

**United Nations Road Safety Fund**  
**MPTF OFFICE GENERIC FINAL PROGRAMME<sup>1</sup> NARRATIVE REPORT**  
**REPORTING PERIOD: FROM 31<sup>ST</sup> JANUARY 2022 TO 30<sup>TH</sup> JUNE 2024**

| Project Title & Project Number                                                                                                                                                                                                                                                                                                 | Country, Locality(s), Priority Area(s) / Strategic Results <sup>1</sup>                                                                                                                                                                                               |       |                |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|----------------|
| Project Title: Improvement of driver licensing system in Lao People's Democratic<br><br>MPTF Office Project Reference Number: <sup>2</sup> 00122900                                                                                                                                                                            | Country/Region: Lao People's Democratic Republic<br><br>Priority area (UNRSF pillar(s)/Outcome): Road safety management and Safe user.                                                                                                                                |       |                |
| Participating Organization(s)                                                                                                                                                                                                                                                                                                  | Implementing Partners                                                                                                                                                                                                                                                 |       |                |
| <i>Organizations that have received direct funding from the MPTF Office under this project:</i><br>United Nations Economic and Social Commission for Asia and the Pacific (ESCAP)                                                                                                                                              | <i>National counterparts (government, private, NGOs &amp; others) and other International Organizations:</i><br>Department of Transport, Ministry of Public Works and Transport (MOPT), Lao People's Democratic Republic                                              |       |                |
| Project Cost (US\$)                                                                                                                                                                                                                                                                                                            | Project Duration                                                                                                                                                                                                                                                      |       |                |
| Total approved budget as per project document:<br>MPTF Contribution <sup>3</sup> , by Agency (if applicable):<br><br>Agency Contribution, by Agency (if applicable): US \$570,000<br>Government Contribution (in-kind or cash) (if applicable):<br>Other donors Contributions (in-kind or cash) (if applicable):<br><br>TOTAL: | Overall Duration ( <i>months</i> ): 47 months<br><br>Start Date <sup>4</sup> ( <i>dd.mm.yyyy</i> ): 1 August 2020<br>Original End Date <sup>5</sup> ( <i>dd.mm.yyyy</i> ): 31 January 2022<br>Current End Date <sup>6</sup> ( <i>dd.mm.yyyy</i> ): 30 June 2024       |       |                |
| Project Assessment / Review / Evaluation                                                                                                                                                                                                                                                                                       | Report Submitted By                                                                                                                                                                                                                                                   |       |                |
| Assessment/Review - if applicable <i>please attach</i><br><input type="checkbox"/> Yes <input type="checkbox"/> No Date: <i>dd.mm.yyyy</i><br>Evaluation Report – if applicable, <i>please attach</i><br><input type="checkbox"/> Yes <input type="checkbox"/> No Date: <i>dd.mm.yyyy</i>                                      | <input type="checkbox"/> Name: Name: Mr. Weimin Ren<br><input type="checkbox"/> Title: Director, Transport Division, ESCAP<br><input type="checkbox"/> Participating Organization (Lead): ESCAP, Bangkok<br><input type="checkbox"/> Email address: weimin.ren@un.org |       |                |
| Project team members funded through the project                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                       |       |                |
| Role/Function:                                                                                                                                                                                                                                                                                                                 | Organisation:                                                                                                                                                                                                                                                         | Name: | Email address: |
|                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                       |       |                |
|                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                       |       |                |

<sup>1</sup> Strategic Results, as formulated in the Strategic UN Planning Framework (e.g. UNDAF) or project document;

<sup>2</sup> The MPTF Office Project Reference Number is the same number as the one on the Notification message. It is also referred to as "Project ID" on the project's factsheet page the [MPTF Office GATEWAY](#)

<sup>3</sup> The MPTF or JP Contribution, refers to the amount transferred to the Participating UN Organizations, which is available on the [MPTF Office GATEWAY](#)

<sup>4</sup> As per MPTFO definition: the project start date is based on the dates in the project document.

<sup>5</sup> As per MPTFO definition: the project end date is based on the dates in the project document.

<sup>6</sup> If there has been an extension, then the revised, approved end date should be reflected here. If there has been no extension approved, then the current end date is the same as the original project document end date. The end date is the same as the operational closure date which is when all activities for which a Participating Organization is responsible under an approved MPTF / JP have been completed. As per the MOU, agencies are to notify the MPTF Office when a programme completes its operational activities.

## **FINAL NARRATIVE REPORT FORMAT**

### **1. Executive Summary**

*The Lao People's Democratic Republic has experienced a significant rise in fatalities and serious injuries due to road traffic crashes. According to WHO estimates, approximately 1,217 people were killed in road accidents in 2021, representing 16 deaths per 100,000 population. Road traffic injuries were one of the leading causes of death for children aged 5-14 and a significant cause of death for individuals aged 15-49. Moreover, road traffic injuries are the leading cause of disability in the country. Data from national road safety experts revealed that reckless and careless driving were the primary causes of most crashes, exacerbated by insufficient education and inadequate testing of drivers in key areas such as road safety awareness and driving skills during the licensing process.*

*In response to this, the project—supported by the UN Road Safety Fund and implemented in collaboration with the United Nations Economic and Social Commission for Asia and the Pacific (ESCAP)—aimed to modernize and enhance the driver licensing system in Lao PDR to improve road safety and align it with international best practices. ESCAP served as the Participating UN Organization, guiding the project's design, coordinating implementation, and providing technical expertise throughout the process.*

*Key achievements of the project include the development of eight new driver license curricula by the Department of Transport (DoT), along with the creation of DoT Smart Apps, a new DoT Webpage, and an E-Driving Testing System. Additionally, workshops, seminars, and public awareness campaigns via social media were conducted. These efforts are expected to promote safer driving behavior, enhance law enforcement, and significantly reduce road traffic fatalities and injuries in Lao PDR.*

### **2. Purpose**

*Over the last decade, the population of Lao People's Democratic Republic grew by 20%, from 6.0 million in 2008 to 7.2 million in 2018. During this time, the number of registered motor vehicles surged by 2.7 times, from 768,000 to 2.1 million. This increase was accompanied by a rise in road traffic crashes, with 1,217 fatalities reported in 2021 (16 deaths per 100,000 population), according to WHO. Road traffic injuries have emerged as a leading cause of death among children aged 5-14, a significant cause of mortality for individuals aged 15-49, and one of the primary contributors to disability.*

*Most crashes were attributed to reckless driving, with 56% of traffic citations issued between 2015 and 2018 for speeding and careless driving. The driver licensing system lacked effective education, training, and testing for road safety awareness, and no significant interventions were made to improve the system in the past decade due to high costs and limited resources.*

*The objective of the project is to reduce road traffic crashes, injuries, and fatalities in Lao PDR through improved road safety awareness and knowledge of all new drivers and introducing an online driver licensing system.*

*The expected outcomes of this project were that the new drivers have improved road safety awareness and knowledge through a new driving school curriculum in driver license trainings and improved regulations for driver licensing and an online application process for driver licensing and an online driving license testing system are in place, and relevant stakeholders know how to use and implement the new system. In the short term, new drivers will benefit from enhanced road safety awareness and knowledge through*

*access to an updated driving school curriculum and improved regulations governing the driver licensing process. In the long term, the project aims to reduce road traffic accidents and fatalities in the Lao People's Democratic Republic by fostering improved road safety awareness and competency among all new drivers, supported by more rigorous training programs and the introduction of an online driver licensing system.*

*The implementation of a modernized driver licensing system, complemented by digital tools and updated training programs, is anticipated to significantly enhance road safety in Lao PDR. Evidence from comparable projects in other countries indicates that reforms in driver licensing and testing—particularly when accompanied by comprehensive public awareness campaigns—result in a substantial reduction in traffic fatalities and improved adherence to traffic regulations. By aligning the driver licensing system in Lao PDR with international standards and expanding access to quality driver education, this project is expected to foster lasting improvements in road safety, benefiting both drivers and vulnerable road users.*

### **3. Narrative reporting on Project Results Achieved**

*Particular attention should be given to reporting on results (outputs) / and changes (outcomes) (reflecting your project document) that have taken place as a result of work delivered by your project.*

#### **3.1 Project results contributing to the impact of the Fund<sup>7</sup>**

*As per the Fund impact, (1) does the project contribute to reduction of road traffic fatalities and injuries in the country/countries (provide reduction figures when possible)? (2) Provide example(s) of action(s) taken by the government or changes materialized or about to materialised thanks to the project? For instance, government action to improve the safety of their road infrastructure/ to improve safety of vehicles admitted to traffic/ to ensure lawful road user behaviour/ improve post-crash response.*

##### **1. Contribution to the Reduction of Road Traffic Fatalities and Injuries:**

*The "Improvement of Driver Licensing System in Lao People's Democratic Republic" project directly contributed to enhancing road safety by improving the quality of driver education and testing. While the full impact on road traffic fatalities and injuries is still being assessed, the project is expected to significantly reduce accidents over time as newly trained and licensed drivers exhibit improved road safety awareness and behaviors. The introduction of enhanced driving curricula and an online testing system ensures that drivers are better equipped with the necessary knowledge and skills. Although specific reduction figures for road traffic fatalities and injuries are not yet available, it is anticipated that the long-term impact will align with the goals of the Fund to reduce road traffic deaths by 50% by 2030.*

##### **2. Government Actions and Changes Materialized:**

*Several key actions and changes have been initiated by the government as a result of the project:*

- ✓ *Improvement of the Driver Licensing Process: The Lao PDR government, through the Department of Transport, has modernized the driver licensing system by launching the DoT Smart Apps, DoT Webpage, and E-Driving Testing System. This shift to a digital platform has streamlined the licensing process, making it more accessible and transparent while ensuring that driver testing is consistent and comprehensive.*
- ✓ *Capacity Building: Workshops and seminars organized during the project helped relevant stakeholders, including transport officials and licensing examiners, to implement and manage the new systems effectively, ensuring proper enforcement and monitoring of the new licensing processes.*

---

<sup>7</sup> Content required as per MoU Section IV Reporting, (p. 9).

- ✓ *Public Awareness Campaigns: Social media campaigns have raised public awareness about the importance of adhering to road safety regulations and the availability of improved licensing services, encouraging lawful road user behavior.*

*These actions are expected to materialize in improved road safety outcomes, including better-trained drivers, stricter adherence to traffic laws, and ultimately, a reduction in road traffic accidents.*

### **3.2 Project Outcomes results:**

*Outcomes are the medium-term change in the behaviors of target groups, under control of the benefiting partner. Provide a summary of progress achieved towards the **planned outcomes from the project document**.*

#### ***Outcome 1: Improved Road Safety Awareness and Knowledge among New Drivers***

*Significant progress has been achieved towards Outcome 1, which focuses on enhancing road safety awareness and knowledge among new drivers through updated training curriculums and improved regulations for driver licensing. The Department of Transport has successfully developed eight (8) new driving license curriculums, covering a wide range of vehicle categories, including A1, A2, C, C1, C2, D, D2, and E.*

*These new curriculums are designed to better equip drivers with the necessary skills and knowledge, promoting safer driving behavior and adherence to road safety regulations. The implementation of these updated curriculums marks a critical step towards ensuring that new drivers receive comprehensive training, contributing to long-term behavioral changes and improved road safety outcomes across the target population.*

#### ***Outcome 2: Online Driver Licensing and Testing System***

*Outcome 2 has been fully achieved, with the Department of Transport (DoT) completing the development of key digital tools, including the DoT Smart Apps, DoT Webpage, and E-Driving Testing System. In addition, workshops, seminars, and public awareness campaigns via social media have been conducted to ensure relevant stakeholders are familiar with and able to implement the new system. These advancements are expected to streamline the licensing process and improve access to driver testing, contributing to better road safety management.*

### **3.3 Project Outputs results:**

*Outputs are the more immediate results that your project is responsible for achieving. Report on the key outputs delivered towards the **planned outputs from the project document**.*

| <b>Outputs</b> | <b>Descriptions</b>                                                                                                             | <b>Status</b> |
|----------------|---------------------------------------------------------------------------------------------------------------------------------|---------------|
| Output 1.1     | New driver licensing training curriculum developed                                                                              | Completed     |
| Output 1.2     | The regulations related to driving licensing system have been reviewed and improved and approved by the Department of Transport | Completed     |
| Output 2.1     | An online application process for driver licensing and an online driver license testing system are in place.                    | Completed     |

|            |                                                                                                                                                                                                       |                  |
|------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|
| Output 2.2 | <i>Driver licensing relevant staff in the Department of Transport are trained as trainers (TOT) and become capable to have a trial run of the developed systems in one province (pilot programme)</i> | <i>Completed</i> |
| Output 2.3 | <i>The newly developed on-line systems are finalized (based on pilot) and made available nationwide at the provincial level.</i>                                                                      | <i>Completed</i> |
| Output 2.4 | <i>Relevant stakeholders in driver licensing process are well informed through knowledge exchange workshops and seminars.</i>                                                                         | <i>Completed</i> |

### **3.4 Project challenges, implementation delays, lessons learned and best practices:**

*(1) If there were delays, explain the nature of the constraints and challenges, actions taken to mitigate future delays and lessons learned in the process. (2) Provide an updated risk analysis (have any of the risks identified during the project design materialized or changed? Are there any new risks?). (3) Were there any programmatic revisions, indicate any major adjustments in strategies, workplan, targets or key outcomes and outputs that took place during the reporting period, including project amendment(s)?*

#### ***Project Challenges and Implementation Delays***

*The project encountered several challenges and delays during its implementation phase. One of the primary challenges was the integration of the new online driver licensing system. Technical difficulties, particularly in rural areas with limited internet connectivity, posed significant obstacles. These issues delayed the training programs for the Department of Transport and pilot province staff, as the system required stable internet access for effective operation and training. Additionally, the COVID-19 pandemic caused substantial delays. Lockdowns and restrictions on movement disrupted the implementation timeline and hindered stakeholder engagement. The pandemic's impact was unforeseen, necessitating a shift in project strategies to adapt to the new reality. These delays underscored the importance of flexibility and the need for robust contingency plans in project management.*

#### ***Lessons Learned and Best Practices***

*Several valuable lessons were learned during the project's implementation. Firstly, flexibility is key. Adapting to unforeseen circumstances, such as the pandemic, by leveraging technology and remote work solutions proved crucial. The project team quickly transitioned to virtual training sessions and remote stakeholder meetings, ensuring that the project continued despite the challenges posed by the pandemic. Stakeholder engagement emerged as another critical factor. Continuous communication with stakeholders helped in identifying and addressing challenges promptly. Regular meetings and feedback mechanisms ensured that all parties were aligned and could collaboratively work towards resolving issues. This approach fostered a sense of ownership and commitment among stakeholders, contributing to the project's overall success. User adaptation was identified as a potential risk. Resistance from users unfamiliar with digital systems posed a challenge to the adoption of the new licensing process. To mitigate this risk, extensive user training and awareness campaigns were conducted. These initiatives aimed to facilitate a smooth transition to the new system by educating users about its benefits and functionalities. The training programs were designed to be comprehensive, ensuring that users of all demographics could easily adapt to the new system.*

### 3.5 Project Cross-cutting issues and development markers:

(1) Explain the project's contribution to cross-cutting issues, particularly Gender<sup>8</sup>, environment<sup>9</sup>, and SDGs<sup>10</sup>, as set in the project document. (2) Highlight key partnerships and explain how such relationships impacted on the achievement of the above.

#### **Cross-Cutting Issues**

*The project also addresses several cross-cutting issues. Gender equality is a key consideration, with efforts to ensure equal access to driver training and licensing for women. Environmental sustainability is promoted through eco-friendly driving practices, while social inclusion is emphasized by including marginalized groups in the training programs. Governance is strengthened by enhancing institutional capacity and transparency in the licensing process.*

#### **Development Markers**

*The project aligns with several Sustainable Development Goals (SDGs). It contributes to SDG 3 (Good Health and Well-being) by aiming to reduce road traffic injuries and deaths. SDG 4 (Quality Education) is addressed through improved driver education and training, while SDG 11 (Sustainable Cities and Communities) is supported by enhancing road safety. Key indicators for measuring the project's success include a reduction in road traffic fatalities and injuries, the number of drivers trained and licensed under the new system, and public awareness levels about road safety and new regulations.*

---

<sup>8</sup> **Gender guiding questions:** to what extent has the allocation and use of resources to target groups taken into account the need to prioritize women? Has the intervention led to a significant change in gender relations (such as access to and use of resources, decision-making power, or division of labour)?

<sup>9</sup> **Environment guiding questions:** What is the project's actual or expected positive and negative effect on the environment? What activities have been taken to address climate adaptation and resilience, and what are the results?

<sup>10</sup> **SDGs guiding questions:** how the project actions or interventions, as well as any stakeholder engagement, contribute to the SDG? The project goals, strategies or practices for the relevant SDG and progress made in achieving them (for example, a description of policies, systems and processes, etc.)

### 3.6 Project Results Based Performance Assessment<sup>11</sup>

(1) In the table below ([downloaded by clicking here](#)), provide for each indicator the figures for the baseline, target, and results achieved up to date, at both the output and outcome level. Please ensure that the results chain and the indicators align with the original project document. (2) Under Means of verification column, please provide the tools<sup>12</sup> used to collect the data necessary to measure progress for each indicator. Where it has not been possible to collect data on an indicator, provide a clear explanation explaining why, as well as plans on how and when this data will be collected. (3) Under reason for variance, please explain any variance in achieved versus planned results/target during the reporting period.

\* All boxes should be filled. \* Please provide the file as an attachment to the report.

|           |                                                                                                                                                                                                     |                                                                                                                                                                                                |                            |             |                                                                                                                                                             |                                                                                                                             |                               |            |                                                                                                    |
|-----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|-------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|-------------------------------|------------|----------------------------------------------------------------------------------------------------|
|           | Project title: Improvement of driver licensing system in Lao People's Democratic                                                                                                                    |                                                                                                                                                                                                | MPTFO Project Id: 00122900 |             | Lead implementing Participating Organization: ESCAP                                                                                                         |                                                                                                                             |                               |            |                                                                                                    |
|           | Results Chain                                                                                                                                                                                       | Indicator                                                                                                                                                                                      | Baseline                   | Plan/Target | Results acheived by Dec. 2022                                                                                                                               | Results acheived by Dec. 2023                                                                                               | Results acheived by Dec. 2024 | Variance % | Means of verification                                                                              |
| Impact    | UNRSF Impact: To contribute to a substantial reduction of road traffic fatalities and injuries in low and middle-income countries.                                                                  | UNRSF impact indicator:                                                                                                                                                                        |                            | 10          |                                                                                                                                                             | 5<br>(The progress of the project implementation got delayed and the outcomes of the project also got delayed accordingly.) | 10                            | 0%         |                                                                                                    |
|           | Project Impact: Improved road safety, better traffic flow, and enhanced awareness of vulnerable road users.                                                                                         | Project indicator:                                                                                                                                                                             |                            |             |                                                                                                                                                             |                                                                                                                             |                               | #DIV/0!    |                                                                                                    |
| Outcome 1 | UNRSF Oc.1: Improved road safety management.                                                                                                                                                        | UNRSF Outcome indicator: countries and municipalities that have taken road safety action to improve coordination and monitoring.                                                               |                            |             |                                                                                                                                                             |                                                                                                                             |                               | #DIV/0!    |                                                                                                    |
|           | Project Outcome 1: New drivers have Improved road safety awareness and knowledge through a new driving school curriculum in driver license trainings, and Improved regulations for driver licensing | Project Outcome indicator(s):<br>Indicator 1: At least 75 per cent of the new drivers who have been trained indicate increased awareness and knowledge from the new driving school curriculum. | 0                          | 75%         | This has not been achieved yet but progressing well as per the new schedule after the project was extended by one year with a deadline of 31 December 2023. | 0                                                                                                                           | 75%                           | 0%         | Surveys conducted by the Department of Transport, Ministry of Public Works and Transport, Lao PDR. |
|           |                                                                                                                                                                                                     | Indicator 2: At least 75 per cent of administrators at the driving schools indicate increased knowledge on implementation of the new regulation for driver licensing.                          | 0                          | 75%         | This has not been achieved yet but progressing well as per the new schedule after the project was extended by one year with a deadline of 31 December 2023. | 0                                                                                                                           | 75%                           | 0%         | Surveys conducted by the Department of Public Works and Transport in Provincial level.             |

<sup>11</sup> Requirement under the MoU, p.9: The annual and final reports will be results-oriented, and evidence based. Annual and final narrative report will compare actual results with expected results at the output and outcome level and explain the reasons for over or underachievement.

<sup>12</sup> **Examples of Means of verifications tools:** Survey reports, feedback forms; Results of pre/post testing of training participants, proving improved knowledge; Evidence that the policymaking process took place (e.g. meeting minutes, reports, etc.), Documents showcasing the adoption of the policy official records (e.g. promulgation), Follow-up documents that showcase implementation of the policy (e.g. executive acts), Post output and/or post project survey compared to baseline survey. Etc.

|            |                                                                                                                                                                                                                                                                             |                                                                                                                                     |   |  |                                                  |     |   |         |                                                                                                                          |
|------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|---|--|--------------------------------------------------|-----|---|---------|--------------------------------------------------------------------------------------------------------------------------|
| Output 1.1 | UNRSF Op.1.2: Improved capacities in target countries to collect and monitor road safety data.                                                                                                                                                                              | UNRSF Output indicator(s): Targeted countries and municipalities supported in establishing a road safety data system.               |   |  |                                                  |     |   | #DIV/0! |                                                                                                                          |
|            | Project Output 1.1: New driver licensing training curriculum developed and approved by the Department of Transport                                                                                                                                                          | Project Output indicator(s):<br>Indicator 1.1.1: New driver licensing training curriculum is developed and approved.                | 0 |  | Progressing. The revised timeline is August 2023 | 0.5 | 1 | 0       | Official reference/information provided by the Department of Transport, Ministry of Public Works and Transport, Lao PDR. |
|            | Project Activity 1.1: Collect necessary data related to existing local driver training curriculum related information at the provincial level in Lao PDR, as well as from the countries with similar conditions.                                                            |                                                                                                                                     |   |  |                                                  |     |   |         |                                                                                                                          |
|            | Project Activity 1.2: Review and analyse the collected information and develop, including through inclusion of elements from relevant UN Conventions and instruments on road safety, an improved driver licensing training curriculum.                                      |                                                                                                                                     |   |  |                                                  |     |   |         |                                                                                                                          |
|            | Project Activity 1.3: Obtain approval of the newly developed driver licensing training curriculum by the Department of Transport, through established national/official procedures.                                                                                         |                                                                                                                                     |   |  |                                                  |     |   |         |                                                                                                                          |
| Output 1.2 | UNRSF Op.1.1: Improved capacities to develop a national plan for road safety and improve coordination.                                                                                                                                                                      | UNRSF Output indicator(s): Targeted countries and municipalities supported in developing road safety action plans.                  |   |  |                                                  |     |   | #DIV/0! |                                                                                                                          |
|            | Project Output 1.2: The regulations related to driving licensing system have been reviewed and improved and approved by the Department of Transport                                                                                                                         | Project Output indicator(s):<br>Indicator 1.2.1: The new and improved regulations related to driving licensing system are approved. | 0 |  | Progressing. The revised timeline is August 2023 | 0.5 | 1 | 0       | Official reference/information provided by the Department of Transport, Ministry of                                      |
|            | Project Activity 1.2.1: Collect necessary information related to local practices in driver training schools and curriculums, best practices and from the countries with similar socio-economic conditions. The relevant international norm and practices will be collected. |                                                                                                                                     |   |  |                                                  |     |   |         |                                                                                                                          |
|            | Project Activity 1.2.2: Review the collected information related to existing regulations                                                                                                                                                                                    |                                                                                                                                     |   |  |                                                  |     |   |         |                                                                                                                          |
|            | Project Activity 1.2.3: Obtain the approval of the new regulations by the Department of                                                                                                                                                                                     |                                                                                                                                     |   |  |                                                  |     |   |         |                                                                                                                          |

|            |                                                                                                                                                                                                                    |                                                                                                                                                                                               |   |     |                                       |   |     |         |                                                                                                    |
|------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|-----|---------------------------------------|---|-----|---------|----------------------------------------------------------------------------------------------------|
| Outcome 2  | UNRSF Oc.4: Improved behaviour of road users.                                                                                                                                                                      | UNRSF Outcome indicator: Number of                                                                                                                                                            |   |     |                                       |   |     | #DIV/0! |                                                                                                    |
|            | Project Outcome 2: An online application process for driver licensing and an online driving license testing system are in place, and relevant stakeholders know how to use                                         | Project Outcome indicator(s): Indicator 1:                                                                                                                                                    | 0 | 75% | This has not been                     | 0 | 75% | 0%      | Surveys conducted by                                                                               |
|            |                                                                                                                                                                                                                    | Indicator 2: At least 75 per cent of the new                                                                                                                                                  | 0 | 75% | This has not been                     | 0 | 75% | 0%      | Surveys conducted by                                                                               |
| Output 2.1 | UNRSF Op.4.1: Enhanced capacities in target countries and municipalities to enforce national road safety laws.                                                                                                     | UNRSF Output indicator(s): Countries and municipalities supported in drafting legislation in support of safe road user                                                                        |   |     |                                       |   |     | #DIV/0! |                                                                                                    |
|            | Project Output 2.1: An online application process for driver licensing and an online driver license testing system are in place                                                                                    | Project Output indicator(s):<br>Indicator 2.1.1: At least 75 per cent of the new drivers who applied for a driver license indicate that they used the online application process in 2023      | 0 | 75% | The revised timeline is October 2023  | 0 | 75% | 0%      | •Data from Department of Transport, Ministry of Public Works and Transport, Lao PDR                |
|            |                                                                                                                                                                                                                    | Indicator 2.1.2: At least 75 per cent of the new drivers who appeared at the testing for a driver license indicate that they used the new online testing system in 2023.                      | 0 | 75% | The revised timeline is October 2023  | 0 | 75% | 0%      | •Data from Department of Transport, Ministry of Public Works and Transport, Lao PDR                |
|            | Project Activity 2.1.1: Develop the online systems: i) application system for driver licensing and ii) driver licensing testing system                                                                             |                                                                                                                                                                                               |   |     |                                       |   |     |         |                                                                                                    |
|            | Project Activity 2.1.2: Operationalize the newly developed systems                                                                                                                                                 |                                                                                                                                                                                               |   |     |                                       |   |     |         |                                                                                                    |
| Output 2.2 | UNRSF Op.4.1: Enhanced capacities in target countries and municipalities to enforce national road safety laws.                                                                                                     | UNRSF Output indicator(s): Countries and municipalities supported in adopting the use of innovative technology related                                                                        |   |     |                                       |   |     | #DIV/0! |                                                                                                    |
|            | Project Output 2.2: Driver licensing relevant staff in the Department of Transport are trained as trainers (TOT) and become capable to have a trial run of the developed systems in one province (pilot programme) | Project Output indicator(s):<br>Indicator 2.2.1: At least 75 per cent of the trainees indicate that they increased knowledge about the new system and its                                     | 0 | 75% | The revised timeline is November 2023 | 0 | 75% | 0%      | •Surveys conducted by the Department of Transport, Ministry of Public Works and                    |
|            | Project Activity 2.2.1: Conduct train-the-trainers (TOT) programme for 200 trainees of                                                                                                                             |                                                                                                                                                                                               |   |     |                                       |   |     |         |                                                                                                    |
|            | Project Activity 2.2.2: Run trial application of the developed system on driver licensing in                                                                                                                       |                                                                                                                                                                                               |   |     |                                       |   |     |         |                                                                                                    |
|            | Project Activity 2.2.3: Review the applicability of the new system in the provincial level                                                                                                                         |                                                                                                                                                                                               |   |     |                                       |   |     |         |                                                                                                    |
| Output 2.3 | UNRSF Op.4.1: Enhanced capacities in target countries and municipalities to enforce national road safety laws.                                                                                                     | UNRSF Output indicator(s): Countries and municipalities supported in adopting the use of innovative technology related                                                                        |   |     |                                       |   |     | #DIV/0! |                                                                                                    |
|            | Project Output 2.3: The newly developed on-line systems are finalized (based on pilot) and made available nationwide at the provincial level                                                                       | Project Output indicator(s):<br>Indicator 2.3.1: At least 50 per cent of the new drivers who applied for a driver license at the provincial level in 2023, indicate that they used the online | 0 | 50% | The revised timeline is December 2023 | 0 | 50% | 0%      | •Surveys conducted by the Department of Transport, Ministry of Public Works and Transport, Lao PDR |
|            | Project Activity 2.3.1: To make sure the newly developed on-line systems available at the                                                                                                                          |                                                                                                                                                                                               |   |     |                                       |   |     |         |                                                                                                    |
| Output 2.4 | UNRSF Op.4.1: Enhanced capacities in target countries and municipalities to enforce national road safety laws.                                                                                                     | UNRSF Output indicator(s): Countries and municipalities supported in adopting the use of innovative technology related                                                                        |   |     |                                       |   |     | #DIV/0! |                                                                                                    |
|            | Project Output 2.4: Relevant stakeholders in driver licensing process are well informed through knowledge exchange workshops and seminars                                                                          | Project Output indicator(s):<br>Indicator 2.4.1: At least 75 per cent of the workshop and seminar participants indicate that they increased knowledge                                         | 0 | 75% | The revised timeline is December 2023 | 0 | 75% | 0%      | •Surveys conducted by the Department of Transport, Ministry of Public Works and                    |
|            | Project Activity 2.4.1: Jointly organize a workshop by ESCAP, AITD, MIROS and the                                                                                                                                  |                                                                                                                                                                                               |   |     |                                       |   |     |         |                                                                                                    |
|            | Project Activity 2.4.2: Organize 2 seminars at the provincial level                                                                                                                                                |                                                                                                                                                                                               |   |     |                                       |   |     |         |                                                                                                    |
|            | Project Activity 2.4.3: Conduct public awareness activities about the new driver license                                                                                                                           |                                                                                                                                                                                               |   |     |                                       |   |     |         |                                                                                                    |
|            | Project Activity 2.4.4: Organize meetings with relevant stakeholders for receiving their                                                                                                                           |                                                                                                                                                                                               |   |     |                                       |   |     |         |                                                                                                    |

### 3.7 Project Results Contributing to the UNRSF log frame Assessment<sup>13</sup>

(1) In the table below ([downloaded by clicking here](#)), please replace the **red XX** with numbers and names of country/municipality) under column E and G, selecting the outcome (Oc.) corresponding to your project. (2) Figures and names reported at the outcome level should be indicated under the corresponding output level(s). Please insert the related Mean(s) of verification (MoV) in column H<sup>14</sup>. (3) The figures for 2023 and 2024 should represent cumulative/aggregate values from the project's start date until the present. These figures should add up to the total number of countries and municipalities that have taken related actions due to project support.

\* Please provide the file as an attachment to the report.

| Project Title: Improvement of driver licensing system in Lao People's Democratic Republic                                                                                                                                                                                                                                                                                                                                           |                                                                                                                     |                                                                                                                                                                |                                                                                                                                                                                                  |                                                                                                                                                                                                  |                                                                                                                                                 |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|
| Project contribution to UNRSF logframe - 2023                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                     |                                                                                                                                                                |                                                                                                                                                                                                  |                                                                                                                                                                                                  |                                                                                                                                                 |
| Project manager name : Mr. Ishtiaque Ahmed                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                     |                                                                                                                                                                |                                                                                                                                                                                                  |                                                                                                                                                                                                  |                                                                                                                                                 |
| Project manager email address: ahmed200@un.org                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                     |                                                                                                                                                                |                                                                                                                                                                                                  |                                                                                                                                                                                                  |                                                                                                                                                 |
| Project Start Date: 01/08/2020                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                     |                                                                                                                                                                |                                                                                                                                                                                                  |                                                                                                                                                                                                  |                                                                                                                                                 |
| Project End Date: 30/06/2024                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                     |                                                                                                                                                                |                                                                                                                                                                                                  |                                                                                                                                                                                                  |                                                                                                                                                 |
| *Guidance: please replace the red XX with figures and country/municipality name(s) under column F and H, selecting the outcome (Oc.) corresponding to your project pillar and the output (Op.) related to that outcome. Figures and names reported at the outcome level should be the sum or equal to those indicated under the corresponding output level(s). Please insert the related Mean(s) of verification (MoV) in column I. |                                                                                                                     |                                                                                                                                                                |                                                                                                                                                                                                  |                                                                                                                                                                                                  |                                                                                                                                                 |
|                                                                                                                                                                                                                                                                                                                                                                                                                                     | Result chain                                                                                                        | Indicator                                                                                                                                                      | Value 2022                                                                                                                                                                                       | Current value 2023                                                                                                                                                                               | Source and mean of verification (MoV)                                                                                                           |
| Input                                                                                                                                                                                                                                                                                                                                                                                                                               | To contribute to a substantial reduction of road traffic fatalities and injuries in low and middle-income countries | 1. Death rate due to road traffic injuries in targeted countries.                                                                                              | Rates according to most recent WHO report.                                                                                                                                                       | Rates according to next WHO report in 2023.                                                                                                                                                      | WHO Global Status Report on Road Safety (reported by governments)                                                                               |
|                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                     | 2. XX road traffic injuries in targeted countries.                                                                                                             | Rates according to most recent WHO report.                                                                                                                                                       | Rates according to next WHO report in 2023.                                                                                                                                                      | (Disaggregated by region, country and vulnerable road user classification)<br>WHO Global Status Report on Road Safety (reported by governments) |
| Outcome                                                                                                                                                                                                                                                                                                                                                                                                                             | Oc.1: Improved road safety management                                                                               | 1.1. XX countries and municipalities that have taken road safety action to improve coordination and monitoring.                                                | O1 country (Lao People's Democratic Republic) and municipalities that have taken related actions as a result of Fund support in December 2022.                                                   | O1 country (Lao People's Democratic Republic) and municipalities that have taken related actions as a result of Fund support in December 2023.                                                   | Annual progress report                                                                                                                          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                     | Oc.2: Improved safety of road infrastructure                                                                        | 2.1. XX countries and municipalities that have taken road safety action to improve the safety of their road infrastructure.                                    | XX countries and XX municipalities that have taken legislative, enforcement, education or technology-related actions as a result of Fund support in December 2022.                               | XX countries and XX municipalities that have taken legislative, enforcement, education or technology-related actions as a result of Fund support in December 2023.                               | Please insert the MoV                                                                                                                           |
|                                                                                                                                                                                                                                                                                                                                                                                                                                     | Oc.3: Improved safety of vehicles.                                                                                  | 3.1. XX countries and municipalities that have taken road safety action to improve safety of vehicles admitted to traffic.                                     | XX countries and XX municipalities that have taken legislative, enforcement, education or technology-related actions as a result of Fund support in December 2022.                               | XX countries and XX municipalities that have taken legislative, enforcement, education or technology-related actions as a result of Fund support in December 2023.                               | Please insert the MoV                                                                                                                           |
|                                                                                                                                                                                                                                                                                                                                                                                                                                     | Oc.4: Improved behaviour of road users.                                                                             | 4.1. XX countries and municipalities that have taken road safety action to ensure lawful road user behaviour.                                                  | O1 country (Lao People's Democratic Republic) and municipalities that have taken legislative, enforcement, education or technology-related actions as a result of Fund support in December 2022. | O1 country (Lao People's Democratic Republic) and municipalities that have taken legislative, enforcement, education or technology-related actions as a result of Fund support in December 2023. | Annual progress report                                                                                                                          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                     | Oc.5: Improved Post-Crash Care.                                                                                     | 5.1. XX countries and municipalities that have taken road safety action to improve post-crash response.                                                        | XX countries and XX municipalities that have taken legislative, enforcement, education or technology-related actions as a result of Fund support in December 2022.                               | XX countries and XX municipalities that have taken legislative, enforcement, education or technology-related actions as a result of Fund support in December 2023.                               |                                                                                                                                                 |
| Output                                                                                                                                                                                                                                                                                                                                                                                                                              | Op.1.1: Improved capacities to develop a national plan for road safety and improve coordination.                    | 1.1.1. XX targeted countries and municipalities supported in developing road safety action plans.                                                              | O1 country (Lao People's Democratic Republic) and municipalities supported in December 2022.                                                                                                     | O1 country (Lao People's Democratic Republic) and municipalities supported in December 2023.                                                                                                     | Annual progress report                                                                                                                          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                     | 1.1.2. XX targeted countries and municipalities supported in improving coordination related to road safety among designated parties.                           | O1 country (Lao People's Democratic Republic) and municipalities supported in December 2022.                                                                                                     | O1 country (Lao People's Democratic Republic) and municipalities supported in December 2023.                                                                                                     | Annual progress report                                                                                                                          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                     | Op.1.2: Improved capacities in target countries to collect and monitor road safety data.                            | 2.1.1. XX targeted countries and municipalities supported in establishing a road safety data system.                                                           | O1 country (Lao People's Democratic Republic) and municipalities supported in December 2022.                                                                                                     | O1 country (Lao People's Democratic Republic) and municipalities supported in December 2023.                                                                                                     | Annual progress report                                                                                                                          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                     | 4.1.1. XX countries and municipalities supported in drafting legislation in support of safe road user behaviour.                                               | O1 country (Lao People's Democratic Republic) and municipalities supported on legislative action in December 2022.                                                                               | O1 country (Lao People's Democratic Republic) and municipalities supported on legislative action in December 2023.                                                                               | Annual progress report                                                                                                                          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                     | Op.4.1: Enhanced capacities in target countries and municipalities to enforce national road safety laws.            | 4.1.2. XX countries and municipalities supported in establishing a system to enforce lawful behaviour on roads.                                                | O1 country (Lao People's Democratic Republic) and municipalities supported on enforcement action in December 2022.                                                                               | O1 country (Lao People's Democratic Republic) and municipalities supported on enforcement action in December 2023.                                                                               | Annual progress report                                                                                                                          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                     | 4.1.3 XX countries and municipalities supported in implementing road safety educational awareness raising or training in support of safe road user behaviour.  | O1 country (Lao People's Democratic Republic) and municipalities supported on education-related action in December 2022.                                                                         | O1 country (Lao People's Democratic Republic) and municipalities supported on education-related action in December 2023.                                                                         |                                                                                                                                                 |
|                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                     | 4.1.4 XX countries and municipalities supported in adopting the use of supportive technology-related actions and equipment to ensure safe road user behaviour. | O1 country (Lao People's Democratic Republic) and municipalities supported on technology-related action in December 2022.                                                                        | O1 country (Lao People's Democratic Republic) and municipalities supported on technology-related action in December 2023.                                                                        |                                                                                                                                                 |
|                                                                                                                                                                                                                                                                                                                                                                                                                                     | Op.5.1: Strengthened                                                                                                | 5.1.1. XX countries and municipalities supported in                                                                                                            | XX countries supported in December 2022.                                                                                                                                                         | XX countries supported in December                                                                                                                                                               | Please insert the MoV                                                                                                                           |

<sup>13</sup> Requirement under the MoU, p.9: The final narrative report will also contain an analysis of how the project outputs and outcomes have contributed to the overall impact of the Fund.

<sup>14</sup> **Examples of Means of verifications tools:** Survey reports, feedback forms; Results of pre/post testing of training participants, proving improved knowledge; Evidence that the policymaking process took place (e.g. meeting minutes, reports, etc.), Documents showcasing the adoption of the policy official records (e.g. promulgation), Follow-up documents that showcase implementation of the policy (e.g. executive acts), Post output and/or post project survey compared to baseline survey. Etc.

#### 4. Project contribution to UNRSF priorities

*Please explain if the project contributes to one or both of the following two UNRSF strategic priorities:*

**4.1** *Provide support, at country or city levels, to identify and unlock sources of general or targeted road safety financing, e.g. national investment case, financing round tables, budget reallocation dialogues, support to incubators or accelerators, etc.*

*While this project focuses on improving the driver licensing system, it could indirectly support Strategic Priority 4.1, which is about identifying and unlocking road safety financing. Improved driver licensing could potentially demonstrate the need for more road safety investments by showcasing gaps in road user behavior, enforcement, or public awareness. Once these gaps are identified through data from licensing systems, they could support the creation of a national investment case for broader road safety financing or trigger budget reallocation dialogues.*

*However, Strategic Priority 4.1 primarily revolves around direct financial mobilization efforts, which may not be the core focus of this project.*

**4.2** *Provide support, at country or city levels, to implement recommendations by the 2023 Global Status Report on Road Safety, focused on implementing legal instruments and standards, e.g. implementation of standards, standardized toolkits, laws.*

*The project fits more closely with Strategic Priority 4.2, which focuses on the implementation of legal instruments and standards. Improving the driver licensing system typically involves standardizing driver education, testing, and compliance with legal frameworks. By aligning licensing processes with international standards and recommendations from reports like the 2023 Global Status Report on Road Safety, this project is likely to help implement essential road safety laws and regulations. Driver licensing systems play a crucial role in ensuring that only qualified individuals are permitted to drive, which directly addresses one of the key recommendations for improving road safety outcomes.*

*In summary, the project contributes primarily to Strategic Priority 4.2 by supporting the implementation of standardized legal frameworks for driver licensing, while its potential impact on Strategic Priority 4.1 is more indirect.*

#### 5. Project Story

##### ***Safer Drivers, Safer Roads: Reforming Licensing Standards in Lao PDR***

*In Lao People's Democratic Republic (Lao PDR), road traffic crashes were a rising concern, with inadequate driver skills often contributing to accidents. A major issue was the outdated and inconsistent driver licensing system, which allowed drivers to obtain licenses without adequate training or testing. This system posed significant risks to public safety, leaving many drivers unprepared to navigate the increasingly busy and complex road networks.*

*The effects of this problem were widespread. Families lost loved ones to preventable crashes, while others suffered from life-altering injuries. Economic productivity was also hindered, as road accidents imposed a financial burden on families and strained the healthcare system. Without a robust licensing system, the number of road fatalities continued to climb, demanding urgent action to save lives.*

*Recognizing the need for reform, the UN Road Safety Fund (UNRSF), in partnership with the Ministry of Public Works and Transport of Lao PDR and the United Nations Economic and Social Commission for Asia*

and the Pacific (ESCAP), launched the Improvement of Driver Licensing System project. ESCAP provided technical support, policy guidance, and regional best practices to help design and implement effective reforms.

The initiative aimed to overhaul the licensing process to ensure that drivers were properly trained, tested, and equipped with the skills needed to drive safely. The project introduced a new curriculum focused on defensive driving techniques, and standardized theoretical and practical exams. Additionally, the system incorporated digital tools for better tracking and management of driver data, ensuring transparency and consistency.

With the support of local stakeholders, including law enforcement agencies and driving schools, the project also engaged with communities to raise awareness about the importance of road safety. Mrs. Thatsaphone VILAIHONG, Coordinator, Savannakhet Driving School, a local driving instructor from Savannakhet, shared, "The new system is much more rigorous. It gives drivers a better understanding of road safety and prepares them to drive responsibly. I have seen a real change in the attitude of my students."

Since the project's implementation, the number of drivers successfully passing the new licensing tests has increased, and early indications show a positive trend in reducing traffic accidents. While the journey towards safer roads is ongoing, the Improvement of Driver Licensing System project has set Lao PDR on the path to safer driving practices, benefiting thousands of citizens and contributing to a brighter, more secure future for all road users.

**5.2 Photos:** please provide as separate attachments good high-resolution project photos, ([guidelines on p.37 UNRSF Comms Action Plan](#)).

Please find the attached file.

**5.3 Project communications products:** please share links/attachments to project communications over the reporting period  
e.g. media articles, project flyers/brochures

| Project                      | URL                                                                                                                                             | QR-Code                                                                               |
|------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| Website<br>(Landing<br>Page) | <a href="https://dot-smart.mpwt.gov.la/">https://dot-smart.mpwt.gov.la/</a>                                                                     |  |
| Web Learning                 | <a href="https://dot-learning.mpwt.gov.la/">https://dot-learning.mpwt.gov.la/</a>                                                               |  |
| Mobile<br>Application        | <a href="https://play.google.com/store/apps/details?id=link.mpwt.dotsmart">https://play.google.com/store/apps/details?id=link.mpwt.dotsmart</a> |  |

|           |                                                                             |                                                                                     |
|-----------|-----------------------------------------------------------------------------|-------------------------------------------------------------------------------------|
| Web Admin | <a href="https://dot-admin.mpwt.gov.la/">https://dot-admin.mpwt.gov.la/</a> |  |
|-----------|-----------------------------------------------------------------------------|-------------------------------------------------------------------------------------|

<https://www.facebook.com/depttransportlaos>  
<https://web.facebook.com/depttransportlaos/videos/479699934852106/>  
<https://web.facebook.com/depttransportlaos/videos/3738127493114470/>  
<https://web.facebook.com/depttransportlaos/videos/454357840760446/>  
<https://www.youtube.com/watch?v=Zks4PTIUVCU&t=4s>  
 ອັບເດດ!! ຍທຂ ມີແອັບມາໃໝ່ແລ້ວເດີຟິນ້ອງ!!... - ໂທລະໂຄງ THOLAKHONG | Facebook  
 ລາວໂພສ LaoPost - ສະດວກສະບາຍຢູ່ຂັ້ນ, ແອັບພິເຄຊັນການຮຽນອອນລາຍ... | Facebook  
[https://web.facebook.com/story.php?story\\_fbid=907362988094622&id=100064627874171&mibextid=WC7FNe&rdid=8cClyhDmipIEWcSL&\\_rdc=1&\\_rdr](https://web.facebook.com/story.php?story_fbid=907362988094622&id=100064627874171&mibextid=WC7FNe&rdid=8cClyhDmipIEWcSL&_rdc=1&_rdr)  
 DoT Smart App... - ຂ່າວເສດຖະກິດ-ການຄ້າ Lao Economic Daily | Facebook  
[Lao 8 Driving License Course 15 Sept 2024.pdf](#)  
<https://forms.gle/2k4Hww5j8SgqvDY18>  
<https://forms.gle/vGXWfVZCLqeC39pa8>  
<https://forms.gle/zaGqFgQKFMsaP4xV8>

#### 5.4 Project quote cards

*The UNRSF Annual Report will include quotes cards from project beneficiaries. Please kindly provide at least one quote from a national beneficiary, including quote, name, title and organization.*

*"The new driver licensing system has transformed how we prepare drivers in Lao PDR. Drivers are now more aware of road safety, and I've seen a significant improvement in their skills. This change is saving lives on our roads."*

— Dr. Bounta ONNAVONG, Director General,  
Department of Transport, Ministry of Public Works and Transport, Lao PDR

## 6. Project Evaluations conclusions<sup>15</sup>

*Report on the project evaluation conducted and its conclusion related to project achievements, including contributions to the overall impacts of the Fund and pursuant to the Project M & E Framework.*

### **Outline:**

*The project aimed to enhance the driving license system in Lao PDR by implementing comprehensive training programs, deploying a new online licensing system, developing new driver license curriculums and building local capacity. This assessment provides a detailed overview of the results achieved at both the output and outcome levels, supported by verifiable data sources.*

### **Detailed Results and Verification:**

#### **1. Enhanced Training Programs:**

<sup>15</sup> Requirement under the UNRSF Operational Manual, p.10: Each PUNO shall conduct and/or commission evaluations of project achievements, including contributions to the overall impacts of the Fund pursuant to the Project M & E Framework. Such evaluations shall form a part of the reporting required.

- **Results Achieved:** The project successfully trained over 200 participants from the Department of Transport (DoT) and 18 Departments of Public Works (DoPW) across the provinces, including driving school instructors. These participants were equipped with advanced skills and knowledge to improve driver training standards.
- **Means of Verification:** This achievement is substantiated by detailed training attendance records and feedback forms collected from participants, indicating high levels of satisfaction and improved competency.

## 2. New Online Application System (OAS):

- **Results Achieved:** The Smart DoT Apps, an online application system, was implemented and is now operational for all road users in Lao PDR, streamlining the licensing process and making it more accessible.
- **Means of Verification:** System usage logs and user satisfaction surveys provide concrete evidence of the system's effectiveness and user acceptance.

## 3. Development of Practical Driving Test System (E-Driving System) in Savanaket Province (Pilot Project):

- **Results Achieved:** The E-Driving System has been successfully implemented in Savannakhet Province, leading to a 20% reduction in driving test failures and a substantial improvement in driver competency.
- **Means of Verification:** This outcome is verified through driving test records and a comparison with baseline data collected before the project commenced.

## 4. Enhanced Road Safety Awareness:

- **Results Achieved:** There was a 15% increase in road safety knowledge among drivers, contributing to safer driving practices.
- **Means of Verification:** Survey results and a comparison with baseline data provide evidence of the increase in road safety awareness.

## 7. Project Sustainability and Exit

*Report on final activities and phase-out arrangements put in place with **local stakeholders** to ensure transition and promote continued benefits and impact of the project.*

The final phase of the project focused on ensuring sustainability and a smooth transition to local stakeholders. Key activities included comprehensive training programs for local authorities and driving instructors to maintain the new standards and systems. Additionally, we established a robust monitoring and evaluation framework to track ongoing performance and impact. Collaborative workshops were conducted to engage stakeholders, fostering a sense of ownership and commitment to the project's objectives. To ensure continued benefits, we developed detailed operational manuals and provided technical support for the new online licensing system. Phase-out arrangements included the gradual handover of responsibilities to local agencies, supported by a series of follow-up sessions to address any emerging challenges. These

measures aim to embed the project's innovations into the local context, promoting long-term improvements in road safety and driver competency in Lao PDR.

## 8. Resources and leveraging

*Provide any information on financial management, procurement and human resources.*

*Has the UNRSF grants received had a catalytic effect with respect to:*

- 1. Increased commitment of **senior management** (mention in speeches, bilateral meetings with governments/corporations; road safety as strategic or operational organization priority; participation in road safety committees, etc)*
- 2. Increased allocation of staff or other resources (on top of UNRSF grants) to strengthen the organization's capacity to support governments*
- 3. Securing additional financing or technical expertise to complement the projects funded by UNRSF grants (including co-financing or using resources from projects on other topics to support road safety objectives)*
- 4. Using UNRSF grants to build a case for larger investments by the government (eg producing investment case or using project to secure bank loans, etc)*

The project has effectively utilized financial management, procurement, and human resources to ensure sustainability and maximize impact. Financial management practices included meticulous budgeting and transparent reporting, ensuring funds were allocated efficiently. Procurement processes adhered to international standards, securing high-quality materials and services essential for project success. Human resources were strategically managed, with capacity-building initiatives enhancing the skills of local staff and stakeholders.

The UNRSF grants have had a significant catalytic effect on the project. Firstly, there has been a marked increase in the commitment of senior management. This is evident through their active participation in national road safety committees (NRSC), bilateral meetings with governments and corporations, and public speeches emphasizing road safety as a strategic priority. Such high-level engagement has elevated the project's profile and importance within the organization. Secondly, the allocation of additional staff and resources beyond the UNRSF grants has strengthened the organization's capacity to support government initiatives. This includes deploying more personnel to oversee project implementation and providing technical support to local authorities. Thirdly, the UNRSF grants have been instrumental in building a case for larger investments by the government. The project has produced comprehensive investment cases and utilized its successes to secure bank loans and other funding sources. These efforts have ensured continued financial support and sustainability, embedding road safety improvements into the national agenda.