additionally, the project supported the development of an informative website in collaboration with the newly established youth organization in Bosansko Grahovo <a href="https://bosgrahovo.org/">https://bosgrahovo.org/</a></p>
Center for Peace Building Sanski Most	Other National CSO	69,335.61 USD	69,851.62 USD	36,690.35 USD	In March 2025, the grantee organized two networking events in Bihać that brought together representatives from local government,

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					CSOs, and youth groups to discuss the future of youth work, with a focus on peacebuilding and youth activism. The events encouraged reflection on past achievements, identified areas for improvement, and highlighted successful initiatives worth continuing to strengthen the relevance, effectiveness, and sustainability of youth engagement. In addition, the grantee focused on completing the final narrative and financial reports and carrying out the administrative closure of the project.
Youth organization Centar Mrkonjić Grad	Subnational youth CSO	15,965.81 USD	6,703.72 USD		No activities were implemented during this reporting period, as the grantee had successfully completed all planned activities in the previous phase, as outlined in the prior report.
Center for Civic Cooperation Livno	Other National CSO	15,282.05 USD	13,024.34 USD		No activities were implemented during this reporting period, as the grantee had successfully completed all planned activities in the previous phases, as outlined in the prior reports.

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Center for Cultural and Media Decontamination	Other National CSO	22,005.70 USD	22,005.70 USD	22,005.70 USD	The team finalized the editing of video stories and materials for the 'Mi o nama' media campaign and the project results film. The content is being distributed via social media and other platforms to reach a broader audience.
Gymnasium Livno	Other/Public institution - school	1,661.42 USD	1,661.42 USD		No activities were implemented during this reporting period, as all planned actions under the School to Community initiative: Supporting School Sport at Gymnasium Livno had already been completed in the previous reporting period. This initiative aimed to enhance educational experiences, promote physical and mental well-being, and strengthen community ties by providing equipment and creating venues for school and community events.
Secondary School Bosanski Petrovac	Other/Public institution - school	1,820.80 USD	1,820.80 USD		No activities were implemented during this reporting period, as all planned actions under the 'School to community' initiative: Class(room) in the

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					open at Secondary vocational school Bosanski Petrovac had already been completed in the previous reporting period. This initiative aimed to enhance educational experiences, promote well-being, and strengthen community ties by providing equipment and creating venues for school and community events.
Primary School Bosanski Petrovac	Other/Public institution - school	1,326.58 USD	1,326.58 USD		No activities were implemented during this reporting period, as all planned actions under the School to community initiative: Book club at Primary school Bosanski Petrovac had already been completed in the previous reporting period. This initiative aimed to enhance educational experiences, promote well-being, and strengthen community ties by providing equipment and creating venues for school and community events.
Primary School Ključ	Other/Public institution - school	2,611.73 USD	2,611.73 USD		No activities were implemented during this reporting period, as all planned

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					actions under the School to community initiative: Sports hall at Primary School Ključ had already been completed in the previous reporting period. This initiative aimed to enhance educational experiences, promote physical and mental well-being, and strengthen community ties by providing equipment and creating venues for school and community events.
Primary School "Mahala" Sanski Most	Other/Public institution - school	2,838.27 USD	2,838.27 USD	2,838.27 USD	As part of the 'School to Community' initiative, Primary School Mahala in Sanski Most received equipment for its sports hall, with the goal of enriching education, supporting health, and fostering stronger connections between the school and the wider community by providing a venue for school and community events.
First Primary School Sanski Most	Other/Public institution - school	1,749.85 USD	1,749.85 USD		No activities were implemented during this reporting period, as all planned actions under the 'School to

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					Community' initiative: Multimedia classroom at First Primary School Sanski Most completed in the previous reporting period. This initiative aimed to enhance educational experiences and strengthen community ties by providing equipment and creating venues for school and community events.
Vocational Secondary School Livno	Other/Public institution - school	1,878.01 USD	1,878.01 USD	1,878.01 USD	As part of the 'School to Community' initiative, Vocational Secondary School Livno received equipment to support the development of a new sports field. This initiative aims to enhance educational experiences, promote physical and mental well-being, and strengthen community ties by providing a venue for school and community events.
FLEX INVEST – The reconstruction of the playground in Glamoč	Other/Construction company	6,980.06 USD	6,282.05 US	6,282.05 USD	Carrying out the administrative closure of the project.
ZIDART – The reconstruction of the premises of the Youth	Other/Construction company	27,210.24 USD	27,210.24 USD	27,210.24 USD	

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organization Centar in Mrkonjić Grad					
DOLA d.o.o. Cazin – The reconstruction of the Youth Centre Bosanski Petrovac	Construction company	28,595.24 USD	28,595.24 USD	28,595.24 USD	Carrying out the administrative closure of the project.
Youth Educational Center "KOSMOS" Ključ	Subnational youth CSO	2,025.97 USD	2,025.97 USD	2,025.97 USD	The Youth Centre in Ključ received donations of equipment and materials essential to its operations, enhancing its ability to support youth activities and programs.
Youth Organization "Mladi grade budućnost" Gornji Ribnik	Subnational youth CSO	3,353.23 USD	3,353.23 USD	3,353.23 USD	The Youth Organization in Gornji Ribnik received donations of equipment and materials essential to its operations, enhancing its ability to support youth activities and programs.
Youth Organization "Bosansko Grahovo"	Subnational youth CSO	4,512.52 USD	4,512.52 USD	4,512.52 USD	The Youth Organization in Ključ received donations of equipment and materials essential to its operations, enhancing its ability to support youth activities and programs.
Prime Communicatio ns	Other/PR and Marketing Agency	10,156.03 USD	10,156.03 USD	10,156.03 USD	Organizational, technical, and logistical support was provided for seven inter- municipal dialogues held across four municipalities (Bosanski Petrovac, Drvar, Livno, and

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					Mrkonjić Grad), with participation from Grahovo, Glamoč, Ključ, Ribnik, and Sanski Most. A total of 78 participants, including representatives from local governments, schools, social work centers, NGOs, youth, cultural institutions, and media—engaged in discussions aimed at fostering mutual understanding and collaboration.
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**Gender-responsive Budgeting:**

Indicate what percentage (%) of the budget contributes gender equality or women's empowerment (GEWE) as per the project document? **35.23%**

Indicate dollar amount from the project document to contribute to gender equality or women's empowerment: \$ **1233008.30**

Amount expended to date on efforts contributing to gender equality or women's empowerment: \$ **1,059,651.51** (including indirect cost)

**Project Gender Marker: GM2**

**Project Risk Marker: Medium**

**Project PBF focus area: 3.2 Equitable Access to Social Services**

**Steering Committee and Government engagement**

Does the project have an active steering committee/ project board? **Yes**

If yes, please indicate how many times the Project Steering Committee has met over the last 6 months? (3000 characters)

No Project Steering Board meetings were held during this reporting period. The most recent (third) meeting took place on 27 November 2024 in Livno, bringing together representatives from the Ministry of Civil Affairs of BiH, the Ministry of Health and Social Protection of Republika Srpska, the Ministry of Labor, Health, Social Protection and Displaced Persons of Canton 10, the UN Resident Coordinator's Office, IOM, and UNDP.

The meeting served to review progress on project activities, approve adjustments to selected interventions, and adopt the revised Annual Work Plan (AWP) for 2023–2025, confirming the project's expected completion in June 2025.

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Key achievements presented included: extensive community engagement through dialogue initiatives, support for youth-focused activities, improvements in social services infrastructure, strengthened inter-municipal cooperation.

UNDP reported progress on 18 local initiatives, most of which were either completed or nearing completion. Despite challenges such as administrative delays and limited local capacities, the project is already demonstrating a sustainable impact in targeted communities. Two remaining initiatives will be finalized through follow-up consultations and email correspondence.

The next and final Project Steering Board meeting is planned for mid-June 2025, ahead of the project's finalization and closure.

This meeting will focus on presenting final project results, sharing preliminary evaluation findings, showcasing synergies with other initiatives, and identifying future opportunities for support and collaboration.

Please provide a brief description of any engagement that the project has had with the government over the last 6 months. Please indicate what level of government the project has been engaging with (*3000 characters*).

Over the past six months, the project has actively engaged with local governments in organizing community-level dialogues within and between project municipalities. Mayors were also involved in drafting a joint op-ed, planned for publication in June 2025, to highlight the project's achievements and shared vision.

In November 2024, SPSC team from UNDP met with the management of the Cantonal Hospital "Dr. Irfan Ljubijankić" in Bihać to discuss the procurement of a mammography device—identified as a priority during municipal dialogues due to rising breast cancer cases among young women. The goal was to install the device at the cantonal hospital and offer free screenings to residents of all project municipalities, promoting early detection and equitable access to healthcare. However, the appointment of a new hospital steering board in late 2024 delayed the hospital's ability to finalize the agreement. Given UNDP's rigorous procurement standards and the risk of exceeding the project timeline, the decision was made to cancel the procurement.

In February 2025, the SPSC team from UNDP met with the newly elected Mayor and Municipal Council Chair of Bosansko Grahovo to secure renewed approval for project activities in the final implementation phase. Due to political blockages in 2023–2024, the previous Municipal Assembly was unable to approve proposed infrastructure projects. With the new leadership in place, the process was restarted to align project efforts with community priorities—focusing on social services and social cohesion in this underdeveloped municipality.

On March 19, 2025, UNDP hosted a “World Social Workday” event to strengthen collaboration across governance levels and highlight the critical role of social services in promoting peace, trust, and cohesion. The event brought together representatives from

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IOM, UNHCR, UNICEF, IPSIA, the Ministries of Health and Social Policy (Una Sana Canton and Canton 10), the City of Bihać, all nine partner municipalities and CSOs. It served as a platform for discussing challenges and opportunities in the social services sector and promoting integrated and inclusive approach to long-term stability and reconciliation in BiH.

Throughout the reporting period, the SPSC team maintained close coordination with municipalities involved in infrastructure projects. The most active collaboration occurred with the City of Livno and the municipalities of Glamoč, Sanski Most, and Mrkonjić Grad.

**Report preparation:**

Project report prepared by: Vladana Vasić and Damir Muslić

Email: [vvasic@iom.int](mailto:vvasic@iom.int); [damir.muslic@undp.org](mailto:damir.muslic@undp.org)

Project report approved by: Michael J.F. O'Mahony

Have all fund recipients for this project contributed to the report? Yes

Did PBF Secretariat or RCO focal point review the report? Yes

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**NOTES FOR COMPLETING THE REPORT:**

- Avoid acronyms and UN jargon, use general /common language.
- Report on what has been achieved in the reporting period, not what the project aims to do.
- Be as concrete as possible. Avoid theoretical, vague or conceptual discourse.
- Ensure the analysis and project progress assessment is gender and age sensitive.
- In the results table, please be concise, you will have 3000 characters, including blank spaces to provide your responses

**PART I: OVERALL PROJECT PROGRESS**

Please rate the implementation status of the following preliminary/preparatory activities (*Not Started, Initiated, partially Completed, Completed, Not Applicable*):

Contracting of Partners	<b>Completed</b>
Staff Recruitment	<b>Completed</b>
Collection of baselines	<b>Completed</b>
Identification of beneficiaries	<b>Completed</b>

Provide any additional descriptive information relating to the status of the project, including whether preliminary/preparatory activities have been completed (i.e. contracting of partners, staff recruitment, etc.) (*3000 characters*):

During the reporting period, the SPSC project established several partnerships and contracts to support the completion and preparation of final implementation activities.

- A PR and marketing agency was contracted to provide organizational, technical, and logistical support for seven inter-municipal dialogues held in February-March 2025 across four municipalities (Bosanski Petrovac, Drvar, Livno, and Mrkonjić Grad), with participation from Grahovo, Glamoč, Ključ, Ribnik, and Sanski Most. These events brought together local governments, schools, centers for social welfare (CSWs), NGOs, youth, cultural institutions, and media to foster mutual understanding and collaboration. The same agency is also supporting the organization of the final project event, scheduled for mid-June 2025. This event will showcase project achievements, engage key stakeholders, and promote dialogue, reflection, and sustainability of outcomes.
- The SPSC project team is in the process of selecting an external service provider to support the UN Youth Advisory Board in implementing the *Tour de la Bosnia* initiative. This initiative promotes unity and shared identity through storytelling and travel and includes the production of 8–10 short-form videos (Reels/TikToks) and a 3–5-minute highlight video which will align with the goals of the SPSC project.
- For infrastructure works in Glamoč, Mrkonjić Grad, and Bosanski Petrovac, private contractors to carry out reconstruction activities and manage related administrative procedures were engaged.

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- The local partner CSO, Centre for Peacebuilding, was contracted to host and facilitate two networking events in March 2025. One event focused on youth and young activists, while the other engaged institutional and community stakeholders from all project communities. The discussions and resulting recommendations centered on youth engagement, activism, and their role in fostering peacebuilding within and across local communities.

Two external service providers were engaged to support the project's final external evaluation:

- One is conducting the external summative evaluation (managed by IOM), assessing project results, performance quality, and contributions to peacebuilding and trust-building in BiH. Data collection, analysis, and reporting are scheduled from March to June 2025.
- The second provider is conducting an Impact Perception Survey (managed by UNDP), evaluating stakeholders and beneficiary perceptions of the project's impact on social cohesion, peacebuilding, and service delivery. The survey is being conducted from 19 May to 13 June 2025, with the final report expected by mid-June 2025.

**Is the project on track for the timely completion of outputs as indicated in the workplan?**

No

If no, please provide an explanation (*6000 characters*):

While all planned activities are expected to be completed by the project's end, the full achievement of outputs, particularly Output 1.1: Trust in local governments and social service providers is improved through responsive and participatory interaction with communities, may be slightly off track. This is largely due to delays in implementation, which reduced the time available for services to be fully operational and for their impact to be meaningfully assessed.

Since the launch of essential infrastructure projects identified through community dialogues, the initiative encountered several administrative and operational challenges, especially in Drvar and Bosansko Grahovo. In Drvar, the establishment of the Centre for Social Work was delayed due to repeated postponements by the Municipal Assembly. Although the necessary approvals and documentation were eventually secured, the procurement process was significantly delayed. Limited interest from construction companies led to two tender extensions, ultimately making it unfeasible to complete the works within the project timeline. As a result, UNDP formally cancelled the procurement and notified the municipality.

A similar situation occurred in Bosansko Grahovo, where a political deadlock rendered the Municipal Assembly non-functional for several months. Although cooperation resumed in late January 2025 with a newly formed assembly, persistent administrative inefficiencies and low contractor interest led to the same outcome as in Drvar. Despite these setbacks, the project team managed to address some of the challenges. This included maintaining close communication with local authorities and providing technical support to accelerate administrative processes. Although alternative procurement procedures were explored, they

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ultimately proved ineffective in the cases of Drvar and Bosansko Grahovo. The primary challenges stemmed from the lengthy procurement processes, which were further complicated by administrative bottlenecks at the local level. Given the limited timeframe available for project implementation, these delays significantly hindered the timely initiation and completion of planned infrastructure activities. Despite the project team's efforts, the constraints could not be fully overcome within the project's operational window.

Internally, the project also experienced staffing changes that temporarily affected operations. The departure of the Project Manager in March 2025, along with the conclusion of contracts for the Procurement Assistant and UNV Coordinator, created short-term disruptions. However, a new project lead was appointed promptly, and measures were taken to ensure transition and maintain continuity.

Regarding partner activities, while all were implemented as planned, some delays occurred in the administrative closure of projects. Nevertheless, all partner-led activities are expected to be completed by the project's end. To ensure comprehensive reflection and learning, the Project Final Event and the final Project Steering Committee meeting are scheduled for June 2025.

Project progress summary (6000 characters):

*Describe overall project progress made during the reporting period (for June reports: January-June; for November reports: January-December (anticipated); for final reports: full project duration). Do not list individual activities. If the project is starting to make/has made a difference at the outcome level, provide specific evidence for the progress (quantitative and qualitative) and explain how it impacts the broader political and peacebuilding context.*

During the reporting period, the project made progress toward its peace-building objectives by **strengthening inclusive social services and fostering trust among communities in underdeveloped and post-conflict municipalities**. These efforts led to increased community engagement and improved inter-community and inter-ethnic cooperation. The project was guided by the intervention logic that accessible, equitable, and responsive social services are critical enablers of institutional trust and social cohesion. By designing and delivering services that meet the needs of all community members—regardless of background, the project aimed to reduce exclusion and foster inclusive participation. Establishing shared, inclusive spaces through these services enabled meaningful interactions among diverse groups, contributing to strengthened inter-community relationships and long-term resilience.

Through targeted capacity-building and infrastructure investments, the project enhanced the ability of local institutions to respond to the needs of vulnerable groups—particularly children, women, and persons with disabilities. This included **improved professional capacity, expanded access to safe and inclusive spaces, and strengthened local service provision**. For example, professionals from CSWs, mental health services, pediatric departments, and kindergartens received training on early detection of developmental difficulties, inclusive practices, and parent education.

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Infrastructure improvements further supported these goals. In Bosanski Petrovac, the opening of a new CSW and Youth Centre created a safe environment for psychosocial support, especially for youth and vulnerable families. In Livno, an inclusive playground now allows children with developmental disabilities to play and learn alongside their peers, fostering early integration and reducing stigma. In Glamoč and Ribnik, Safe Apartments for survivors of violence offer secure, dignified shelter and support, with municipal authorities committing to long-term maintenance to ensure sustainability and local ownership. In Sanski Most, the renovated CSW now provides a broader range of services, including legal aid, therapeutic workshops, and parental counselling, directly addressing community needs and reinforcing trust in public institutions. Similarly, in Mrkonjić Grad, the establishment of a sensory therapy unit and parental counselling services has expanded early childhood intervention and caregiver support.

The project also advanced cross-community cooperation through joint initiatives, such as creative workshops for oncology patients from Bosanski Petrovac and Ključ. These workshops not only offered psychosocial support but also laid the foundation for cross-entity collaboration through shared exhibitions and school outreach. Plans to extend these efforts to Ribnik and Previša, including school-based awareness activities, indicate continued interest in fostering cross-entity collaboration.

In addition, all nine partner municipalities jointly requested practitioner training, resulting in two sessions on burnout prevention and public procurement—demonstrating a shared commitment to institutional strengthening.

Finally, a regional event held in Bihać in March 2025 brought together nearly 90 stakeholders from institutions, UN agencies, civil society organizations, schools, and social services. The event reinforced the role of inclusive service delivery in reconciliation, with participants emphasizing that equitable access to care and support can help heal divisions, reduce stigma, and foster a shared sense of responsibility for community well-being, which is transcending ethnic and administrative lines.

Inter-municipal and cross-entity cooperation has also been strengthened through a series of targeted, youth-focused initiatives across multiple municipalities.

- The establishment and equipping of the Youth Centre in Bosanski Petrovac, along with the registration of new youth organizations in Ribnik and Bosansko Grahovo, as well as the equipping youth centers/clubs in Mrkonjić Grad and Ključ, have significantly strengthened local capacities for youth engagement. These initiatives have created vibrant spaces that now serve as active hubs for youth-led initiatives, fostering collaboration across community and municipal boundaries.
- Building on the “Schools as Agents of Change” initiative, the project supported several school-to-community efforts by improving infrastructure such as sports fields, playgrounds, and halls. These efforts not only improved educational and recreational facilities but also fostered stronger ties between students and all community members

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– regardless of age, ethnicity, or background. These shared spaces now serve as venues for joint events, promoting inter and cross-community interaction.

- The Centre for Peacebuilding organized two **networking events** that facilitated meaningful dialogue on the future of youth work, with a focus on peacebuilding and activism, and laid the groundwork for more coordinated and sustainable youth engagement.

In addition to gathering input on local priorities, the project recognized the broader potential of community dialogue—to surface community values and perspectives, and to serve as a platform for awareness, education, and empowerment. By fostering open discussion and building consensus on shared concerns—such as social exclusion and insecurity, which often transcend ethnic divisions, the dialogues helped build trust, promote cooperation, and support reconciliation.

During this reporting period, 11 dialogues were held, including 6 inter-municipal sessions, engaging 124 participants (63% of whom were women).

The final round of community dialogues provided space to present and reflect on the outcomes of Project-supported initiatives and to collaboratively envision next steps, while inter-municipal dialogues focused on shared challenges in conflict prevention and peacebuilding, while exploring opportunities and identifying pathways for positive change.

Participants expressed common concerns such as demographic decline, social fragmentation, and limited resources. Exchanging on shared challenges fostered a sense of mutual understanding and collective responsibility. While improvements in ethnic relations were acknowledged, participants also emphasized the persistence of underlying divisions, highlighting the need for deeper reconciliation efforts that address both historical grievances and their ongoing impacts.

A strong undercurrent theme of resilience emerged, with participants recognizing the value of local knowledge, traditions, and relationships as key assets for community development. Youth engagement, cultural activities, and inclusive community-building were consistently identified as key strategies to counter youth emigration and promote long-term social cohesion. Education was seen as a critical space for healing and unity, with schools playing a central role in fostering empathy and inclusion.

Local government representatives emphasized the need for sustainable, institutional mechanisms to support interethnic cooperation and cross-municipal collaboration. Across all locations, participants affirmed that small, community-driven initiatives—rooted in trust, consistency, and inclusive participation—can lead to meaningful and lasting change.

Key outputs of the dialogue process included:

- Identification of youth engagement and education as strategic priorities
- Recognition of local assets and community resilience as drivers of change
- Renewed commitment to cross-sector and inter-municipal collaboration
- Calls for institutional support to sustain interethnic cooperation.

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Indicate any additional analysis on how Gender Equality and Women's Empowerment and/or Youth Inclusion and Responsiveness has been ensured by the project to date (3000 characters):

The project strongly emphasizes gender equality and women's empowerment, particularly by improving access to and quality of social services for women in vulnerable communities. Women make up approximately 80% of social service beneficiaries, placing them at the center of service delivery improvements.

A key gender-responsive intervention is the establishment of safe housing for survivors of domestic violence in Bosansko Grahovo, Glamoč, and Ribnik—municipalities with small populations but disproportionately high rates of gender-based violence. For example, in Bosansko Grahovo (1,200 residents), domestic violence cases rose by over 50% in 2023, in Glamoč (2,400 residents), 4 cases of violence against women were reported last year, alongside an average of 8 divorce cases per month, in Ribnik (4,000 residents), 10 cases of domestic violence are reported annually.

In Sanski Most, a new social counseling service is being launched to provide legal and psychosocial support to survivors—80% of its 2,347 beneficiaries are women.

The project also fosters inter-municipal cooperation to address the needs of women with cancer in Bosanski Petrovac and Ključ, where 42 and 80 women respectively are registered with the condition. This collaboration enhances access to care and support services across administrative boundaries.

Youth inclusion is promoted through the creation of youth clubs, student corners, and youth centers integrated into school extracurricular programs. These platforms are designed to foster leadership skills through peer-led initiatives and civic engagement activities, and promote peacebuilding by encouraging dialogue, tolerance, and cooperation among youth from different ethnic and social backgrounds. For example, youth clubs have organized intercultural workshops, and peer training, all of which contribute to building a culture of peace and shared responsibility.

The project has made tangible progress in strengthening cross-community and inter-entity collaboration. Activities brought together a diverse group of participants from different municipalities and entities, with 64% of participants being women—highlighting strong civic engagement among women and young women in particular. Concrete examples include joint community dialogues between municipalities from different entities (e.g. Bosanski Petrovac, Ključ, Ribnik, Drvar); shared youth-led initiatives that addressed common challenges such as lack of opportunities for youth and civic engagement, and inter-entity training sessions for social workers and educators, which facilitated the exchange of best practices and built professional networks across administrative lines.

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Finally, the project's staffing also reflects its commitment to gender equality: 72% of UN Volunteers engaged in the project are women, reinforcing the project's gender-responsive approach at both the community and institutional levels.

Is the project 1+ year in implementation? Yes

**FOR PROJECTS 1+ YEAR IN IMPLEMENTATION ONLY:**

**Is the project demonstrating outcome-level peacebuilding results? Yes**

*Outcome-level peace building results entail results achieved at the societal or structural level, including changed attitudes, behaviors or institutions.*

If yes, please provide concrete examples of such peacebuilding results (6000 characters):

The project contributes to peacebuilding efforts in BiH by addressing the root causes of division, marginalization, and inequality that continue to affect post-conflict and underdeveloped communities. By promoting inclusive services in multi-ethnic municipalities such as Glamoč and ensuring equal access to social protection regardless of ethnic background, the project fosters shared and inclusive spaces that symbolize cooperation and where collaboration and coexistence become part of everyday life.

The project has improved access to social protection services across ethnically diverse and marginalized municipalities. By constructing, reconstructing, and equipping CSWs in Bosanski Petrovac, Drvar, Glamoč, Ribnik, Ključ, and Livno, it has strengthened the institutional capacity of local governments to deliver equitable services. These include psychosocial support for vulnerable families, counseling and shelter for survivors of domestic violence, and referral services for children and persons with disabilities.

These services are accessible to all residents, regardless of ethnicity, gender, or socio-economic status, reinforcing the principle of non-discrimination and contributing to the restoration of trust in public institutions.

The project has also established or renovated safe apartments for survivors of domestic violence in Glamoč and Ribnik and launched a social counseling service in Sanski Most. By addressing gender-based violence, a deeply rooted social issue that often intertwined with post-conflict trauma, the project supports both individual and societal healing.

Additionally, the project has introduced inclusive and specialized services that promote equal opportunity. These include an inclusive playground, and a dental practice adapted for children and adults with developmental disabilities in Livno, a sensory integration room in Mrkonjić Grad, and targeted support services in Sanski Most. These interventions reduce stigma, promote inclusion, and foster empathy and cooperation which are key elements of sustainable peace.

By facilitating joint initiatives across municipalities and entities, such as the shared service improvement plan between Bosanski Petrovac and Ključ focused on coordinated delivery of

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social protection services, the project has strengthened horizontal cooperation and built networks that transcend ethnic and administrative divisions.

Through participatory planning, community dialogues, and inclusive decision-making, residents have become active contributors to change. This has led to greater civic engagement, particularly among women and youth, shifting their roles from passive service recipients to active community stakeholders.

Beyond institutional and service-level improvements, the project has created and supported platforms for youth engagement, exchange, and networking. These efforts have been especially impactful in remote and underserved communities, where opportunities for intergroup interaction were previously limited. A total of 21 youth clubs and multi-purpose student/youth spaces were established or supported across the target municipalities. Many were integrated into schools or located in public premises allocated by local authorities, creating safe, inclusive environments for young people from diverse ethnic and social backgrounds. These spaces have become vital hubs for interethnic dialogue, trust-building, and collaborative action. For example, in Ribnik and Bosansko Grahovo, two new youth organizations were officially registered following local youth participation in a capacity-building program. Their newly equipped centers now can host regular activities, supporting sustained youth engagement and leadership development.

The project also fostered stronger partnerships between local governments and youth stakeholders. Municipalities such as Ribnik, Bosanski Petrovac, and Sanski Most have demonstrated increased accountability and responsiveness by supporting youth-led initiatives and investing in youth-oriented infrastructure. These efforts are transforming relationships between young people and local leaders, promoting mutual understanding, reinforcing inclusive governance, and empowering the next generation to actively shape their communities in a spirit of cooperation and inclusion.

If yes, please provide sources or references (including links) as evidence of peacebuilding results or submit them as additional attachments.

*Evidence may be quantitative or qualitative but needs to demonstrate progress against outcome indicators in the project results framework.*

*Sources may include project surveys (such as perception surveys), monitoring reports, government documents, or other knowledge products that have been developed by the project.*

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**PART II: PROJECT RESULTS FRAMEWORK**

Using the Project Results Framework as per the approved project document or any amendments, provide an update on the achievement of all outcome and output indicators in the table below. Please add additional entries as needed, based on the number of outcomes, outputs and indicators in the approved project results framework.

- Where it has not been possible to collect data on indicators, state “N/A” and provide any explanation.
- Provide gender and age disaggregated data. (500 characters max per entry).

**Outcome 1: Enhanced social cohesion among citizens across communities and the inter-entity boundary line**

<b>Outcome Indicators</b>	<b>Indicator Baseline</b>	<b>End of project Indicator Target</b>	<b>Indicator progress for reporting period</b>	<b>Indicator progress since project’s start</b>	<b>Reasons for Variance/ Delay (if any)</b>
Indicator 1.1 Increased level of social cohesion within and across target communities [social cohesion defined as level of tension, trust, perceived threat, feeling of belonging, empathy] (disaggregated by age, gender, locations)	TBD	Increased by 20%	118 social cohesion questionnaires filled	351 social cohesion questionnaires filled	The progress will be reported at the end of the project with the final project report
Indicator 1.2 Number of people reporting increased responsiveness of local authorities in provision of social services (through accessing new services in their communities, receiving services timelier, and overall satisfaction with services provided)	0	5,400	NA	NA	Progress will be reported at the end of the project with the final project reports responsiveness will be measured through a perception survey, which is due to be finalized by June 15, 2025
Indicator 1.3 Number of cross-community platforms for collaboration conceived (communication channels,	0	8 at least	2 (newly established youth	9 (PLC of primary school teachers, PLC of	

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<b>Outcome Indicators</b>	<b>Indicator Baseline</b>	<b>End of project Indicator Target</b>	<b>Indicator progress for reporting period</b>	<b>Indicator progress since project's start</b>	<b>Reasons for Variance/ Delay (if any)</b>
joint projects/ideas, networks, cross-community services)			associations: Ribnik and Bosansko Grahovo)	secondary school teachers, School Clubs, Youth Associations, Network of social care professionals, Network of veterans, Peacebuilding network, Youth Network)	
Indicator 1.4 Number of beneficiaries of improved or newly introduced social care services targeting the most vulnerable population (disaggregated by gender, age, location and belonging to ethnic minority groups)	0	9000	3,397 (51% women)	8,969 (51% women)	

**Output 1.1: Trust in local governments / social service providers is improved through responsive and participatory interaction with communities**

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<b>Output Indicators</b>	<b>Indicator (Baseline)</b>	<b>End of project Indicator Target</b>	<b>Indicator progress for reporting period</b>	<b>Indicator progress since project's start</b>	<b>Reasons for Variance/ Delay (if any)</b>
Indicator 1.1.1 Availability of an assessment of social service needs, demands and priorities	No	Available assessment that is gender and age sensitive	NA	Yes	
Indicator 1.1.2 Number of community dialogues organized with citizens, local authorities and/or veterans (disaggregated by type, locations)	0	32, out of which 24 local and 8 cross-community	12 (7 community dialogues in Livno, Ključ, Sanski Most, Glamoč, Bosansko Grahovo, Drvar) and 5 inter-municipality dialogues: Bosanski Petrovac -Ključ – Ribnik -Drvar; Bosansko Grahovo – Drvar; Ključ – Ribnik – Drvar; Bosansko Grahovo – Drvar – Livno; Livno – Glamoč)	32 (26 community and 6 inter-municipality dialogues in project targeted communities)	

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<b>Output Indicators</b>	<b>Indicator (Baseline)</b>	<b>End of project Indicator Target</b>	<b>Indicator progress for reporting period</b>	<b>Indicator progress since project's start</b>	<b>Reasons for Variance/ Delay (if any)</b>
Indicator 1.1.3 Number of community dialogue participants (disaggregated by locations, gender, age, and ethnicity)	0	480 (40% women)	138 (65% women; 14% youth)	515 (66% women; 30% youth)	
Indicator 1.1.4. Number of improved or newly introduced social care services targeting the most vulnerable population (disaggregated by type, location)	0	8 local and up to 2 inter-municipal services	11 newly established and 3 improved social services (2 intermunicipal services)	14 newly established and 6 improved social services (2 intermunicipal services)	
Indicator 1.1.5. Number of youths engaged to support community outreach and service delivery through the UN Community Volunteers modality	0	15 (at least 50% women)	NA	18 (72% women)	

**Output 1.2: Young women and men engage in cross-community and inter-entity activities**

<b>Output Indicators</b>	<b>Indicator Baseline</b>	<b>End of project Indicator Target</b>	<b>Indicator progress for reporting period</b>	<b>Indicator progress since project's start</b>	<b>Reasons for Variance/ Delay (if any)</b>
Indicator 1.2.1 Number of youth initiatives implemented (disaggregated by locations and type of activity: community actions and initiatives, training, countering hate speech campaigns, etc.)	0	at least 16 local and at least 6 intermunicipal	NA	66 (52 local and 14 intermunicipal)  Per community	The target was based on the initial assumption of having at least 2 youth initiatives in each of the 8 project-targeted communities and at least

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<b>Output Indicators</b>	<b>Indicator Baseline</b>	<b>End of project Indicator Target</b>	<b>Indicator progress for reporting period</b>	<b>Indicator progress since project's start</b>	<b>Reasons for Variance/ Delay (if any)</b>
				Bosanski Petrovac 11, Glamoč 10, Mrkonjić Grad 6, Livno 7, Ključ 7, Sanski Most 8, Šipovo 5, Jezero 4, Drvar 4, Ribnik 4	6 intermunicipal initiatives. By supporting the implementing partner in the “Schools as Agents of Change” project, the number of opportunities for youth initiatives increased significantly which led to higher progress on this indicator.
Indicator 1.2.2 Number of youths participating in youth-led community initiatives (disaggregated by age, gender, women leadership, locations, and type of activity: community actions and initiatives, trainings, youth camps, workshops, countering hate speech campaigns, etc.)	0	2000 out of which at least 40% women	187 (58% women)	1412 (63% women)	
Indicator 1.2.3 Number of activities implemented (disaggregated by locations, type of activity: community actions and initiatives, training, youth camps, workshops, countering hate speech campaigns)	0	42 [training for teachers (4), workshops for students (20), training on transgenerational trauma (6), youth camps (4),	NA	45 [training for teachers (4), workshops for students (20), training on transgenerational trauma (6), youth camps (4), training for	

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<b>Output Indicators</b>	<b>Indicator Baseline</b>	<b>End of project Indicator Target</b>	<b>Indicator progress for reporting period</b>	<b>Indicator progress since project's start</b>	<b>Reasons for Variance/ Delay (if any)</b>
		training for youth leaders (8)]		youth leaders (11)]	
Indicator 1.2.4 Number of participants reporting increased project relevant knowledge and skills through capacity building events	0	960	59	763 (63% being young women and girls)	

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**PART III: CROSS-CUTTING ISSUES**

Is the project planning any significant events in the next 6 months (e.g., national dialogues, youth congresses, film screenings, etc.)? Yes

If yes, please state how many, and for each, provide the approximate date of the event and a brief description, including its key objectives, target audience and location (if known).

<b><i>Event Description</i></b>	<b><i>Tentative Date</i></b>	<b><i>Location</i></b>	<b><i>Target Audience</i></b>	<b><i>Event Objectives (900 characters)</i></b>
Final project event	mid-June 2025 (exact dates need to be confirmed)	Ključ	Project beneficiaries, partners, local community partners, international community representatives	The final event will gather project partners and beneficiaries to reflect on achieved results, community impact, and strengthened infrastructure and cooperation. It will showcase key outcomes, lessons learned, and foster dialogue among stakeholders including local authorities, CSOs, youth, and social welfare centers. The event aims to reinforce partnerships, promote sustainability of project achievements, and encourage ongoing collaboration for social inclusion and support services. It will also celebrate contributions, share success stories, and inspire future initiatives for lasting community change.
Final Steering Board Meeting	mid-June 2025 (exact date needs to be confirmed)	TBC	Steering Board Members, project staff, PBF Secretariat	The final meeting of the Steering Board will be organized to present the project's results, share key findings from the external evaluation, and highlight synergies established with other initiatives. The meeting will also serve as a platform to identify and discuss promising initiatives for future support.

**Human Impact**

This section is about the human impact of the project. Please state key stakeholders (including but not limited to: Civil Society Organizations, Beneficiaries etc.) of the project, and for each, please briefly describe:

- i. The challenges/problem they faced prior to the project implementation
- ii. The impact of the project on their lives
- iii. Provide, where possible, a quote or testimonial from a representative of each stakeholder group

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Type of stakeholder	What has been the impact of the project on their lives (2000 characters)	Provide, where possible, a quote or testimonial from the stakeholder (2000 characters)
Center for Social Welfare Ribnik	<p>The project "Equipping the Center for Social Work in Ribnik" was implemented with the aim of strengthening the Center's capacity by fully furnishing its premises with modern furniture, technical equipment, and other necessary resources. This intervention has made the Center's space more functional, welcoming, and efficient for delivering services to beneficiaries. The following services have been improved through this upgrade:</p> <ul style="list-style-type: none"> <li>• <b>Administrative support for beneficiaries</b> – faster and more efficient reception and processing of requests.</li> <li>• <b>Work with vulnerable groups</b> (children, persons with disabilities, elderly) – secured space for safe and dignified support.</li> <li>• <b>Group work and workshops</b> – established possibility to organize group activities, training sessions, and workshops in a properly equipped space.</li> </ul> <p>The direct benefit of the project is reflected in the improved quality of services provided to citizens, the creation of a safer and more dignified environment for beneficiaries, increased efficiency and motivation among staff, and reduced stress and dissatisfaction among users, particularly those from vulnerable groups.</p> <p>The project activities contribute to strengthening social cohesion and reconciliation in the following ways:</p> <ul style="list-style-type: none"> <li>• <b>Equal access to services:</b> The Center now responds more effectively to the needs of all citizens, helping to build trust in institutions.</li> <li>• <b>Support to vulnerable groups:</b> Ensuring dignified access to support for victims of violence, the elderly, and other at-risk groups foster solidarity and a sense of community.</li> </ul>	<p>“During the implementation of the project to equip the premises of the Center for Social Work, we witnessed numerous situations that demonstrate how even the smallest investments can have a significant impact on people's lives.</p> <p>One of the beneficiaries expressed how much it means to her to now be able to speak with a social worker in a warm and pleasant environment.</p> <p>In another case, a mobile phone donated through co-financing allowed professionals to stay in contact with relatives of beneficiaries living abroad, enabling them to receive updates about their loved ones free of charge.</p> <p>These stories highlight the importance of investing in infrastructure and working resources, as these "technical" elements are what enable real, human-centered change. Such examples help guide future interventions that are better aligned with the actual needs of the community.”</p> <p><i>Director of Centre for Social welfare Ribnik</i></p>
Centre for Social welfare Bosanski Petrovac and Center for	<p>Through this inter-municipal project, UNDP equipped Daily Care center in Bosanski Petrovac and Center for mental health Ključ.</p> <p>As a result, beneficiaries have the opportunity to exchange trauma related experiences, attend workshops and occupational therapy</p>	<p>“For me, peacebuilding means freedom. I need freedom for my children, which will be a legacy passed on to future generations, so they don't live in uncertainty as we did. This project helps us connect with the community, associations,</p>

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<p>Mental Health Ključ</p>	<p>(especially oncological patients) and to provide support to each other. Related to the recent nationalistic rhetoric from Republika Srpska and the potential arrest of political leaders has created a sense of insecurity among the citizens of Bosanski Petrovac and Ključ. Bosanski Petrovac is a town where Serb and Bosniak citizens are equally represented. During the last war, Ključ was exposed to mass killings and expulsions. The current situation has far-reaching consequences for the beneficiaries of the centers, and Daily Care center and Center for mental health serve as safe spaces where they support one another and gain strength through occupational activities and therapy.</p>	<p>and the municipality around shared interests.” <i>Beneficiary of Centre for social welfare and member of Association Tunel</i></p>
<p>CSO/Youth Council Bosanski Petrovac</p>	<p>The project “You(th) can build the peace” aimed to enhance social cohesion in Bosanski Petrovac by providing opportunities such as joint celebrations of religious holidays, workshops, field trips, and a shared space for youth clubs from Bosanski Petrovac and neighboring communities. These activities allowed young people to gather, collaborate, and exchange ideas, fostering mutual understanding and joint learning, empowering young people to take an active role in community life.</p>	<p>"In a community like ours, where not much happens, projects like these are incredibly valuable. They bring life and opportunity to our youth by enabling meaningful activities and events that young people can actively participate in. Through this project, we successfully gathered a group of 60 young individuals who became part of the Youth Council—motivated, engaged, and ready to volunteer for the benefit of their peers. Young people are tired of being exposed only to bad news. They are eager to be part of positive stories and to change the narrative that often paints them as passive, divided, or simply leaving. These activities have shown that our youth want more, they want to be involved, to contribute, and to shape a better future for themselves and their communities." <i>Project Coordinator, Youth Council Bosanski Petrovac</i></p>
<p>CSO/ Center for peacebuilding (CIM) Sanski Most</p>	<p>The project “Invest in youth – invest in peace” aimed to empower young people in BiH through non-formal educational workshops on peacebuilding, leadership, and critical thinking. It addressed the need for youth engagement in peace-building efforts and was part of the SPSC project, specifically activities related to supporting youth clubs and centers.</p>	<p>"Peacebuilding is not a one-time event, it’s a long-term process. That’s why engaging young people is essential. They need to understand that the conflict they’ve inherited is not theirs to carry. They didn’t participate in it, and they shouldn’t bear its burden. Helping them grasp this is key to breaking the cycle of conflict and preventing it from deepening. Unfortunately, the responsibility for peacebuilding has largely fallen on civil society organizations, which often operate with limited resources. Young people rarely encounter peacebuilding narratives in schools, on television, or in their</p>

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		<p>communities. That’s why projects like this are so important—they fill a critical gap. We must continue to talk to young people and show them the other side of the story. Through education, exposure to diverse experiences, and practical examples, we can help them see that there are others—across different communities—who also want peace. These activities are not just relevant; they are vital for building a more resilient and understanding society." <i>Project Coordinator, Center for peacebuilding CIM Sanski Most</i></p>
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In addition to the stakeholder specific impact described above, please use this space to describe any additional human impact that the project has had (4000 characters):

You can also upload up to 3 files in various formats (picture files, PowerPoint, pdf, video, etc..) to illustrate the human impact of the project and/or provide links to online resources (OPTIONAL).

Press Release: World Social Workday celebrated in Bihać – Advancing Social Services and Intergenerational Solidarity with Support from the UN Peacebuilding Fund - [Obilježen Svjetski dan socijalnog rada u Bihaću – Jačanje socijalnih usluga i međugeneracijske solidarnosti uz podršku Fonda za izgradnju mira UN-a | Ujedinjene nacije u Bosni i Hercegovini](#)

[Mi o nama - Ljudi i priče](#) features videos and stories that highlight local initiatives, uplifting narratives, and progressive voices from communities and civil society, aiming to counter divisive rhetoric and propaganda.

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Image 1 Young peacebuilders in Bosnia and Herzegovina facilitated interactive workshops focusing on communication, teamwork, and relationship-building, creating space for learning, connection, and new friendships.



Image 2 Professional Learning Communities brought together primary and secondary school teachers to collaborate, improve teaching practices, and strengthen relationships, fostering a culture of learning and peacebuilding in schools

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**Please tick the applicable change based on above narrative.**

How we worked: (please select up to 3) (3000 characters in each selected option)

- Enhanced digitization [please explain]
- Innovative ways of working<sup>1</sup> [please explain]
- Mobilized additional resources [through UNV platform, UNDP engaged 18 volunteers in communities who provide valuable support to institutions in social care, which reflects in timely and more quality provision of services. Five local communities managed to ensure funds to employ these UNV after the project covered period. Furthermore, UNDP, in collaboration with the EU-funded project "*Empowering Trust and Cohesion in Bosnia and Herzegovina's Communities*"—implemented jointly by IOM, UNDP, OSCE, and the Council of Europe—pooled resources to complete and equip the Centre for Social Welfare in Bosanski Petrovac.]
- Improved or initiated policy frameworks [please explain]
- Strengthened capacities [project's implementing partners, grantees and beneficiaries; during the reporting period two new youth organizations were registered, one in Ribnik and one in Bosansko Grahovo, as a direct result of intensive support and tailored capacity-building programs; in addition, project beneficiaries actively participated in a series of targeted trainings focused on key areas such as burnout prevention, public procurement, and law enforcement procedures]
- Partnered with local/grassroots civil society organizations [project's implementing partners and grantees]
- Expanding coalitions & galvanizing political will [the project supported intermunicipal exchange and cooperation (joint project proposals submitted by 9 municipalities), and led to strengthening local bonds, among institutions such as social welfare centers, but also the local CSOs united around joint issues and interest, especially youth CSOs gravitating towards joint youth spaces in larger local communities]
- Strengthened partnerships with IFIs [please explain]
- Strengthened partnerships within UN Agencies [the project is collaboratively implemented by IOM and UNDP]

Who are we working with (3000 characters):

- Strengthened partnerships with IFIs [please explain]
- Strengthened partnerships between UN Agencies [the project has had coordination meetings organized by the RCO to establish closer cooperation with other PBF funded projects, such as

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<sup>1</sup> Where innovation is defined as a **product, service, or strategy that's both novel and useful**. Innovations don't have to be major breakthroughs in technology or digital solutions but includes here a new and/or creative approach to solving development challenges.

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those focusing on WPS as well as with the DFF, but also with Možemo bolje as a joint endeavor of EU, UN, OSCE and CoE]

Partnered with local civil society organizations [the project has supported several local civil society organizations]

Partnered with local academia [please explain]

Partnered with sub-national entities [the project has engaged with the local authorities from the nine project municipalities, as well as the professionals from centers for social welfare and mental health]

Partnered with national entities [please explain]

Partnered with local volunteers [please explain]

**LNOB – Leaving No one Behind:** Select all beneficiaries targeted with the PBF resources as evidenced by the narrative? [mandatory]

- Unemployed persons
- Minorities (e.g. race, ethnicity, linguistic, religion, etc.)
- Indigenous communities
- Persons with Disabilities
- Persons affected by violence (including GBV)
- Women
- Youth
- Children
- Minorities related to sexual orientation and/or gender identity and expression
- People living in and around border areas
- Persons affected by natural disasters
- Persons affected by armed conflicts
- Internally displaced persons, refugees or migrants

**PART IV: MONITORING, EVALUATION AND COMPLIANCE**

<p><b>Monitoring:</b> Please list key monitoring activities undertaken in the reporting period (3000 characters):</p> <p>Since the last report, the following monitoring activities have been carried out:</p> <p>Project team meetings and maintaining communication between project partners (bi-weekly project team meetings and monthly inter-agency meetings). In total 23 project team meetings were held in the reporting period.</p>	<p>Do outcome indicators have baselines? yes If yes, please provide a brief description (3000 characters):</p> <p>The collection of baseline/endline measures for social cohesion and levels of activism (Outcome Indicator 1.1) is underway, with 351 Social Cohesion Questionnaires completed. The baseline values for the remaining two indicators are 0.</p> <p>If not, explain why not and when they will be available (3000 characters): NA</p>
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<p>Tracking project implementation and progress through implementing partners' reporting, project implementation records, events and participants registrations.</p> <p>Project staff conducted several field visits to targeted communities to support the finalization of community initiatives and interventions, identify implementation challenges, and determine key outputs and outcomes from the small grants project. UNDP staff conducted six site visits focused on verifying the quality of ongoing infrastructure works, while IOM staff conducted 4 field visits.</p> <p>IOM project staff have held <b>two monitoring meetings with grantees</b>. The purpose of these meetings was to discuss with implementing partners all issues relevant to project performance, monitoring, and reporting. IOM project staff also conducted <b>four financial spot-checks</b> (one in late October 2024, one in early November 2024 and two in March 2025) as an internal assessment tool based on Pre-financing Risk Review and/or Due Diligence developed for each partner involved. These spot-checks represent a review of financial records to obtain reasonable assurance that the amounts reported by implementation partners are accurate.</p> <p>Ongoing (online) evaluation survey on implemented capacity building events - after each training/seminar/workshop, participants are asked to fill out evaluation sheets. These surveys provide feedback on the usefulness and applicability of the knowledge and skills acquired during the events.</p> <p>In addition, the monitoring tool developed and provided by PBF is used on a quarterly basis to systematically collect and track data on the types of interventions implemented, partner organizations involved, target communities, and the number and profiles of beneficiaries.</p>	<p>Elaborate on what sources of evidence have been used to report on indicators (and are available upon request) (3000 characters):</p> <p>The following sources of evidence are used to report on current progress on indicators:</p> <p>IOM:</p> <ul style="list-style-type: none"> <li>- Implementing partners' (narrative and financial) reports</li> <li>- Event Reports and Site Visit Notes</li> <li>- Events and Participants Registries</li> <li>- Media Post Repository</li> <li>- Post-training evaluation survey</li> </ul> <p>UNDP:</p> <ul style="list-style-type: none"> <li>- Submitted project proposals &amp; evaluation supporting documentation</li> <li>- Tender documentation</li> <li>- Evaluation sheets for capacity building events</li> <li>- Signed lists of participants</li> <li>- Photos of the events, started infrastructure works and purchased equipment</li> <li>- Field visit reports</li> </ul> <p>Has the project launched outcome level data collection initiatives e.g. perception surveys*? yes  <i>*Perception survey is a formal collection of information from a randomly selected sample of respondents through their responses to standardized questions. See <u>PBF Guidance Note</u> for more information.</i></p> <p>If yes, please provide a brief description of the efforts (3000 characters):</p> <p>As part of the final external evaluation, an Impact Perception Survey is being conducted by an external service provider engaged by UNDP. The survey aims to assess stakeholders' and beneficiaries' perceptions of the project's effects on social cohesion, peacebuilding, and service delivery. It will cover a stratified random sample from nine participating municipalities and three comparison municipalities not involved in the project.</p> <p>The survey's objectives include evaluating project impact using qualitative indicators, gathering real-time feedback from communities, and informing</p>
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	<p>future peacebuilding and social service strategies. Key indicators to be measured include levels of social cohesion, responsiveness of local service providers, and the reach of improved social care services. Additional focus will be placed on trust in society, youth engagement, and participation in community initiatives.</p> <p>Data is being collected through a combination of desk reviews, surveys (in-person and telephone), interviews, and focus group discussions, targeting residents, social service users, CSO beneficiaries, local officials, and youth representatives. The research has been conducted between May 19 and June 13, 2025, with the final report expected by mid-June 2025.</p> <p>Has the project used or established community feedback mechanisms*? yes <i>*Community feedback mechanism, or community-based monitoring, is an organized system for communities of participants to monitor the local effects and impact of an intervention. Ideally, this system empowers the community to express whether their expectations are being met and to provide suggestions to decision-makers for possible (re)focusing. See <u>PBF Guidance Note</u> for more information.</i></p> <p>If yes, please provide a brief description (3000 characters):</p> <p>The following feedback mechanisms are established and used during the final stages of project implementation: community consultations, such as community dialogues and networking events, to gather input and feedback on key priority issues in specific communities; direct engagement with community members through on-site visits; utilizing surveys and interviews as part of internal monitoring practices; and using social media platforms to collect feedback and engage with the community.</p> <p>UNDP will also ensure that reports on local government project interventions are provided following implementation.</p>
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<p><b>Evaluation:</b> Is the project on track to conduct its evaluation? yes</p>	<p>Evaluation budget included in the project budget (response required): <b>60,000 USD</b></p> <p>If project will end in next six months, is your upcoming evaluation on track? yes</p> <p>Please describe the preparations (3000 characters):</p> <p>The evaluation of the SPSC Project, jointly implemented by IOM and UNDP, consists of an external summative evaluation process (managed by IOM) and a perception survey (mentioned above, managed by UNDP). The results of the survey should complement the evaluation findings.</p> <p>The <u>Request for Quotation (RfQ) for the Final External Summative Project Evaluation</u> was published on 14 February 2025. It was previously reviewed and approved by the PBF Secretariat Office in Sarajevo. The selection process and contract signing with the chosen external service provider were completed by 15 March 2025.</p> <p>As defined by the Terms of Reference (ToR), the external evaluation should be conducted within 40 days over three months (March 2025 – June 2025). This includes the process of developing evaluation methodology, data collection and analysis, and submission of the Inception Report, Draft Evaluation Report, and Final Evaluation Report, along with a one-pager summarizing key results and lessons learned.</p> <p>The Inception Report, detailing the evaluation approach and methodology, was submitted on 8 April 2025 and reviewed and approved by the PBF Secretariat Office in Sarajevo. The Draft Evaluation Report will be submitted at the end of May, and the Final Evaluation Report in mid-June 2025.</p> <p>The purpose of the final external evaluation is to provide an impartial assessment of the project in terms of achieving results, quality of performance, and project management, with a focus on multi-partner contributions and synergies with similar projects. Specifically, the evaluation will assess the project's contributions to trust and peace-building efforts in BiH.</p> <p>The objectives of the evaluation are as follows:</p>
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	<ul style="list-style-type: none"> <li>Assess the relevance, coherence, efficiency, effectiveness, impact, and sustainability of the project</li> <li>Determine the extent to which the PBF-funded project has contributed to reducing conflict factors in BiH</li> <li>Evaluate the project's efficiency, including its implementation strategy, institutional arrangements, management arrangements, and operational systems</li> <li>Document good practices, innovations, and lessons emerging from the project</li> <li>Provide actionable recommendations for future programming.</li> </ul>												
	<p>Please mention the focal person responsible for sharing the final evaluation report with the PBF:  <i>Name</i> Jessica Preston  <i>Organization</i> IOM  <i>Job title</i> Project Development &amp; Monitoring and Evaluation Officer  <i>Email</i> jpreston@iom.int</p>												
<p><b><u>Catalytic effects (financial):</u></b>          Has the project mobilized additional non-PBF financial resources since the project's start?          yes</p> <p style="background-color: #f2f2f2;">UNDP has supplemented the existing intervention of the EU-funded project "Empowering Trust and Cohesion in Bosnia and Herzegovina's Communities," which was implemented by IOM, UNDP, OSCE, and the Council of Europe, to complete and equip the Centre for Social Welfare in Bosanski Petrovac.</p> <p>If yes, please indicate name of all funding agencies and respective amounts of additional non-PBF funding support that has been leveraged by the project since it started, as well as specifically during this reporting period.</p>	<table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr> <th style="width: 33%;">Name of funder</th> <th style="width: 33%;">Amount mobilized since project's start (USD)</th> <th style="width: 33%;">Amount mobilized during reporting period (USD)</th> </tr> </thead> <tbody> <tr> <td>EU</td> <td>230,007.00</td> <td>NA</td> </tr> <tr> <td>Municipality Bosanski Petrovac</td> <td>27,964.00</td> <td>NA</td> </tr> <tr> <td>SPSC (PBF)</td> <td>37,640.00</td> <td>NA</td> </tr> </tbody> </table>	Name of funder	Amount mobilized since project's start (USD)	Amount mobilized during reporting period (USD)	EU	230,007.00	NA	Municipality Bosanski Petrovac	27,964.00	NA	SPSC (PBF)	37,640.00	NA
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SPSC (PBF)	37,640.00	NA											
<p><b><u>Catalytic Effect (non-financial)*:</u></b> Has the project enabled or created a larger or longer-term peacebuilding change to occur, in addition to the direct project changes? yes  <i>*Please refer to <u>PBF Catalytic Effect Guidelines</u> for more information.</i></p>	<p>If relevant, please describe how the project has had a (non-financial) catalytic effect, i.e. removed barriers to unblock stalled political, institutional or other peacebuilding processes at different levels in a country, and/or created the conditions to establish new processes to do so (3000 characters):</p>												

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<p>If yes, please select the relevant option below: <input checked="" type="checkbox"/> Some catalytic effect <input type="checkbox"/> Significant catalytic effect</p>	<p>The project has served as a peacebuilding initiative by addressing key political barriers that hinder cross-community cooperation such as the limited political will to support grassroots initiatives that promote reconciliation or challenge the status quo; ethno-political divisions embedded in public and governmental institutions that reinforce segregation and mistrust; the politicization of public spaces, which discourages inclusive participation; and the absence of institutional mechanisms to facilitate sustained cross-community collaboration.</p> <p>Through inclusive dialogue and joint activities, the project created both formal and informal spaces for interaction—environments where individuals from diverse backgrounds could engage constructively. These efforts have laid a strong foundation for more meaningful community engagement and long-term cooperation.</p> <p>This is evident through the collaboration and knowledge exchange among social workers, educators, mental health professionals, and youth activists from various local governments and entities. A total of 32 community dialogues, including 6 intermunicipal sessions, engaged over 500 participants in open discussions aimed at improving the quality of community life and strengthening trust between citizens and local authorities. More than 1,400 children and youth from 50 communities participated in diverse contact-based activities such as training sessions, community initiatives, summer camps, and social events. These engagements promoted social inclusion and provided safe spaces for interaction and learning.</p> <p>The initiative also supported professional development and peer learning. Teachers from 16 schools, along with social workers and mental health professionals from local Centers for Social Welfare, actively exchanged knowledge and improved practices—contributing to more responsive and community-centered public services.</p> <p>The engagement and contributions of UN Community Volunteers were both valuable and relevant. Their efforts were further recognized through continued employment by one local school and one cantonal administration.</p>
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The project also provided the foundation of sustainability for the Youth Centre Bosanski Petrovac by providing them with the space and initial peacebuilding orientation, that will now be expanded on and institutionalized within their own Youth Centre work strategy that will be developed through the EU-funded project "Empowering Trust and Cohesion in Bosnia and Herzegovina's Communities," implemented by IOM, UNDP, OSCE, and the Council of Europe.

The project also strengthened cooperation among CSWs and services in Bosanski Petrovac, Ključ, and Ribnik improving cross-entity cooperation - particularly through experience sharing and efforts to coordinate joint actions and mutual support. Additional synergies were fostered among CSOs and schools participating in the project, with the Peace Farm in Sanski Most (Federation of BiH) being recognized for extracurricular activities, where schools, including the ones from Republika Srpska, engage youth.

**Sustainability:** Please describe any steps that have been taken to ensure the sustainability of peacebuilding gains, including any mechanisms, platforms, networks and socio-economic initiatives supported, beyond the duration of the project (3000 characters):

To ensure the sustainability of peacebuilding efforts, the project has established a range of mechanisms and platforms that foster continued collaboration among key stakeholders:

- Formal partnerships were strengthened through the signing of the Memorandum of Understanding (MoUs) between UNDP, as the SPSC Project implementation partner, and each of the nine partner municipalities, represented by their respective Mayors, laying the groundwork for long-term institutional cooperation.
- Capacity-building efforts targeted social welfare practitioners, equipping them with essential skills and training to enhance their professional effectiveness.
- Community engagement was prioritized by involving residents in the development of proposals that reflect their actual needs, ensuring relevance and ownership.
- Structured decision-making was promoted through municipal council decisions, which facilitated project approvals and inter-municipal agreements, thereby improving coordination and service delivery.
- Capacity building for CSOs in peacebuilding and youth work equipped young people in local communities with the skills to engage their peers and broader communities in peacebuilding and social cohesion activities. This led to stronger youth engagement and the registration of two new youth organizations.
- Networking among institutions and CSOs from communities in Una-Sana Canton, Canton 10, and neighboring areas in Republika Srpska fostered increased interaction among youth, institutions, and civil society organizations. These collaborations have created potential synergies that are expected to continue beyond the scope and duration of the project.

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The project also invested in essential equipment and infrastructure to strengthen the operational capacity of local social services. Additionally, the employment of UN Community Volunteers played a key role in sustaining peacebuilding efforts, with 61% (11 UNVs) transitioning into formal roles within local and cantonal institutions and organizations assuring that their contributions continue beyond the project’s lifespan.

**Other:** Are there any other issues concerning project implementation that you want to share, including any capacity needs of the recipient organizations? (3000 characters):

During the project implementation period, changes in the staffing structures of both implementing agencies caused delays in the final three months. These disruptions affected the overall timeline of planned activities. While most activities were eventually carried out with delays, several were not implemented at all, including the procurement of the mammography machine as detailed above and the training for CSW participants on "Family law" and "Domestic violence." The training sessions did not take place because, despite extending the public call three times, there were no applications from trainers with the necessary experience.

Despite receiving capacity-building support, many partners and beneficiary CSOs faced challenges due to limited organizational capacity, a lack of understanding of reporting guidelines, and unfamiliarity with monitoring processes. These gaps affected both implementation and communication with project staff. For future initiatives, a more tailored approach is needed—one that includes continuous mentorship and hands-on monitoring. This is especially important in local communities that are often overlooked by international donors and UN agencies.

**Monitoring and Oversight Activities<sup>2</sup>**

Name of the event	Summary	Key findings
Financial spot-checks with four grantees Centre for Centre for Peacebuilding Sanski Most, Youth Council Bosanski Petrovac, Centre for Youth Development PRONI Brčko	The financial spot-checks are conducted to review financial records and provide reasonable assurance that the amounts reported by grant recipients are accurate. Additionally, due diligence assessments are carried out to evaluate existing administrative and financial policies, with recommendations provided to improve overall practices.	The financial spot-checks revealed that while grant recipients generally possess the basic operational and financial capacities to manage funds, the systems and procedures – particularly those of small, local, or grassroots organizations—often do not fully meet the compliance standards required by institutional donors, such as those within the UN system. CSOs make valuable contributions to addressing local community needs and advancing relevant social issues. However, they continue to require sustained support to effectively implement projects and to adapt their administrative and financial practices to meet donor expectations. This support has

<sup>2</sup> These include Steering Committee meetings, Monitoring visits, Third party monitoring, Community based monitoring, any data collection, Perception or other survey findings, evaluation reports, audit or investigations.

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		<p>included: regular communication through emails, phone calls, and online meetings; multiple reviews for draft financial and narrative reports, with feedback provided; instructions for key administrative tasks, including financial reporting, procurement procedures, and assistance in developing essential internal policies, such as procurement or communication guidelines, to meet donor requirements.</p>
<p>Monitoring meetings with two partners Centre for Peacebuilding Sanski Most and Youth Council Bosanski Petrovac</p>	<p>The purpose of the monitoring meeting was to discuss with implementing partners all issues relevant to project performance, monitoring, and reporting. This includes activity implementation, progress towards achieving results, evidence of results achieved, existing obstacles, challenges, and final reporting.</p>	<p><b>Project Performance</b></p> <ul style="list-style-type: none"> <li>- All planned activities were successfully implemented, except for the construction of the youth center in Bosanski Petrovac, which faced financing delays. A no-cost extension was granted, and the center opened in February 2025.</li> <li>- The project team adapted their approach by identifying and engaging new youth participants through community visits, which proved effective in building engagement from the ground up.</li> <li>- Delays in financing and ineffective communication with key youth leaders hindered the establishment of a new youth NGO in Ključ.</li> <li>- Initial lack of interest and absence of a cohesive youth group required a shift in strategy to identify and involve new participants.</li> <li>- Communication gaps regarding funding processes led to confusion and disengagement among expected youth leaders.</li> </ul> <p><b>Project Effectiveness</b></p> <ul style="list-style-type: none"> <li>- The project successfully mobilized and empowered local youth, particularly through the Youth Council, fostering active</li> </ul>

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		<p>participation and community engagement</p> <ul style="list-style-type: none"><li>- Youth gained valuable experience in activism, volunteerism, and community work, sharing knowledge with peers in neighboring communities</li><li>- Activities promoting interfaith understanding (e.g., celebrating Eid and Easter) were well-received and contributed to social cohesion.</li><li>- Despite challenges, the project laid a solid foundation for future youth engagement, though sustainability remains a concern without continued support and strategic follow-up.</li></ul>
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