Programme Title & Project Number	**Country, Locality(s), Priority Area(s) / Strategic Results[2]**
• Programme Title: Strengthening support to knowledge management for human rights mainstreaming across the UN system through support to the UN Human Rights Policy network (HuriTALK) and the UN HRBA Practitioner's Portal (HRBA Portal) maintenance and Strengthening support to knowledge management for human rights mainstreaming across the UN system and enhancing UN system-wide knowledge and codification and sharing • Programme Number *(if applicable)* UNKNOWN • MPTF Office Project Reference Number:[3] UNKNOWN	Global UNDG-HRM workplan output – 1.4.1
Participating Organization(s)	**Implementing Partners**
• United Nations Development Programme (UNDP)	• N/a
Programme/Project Cost (US$)	**Programme Duration**
Total approved budget as per project document: MPTF /JP Contribution[4]: • USD 11,235 • USD 37,289. • Total: 48,524 Agency Contribution • *by Agency (if applicable)* Government Contribution *(if applicable)*	Overall Duration *(months)* Start Date[5] *30 September 2013*[6] Original End Date[7] 31 May 2014[8] Actual End date[9] 30 March 2015

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[1] The term "programme" is used for programmes, joint programmes and projects.

[2] Strategic Results, as formulated in the Strategic UN Planning Framework (e.g. UNDAF) or project document;

[3] The MPTF Office Project Reference Number is the same number as the one on the Notification message. It is also referred to as "Project ID" on the project's factsheet page on the MPTF Office GATEWAY.

[4] The MPTF/JP Contribution is the amount transferred to the Participating UN Organizations – see MPTF Office GATEWAY

[5] The start date is the date of the first transfer of the funds from the MPTF Office as Administrative Agent. Transfer date is available on the MPTF Office GATEWAY

[6] The original prodoc stipulates submitted 17 June 2013 and was signed 01 August 2013 however the monies were late being transferred from the UNDG which mean implementation didn't start until towards the end of the year – so for operational purposes I am putting in 30 September 2013.

[7] As per approval of the original project document by the relevant decision-making body/Steering Committee.

[8] Original prodoc stipulates February 2014 end date however the project started late due to late disbursement from UNDG

[9] If there has been an extension, then the revised, approved end date should be reflected here. If there has been no extension approved, then the current end date is the same as the original end date. The end date is the same as the operational closure date which is when all activities for which a Participating Organization is responsible under an approved MPTF / JP have been completed. As per the MOU, agencies are to notify the MPTF Office when a programme completes its operational activities. Please see MPTF Office Closure Guidelines.

Other Contributions (donors) *(if applicable)*	
TOTAL:	

Programme Assessment/Review/Mid-Term Eval.
Evaluation Completed ☐ Yes   X No   Date: *dd.mm.yyyy* Evaluation Report - Attached ☐ Yes   ☐ No   Date: *dd.mm.yyyy*

Have agency(ies) operationally closed the   **Yes**   No
Programme in its(their) system?   ☐   ☐

Expected Financial Closure date[10]:

Report Submitted By
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[10] Financial Closure requires the return of unspent balances and submission of the Certified Final Financial Statement and Report.

FINAL PROGRAMME REPORT FORMAT

EXECUTIVE SUMMARY

- The UNDG supported programme supplemented UNDP efforts to enhance the reach of the UN Human Rights Policy network – HuriTALK through enhanced user-friendliness and improved content of the flagship UN HRBA Practitioner's Portal (HRBA Portal). The HRBA Portal is a unique online resource for the UN system – launched by UNDP in 2009, which aims to support UN practitioners at country level across the UN system to utilize a human rights-based approach to development programming through featuring a collection of resources designed to assist with integration of an HRBA into programming initiatives. The HRBA Portal was transferred to the UNDG HRWG in March 2014. Specifically, the programme supported changes to the current resource database to include a streamlined function with an upload and format feature for case studies to be added for each of the thematic areas of the Portal including a cross-link function. It also allowed for the redesign of the landing page including social media links and interactive features. Furthermore, research was completed to identify case studies for each of the thematic areas (with the exception of one) from a review of all existing resources on the Portal. Where information was not available independent research of additional resources took place and examples and new resources were also identified. In addition, technical, sustainability and qualitative aspects of the maintenance of the HRBA Portal were addressed by the Programme including expanding on the originally foreseen activities. This included the procurement of server space and support to ensure the sustainability of the HRBA Portal and the updating of the previous Administrator's Manual for the HRBA Portal which was updated to reflect the above changes and also other recent improvements to the Portal since 2011.

  The United Nations Development Programme (UNDP) has generously hosted the HuriTALK network including funding the post of the Knowledge Management Specialist and facilitator of HuriTALK since 2006. In addition, UNDP has funded the operational activities of the HuriTALK network including the majority of all start-up costs for the UN Practitioner's Portal on Human Rights-based Approaches to Programming with some additional funding from the UN Office of the High Commissioner for Human Rights. Unfortunately after many continuous years of funding this important knowledge service for the UN system, UNDP is no longer in a position to fund the knowledge network and related activities beyond the end of 2013. The UNDG-HRM will create a post to further support this strategic objective of the UNDG-HRM. However, to ensure that there is no discontinuity of knowledge management and support on human rights to the UNDG-HRM and its members, the UNDG-HRM will support a 2 month extension for this function until it is transferred to UNDG in March 2014.

I. Purpose

Knowledge management has been a recognized priority for the UN system in the area of mainstreaming of human rights since 2004. Since 2004 UNDP generously hosted the UN Human Rights Policy network – HuriTALK and met all overhead and running costs for the network which as at March 2014 boasted over 2000 members from across the UN system and provided a platform to share knowledge and expertise on a myriad of issues in relation to mainstreaming human rights in development programming. HuriTALK also launched the flagship UN HRBA Practitioner's Portal (hereinafter the HRBA Portal) in 2009. The HRBA Portal is a unique resource in the UN system which brings together a wide range of resources on integrating human rights-based approaches (HRBA) into development programming, making them accessible to users through a single entry point where users can search by thematic area, year, region, country and programme type.

In responding to demand from the UN human rights community of practice, several initiatives were spearheaded by HuriTALK including a revamp of the HRBA Portal including a complete restructuring of the

resource database in 2012 / 2013. However, an increased demand for the practical demonstration of HRBA from the resources was required and for this to be demonstrated in a user-friendly way whereby there could be an intuitive cross-linkage between the resources and case studies or examples of HRBA that are demonstrated therein for the end-user. Also the need to improve the landing page and to include greater inter-activity and social media presence was also identified. The UNDG-HRM programme assisted with the modifications required for the HRBA Portal to support the above including also the identification of the case studies and examples which involved a review of all resources included on the HRBA Portal and the extraction or synthesis of information from relevant resources into standardized case studies or examples. In numerous thematic areas there was inadequate information and the activities had to be expanded beyond to include external research to identify cases. Furthermore, for the sustainability, quality control and maintenance of the Portal, the programme also supported the complete updating of the Administrators manual for the Portal. The architecture of the Portal was also updated to include a new space on UN agencies mainstreaming of human rights. Technical and server support was also provided for the HRBA Portal and a full back up of all content prior to HuriTALK and the HRBA Portal being transferred from UNDP to the UNDP Human Rights Working Group in March 2014.

Since 2006 the UN inter-agency knowledge network – the UN Human Rights Policy network (HuriTALK), has supported the work of the UN Development Group in knowledge management and mainstreaming human rights formerly as part of the Action 2 inter-agency human rights efforts and since 2011 supporting the work of the UNDG-HRWG.

The United Nations Development Programme (UNDP) has generously hosted the HuriTALK network including funding the post of the Knowledge Management Specialist and facilitator of HuriTALK since 2006. In addition, UNDP has funded the operational activities of the HuriTALK network including the majority of all start-up costs for the UN Practitioner's Portal on Human Rights-based Approaches to Programming with some additional funding from the UN Office of the High Commissioner for Human Rights. Unfortunately after many continuous years of funding this important knowledge service for the UN system, UNDP is no longer in a position to fund the knowledge network and related activities beyond the end of 2013.

However, strategic knowledge management services for human rights for the UNDG-HRM are recognized as an area in high demand that requires further strengthening. This has been reflected in the 2010 survey with UNCTs, the recent deliberations of the senior level members of the UNDG-HRM and is reflected in the operational work plan of the UNDG-HRM. Demand for knowledge services in human rights is also evident from the 50% increase in the virtual community of practice network on human rights, the UN Human Rights Policy network – HuriTALK, as evidenced since 2010 and the approximately 50,000 individual page views per year since the launch of the UN HRBA Portal.

The UNDG-HRM committed to continuing knowledge management services to take forward this strategic work for the duration of the UNDG-HRM. However, recognizing that this process is reliant upon administrative procedures that can be lengthy and in order to ensure that there is no disruption of existing knowledge management services for the UNDG-HRM, the UNDG-HRM have agreed to fund a 2 month extension of the current Knowledge Management Specialist at the current level for January and February 2014 with a transfer of the knowledge network to UNDG-HRM in March 2014.

II. **Assessment of Programme Results**

   i)   **Narrative reporting on results:**

   - **Outputs:** *Support to the UN HRBA Practitioner's Portal*: Adjustments and improvement were made the UN HRBA Practitioner's Portal to improve the overall efficiency, utility and experience for the end-user. This related to both improvements in substantive content and also the overall utility and

experience for the end-user. In addition, overall sustainability of the HRBA Portal was strengthened through server and technical support, back-up of all content and improved database architecture to support the function of the Portal and new elements such as the case studies. In addition to the foreseen activities the Programme also supported the complete updating of the Administrator's Manual for the HRBA Portal to ensure continuity of the Portal in the future which was transferred to UNDG Human Rights Working Group in March 2014. This activity and the expanded research required for identification of case studies in all thematic areas where inadequate resources existed on the Portal were additional activities achieved within the purview of the Programme but not foreseen in the original programme activities.

- *Continuation of Knowledge Management and Human Rights Policy Development and Service Delivery*: Continuation of KM services including the UN Human Rights Policy network – HuriTALK and the UN Practitioner's Portal on Human Rights – Based Approaches to ensure strengthened knowledge management across the UNDG-HRM reliant on a collaborative approach across participating agencies.

Qualitative assessment:

- Quality of the utility of the HRBA Portal assured through the programme by:

  - Identification of 57 case studies / examples on the 26 thematic areas of human rights around which the HRBA Portal is structured (with the exception of the rights of elderly persons). This involved a review of all existing resources on the HRBA Portal and the extraction of relevant case studies or the synthesis of existing information in the resources into a standardized format. For numerous thematic areas there was inadequate resources and therefore additional research to identify new resources for the Portal where practical examples could be demonstrated took place. The high number of examples identified exceeded the expectation in the original proposal. A technical modification to the existing resource database which supports the Portal was required to cross-link the newly identified case studies with the relevant publication.
  - Technical improvements to the Portal took place including the revision of the database architecture to include the cross-link function between identified case studies and relevant publications, the improvement of agency mainstreaming pages (although limited content was procured from UN agencies for population of the spaces), improved functionality of the landing page including reorganization and inclusion of social media features (twitter). Additionally, a full back up of the Portal took place, several minor glitches were resolved to improve overall navigability and the Administrator's Manual was completely updated to ensure sustainability of the Portal. This latter activity was not foreseen in the original activities for the Programme but was achieved in addition to those identified activities.

Using the **Programme Results Framework from the Project Document / AWPs** - provide details of the achievement of indicators at both the output and outcome level in the table below. Where it has not been possible to collect data on indicators, clear explanation should be given explaining why.

	Achieved Indicator Targets	**Reasons for Variance with Planned Target (if any)**	**Source of Verification**
Outcome 1[11] **Indicator:** **Baseline:** **Planned Target:**			
Output 1.1 **Indicator 1.1.1** **Baseline:** **Planned Target:** **Indicator 1.1.2** **Baseline:** **Planned Target:**	- Adjustments and improvements made to the UN HRBA Portal including expanded pages and HuriTALK corner.	HTML navigability of knowledge products was not completed as there was a delay with the KPs however, an additional work was completed including a full update of the Administrator's manual and additional case studies identified including independent research on additional useful resources for the Portal.	Case studies provided to the UNDG HRWG and improvements evident on the HRBA Portal.
Output 1.2 **Indicator 1.2.1** **Baseline:** **Planned Target:** **Indicator 1.2.2** **Baseline:** **Planned Target:**	- Management and expansion of products and services through the UN Human Rights Policy network – HuriTALK and the UN Practitioner's Portal on Human Rights-Based Approaches to Programming.		- Continuity of KM services including the UN Human Rights Policy network – HuriTALK and the UN Practitioner's Portal on Human Rights-Based Approaches to Programming

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[11] Note: Outcomes, outputs, indicators and targets should be **as outlines in the Project Document** so that you report on your **actual achievements against planned targets**. Add rows as required for Outcome 2, 3 etc.

iii) Evaluation, Best Practices and Lessons Learned

- Due to the minor nature of the funding for this limited programme no evaluation of the specific activities has taken place or is justified.
- It is clear that for three to four thematic areas of the HRBA Portal there are insufficient resources available on the Portal. This resulted in additional research being necessary to identify other resources and examples beyond what existed in the Portal. Some of the areas including the rights of persons with disabilities and older persons should be prioritized to gather further relevant information.
- It was a very onerous exercise to complete a review of all the existing knowledge products on the HRBA Portal to gather experiences of HRBA. It is suggested that in future this review take place as resources are added to ensure the case studies element of the Portal remains current with examples when new resources are added.
- Delays with the initial transfer of funds required a delay in the start of the activities. Tying this programme with the completion of another programme output created delays. It is not recommended that programmes be dependent on the completion of other programme activities in the future. Limited information was provided by UN agencies on mainstreaming activities however, the technical requirements to include space on this in the Portal were still met.